

**Supporting Statement for Paperwork Reduction Act 1995 Submissions
Customer Satisfaction Survey and Conference Evaluation Generic Clearance**

OMB Approval No. 1225-0059

CUSTOMER SATISFACTION SURVEY AND CONFERENCE EVALUATION CLEARANCE FORM

A. SUPPLEMENTAL SUPPORTING STATEMENT

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| A.1. Title: OSHA Exhibit Booth Survey | | | |
| A.2. Compliance with 5 CFR 1320.5: Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> | | A.3. Assurances of confidentiality: Respondents will be assured confidentiality in accordance with the Supporting Statement for this Generic ICR. | |
| A.4. Federal cost: \$360 8 Hours / GS-13; Step 5 DC Metropolitan Area. (\$45.05) | | A.5. Requested expiration date (Month/Year): 09/30/2011. Use beyond 09/30/2009 is dependent on OMB's approval of an extension to 1225-0059. | |
| A.6. Burden Hour estimates: a. Number of Respondents: <u>100</u> a.1. % Received Electronically <u>0%</u> (telephone survey – CATI) b. Frequency: <u>one-time</u> c. Average Response Time: <u>0.033</u> hours d. Total Annual Burden Hours: 3.3 | | A.7. Does the collection of information employ statistical methods? <input checked="" type="checkbox"/> No <input type="checkbox"/> Yes (Complete Section B and attach BLS review sheet). | |
| A.8. Abstract: OSHA will use the survey to determine if our exhibit is meeting the customer needs, and to identify areas of improvement. | | | |
| Program Official | Date | Departmental Clearance Officer | Date |
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