

**CUSTOMER SATISFACTION SURVEY AND CONFERENCE  
 EVALUATION CLEARANCE FORM**

**A. SUPPLEMENTAL SUPPORTING STATEMENT**

<b>A.1. Title: Workforce Innovations 2008 Conference Evaluation</b>	
<b>A.2. Compliance with 5 CFR 1320.5:</b> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	<b>A.3. Assurances of confidentiality:</b>  <b>Yes, Generic. No information collected to identify individual respondents.</b>
<b>A.4. Federal cost: \$0</b>	<b>A.5. Requested expiration date (Month/Year):</b> <u>09/2009</u>
<b>A.6. Burden Hour estimates:</b> 1. Overall Conference Evaluation a. Number of Respondents: <u>250</u> a.1. % Received Electronically <u>20%</u> b. Frequency: <u>On Occasion</u> c. Average Response Time: <u>7 Minutes</u> d. Total Annual Burden Hours: <u>30</u> 2. Individual Session Evaluations a. Number of Respondents: <u>7500</u> a.1. % received electronically <u>0</u> b. Frequency: <u>On Occasion</u> c. Average Response Time: <u>3 Minutes</u> d. Total Annual Burden Hours: <u>375</u>  <b>OVERALL TOTAL Burden Hours: <u>405</u></b>	<b>A7. Does the collection of information employ statistical methods?</b>  <input checked="" type="checkbox"/> No <input type="checkbox"/> Yes (Complete Section B and attach BLS review sheet).
<b>A.8. Abstract:</b> Workforce Innovations is the premier annual conference promoting collaboration among leaders from workforce development, business, economic development, education, community-based organizations, and philanthropy. Workforce Innovations brings together local, state and national-level strategic workforce investment partners to learn from successes and cultivate the talent development solutions needed in today's global economy. Workforce Innovations seeks to clear an information collection under the generic DOL customer satisfaction survey (1225-0059) that will provide the agency with feedback from conference participants to assess the effectiveness of the program content, conference activities, take-away materials, meeting facilities, organization of the event, and the overall conference.	