

2007 Omnibus Household Survey (OHS)
Section F - Introduction and Respondent Selection

[PHONE NUMBER]

USE AUTODIALER 1

BYPASS AUTODIALER 2

F1000. Hello, my name is _____ and I'm calling on behalf of the United States Department of Transportation. We're conducting a survey on transportation issues including security of the transportation system, commuting to work and congestion. Your household has been randomly selected for this study and your opinions will help to strengthen our nation's transportation system. Your participation in this study will only take about 15 minutes.

A Federal agency many not collect information from nor is a person required to respond to an information collection unless the collection displays a valid Office of Management and Budget number. The OMB number for this collection is 2139-NEW. All responses to this information collection are voluntary. By law, your responses will be kept confidential and will not be disclosed to anyone other than employees and contractors of this study. If you would like to make comments on any aspect of this information collection, I would be happy to provide you with the appropriate address.

READ ADDRESS IF NECESSARY

Information Collection Clearance Officer, U.S. Department of Transportation,
Research and Innovative Technology Administration, RTAD-21, Room E33-471,
1200 New Jersey Avenue, SE, Washington, DC 20590.

READ IF NECESSARY:

- **Title 49, Section 111c2 of the United States Code requires that no penalty be associated with refusing to answer any question.**
- **Title 49, Section 111 (i) of the United States Code requires that your responses be kept confidential.**
- **Title 18, Section 1905 of the United States Code states that everyone working on this study is subject to a jail term and/or fine if he or she makes public ANY information that could identify you.**

F0080. Have I reached you at [telephone number]?

1) Yes

2) No— I am very sorry, I must have dialed incorrectly. Thank you, goodbye.

F1010. Are you a member of this household and at least 18 years old?

YES 1 (*go to F1030*)
NO 2
BUSINESS ADDRESS 3 (*go to F1140*)

F1020. May I speak to a member of this household who is at least 18 years old?

AVAILABLE 1 (*go to F1000*) NOT AVAILABLE 2 (MAKE APPOINTMENT)

When would be a good time to call back?

THERE ARE NONE

3 (*go to F1140*)

F1030. Is this phone number used for...

1 home use

2 home and business use, or

3 business use only

(If 3) - I am very sorry; I'm trying to reach a residence. Thank you. Goodbye.

F1040. Including yourself, how many people aged 18 or older currently live in this household?

[IF NEEDED: "Include people who usually stay in this household, but are temporarily away on business, vacation, or in the hospital. Do not include persons who are away on full-time active military duty with the armed forces, students living away from home in their own apartment, or any other family member who may be in a nursing home or other institution."]

|____|____# OF ADULT HH MEMBERS

Sample Selection IF THERE ARE NO ADULT HH MEMBERS, GO TO F1140. IF

ONLY 1 ADULT IN HH, GO TO F1080. OTHERWISE, RUN RESPONDENT

SELECTION ALGORITHM.

IF 2 ADULTS IN HH, GO TO F1081. OTHERWISE IF RESPONDENT WAS SAMPLED, GO TO F1080.

OTHERWISE, IF MORE THAN 2 ADULTS IN HH AND RESPONDENT WAS NOT SAMPLED, CONTINUE WITH F1050.

F1050. The computer has randomly determined that one of the [F1040 answer minus 1] adults other than yourself should be selected for the rest of the interview. To help us select this person, do you know who has the NEXT birthday among these adults?

YES 1NO 2 (*go to F1070*)

F1060. Other than yourself then, which adult has the NEXT birthday?

(A FIRST NAME IS SUFFICIENT IF IT UNIQUELY IDENTIFIES THE HH MEMBER. IF NEEDED--“**We need some way to ask for this person should we need to call back. If you prefer, just give me that person's gender and age.**”)

NAME AND AGE: _____ ORGENDER: _____

MALE ... 1 AND AGE: |____|

FEMALE.....2

(*Go to f1110*).

SELECTION ALGORITHM:

*If N=1, then the screener respondent is selected. End selection process.
If N>1, then, randomly sample the screener respondent with probability equal to 1/N (via CATI programming). If the screener respondent is selected, then end the selection process.*

F1070. So that the computer can choose someone to interview, please tell me the first names and ages of the [FILL # FROM F1040 MINUS 1] adults

currently living in this household. Please do not include yourself. [IF NEEDED: "Include people who usually stay in this household, but are temporarily away on business, vacation, or in the hospital. Do not include persons who are away on full-time active military duty with the armed forces, students living away from home in their own apartment, or any other family member who may be in a nursing home or other institution."]

IF NOT OBVIOUS, ASK: "Is {NAME} male or female?" IF R ANSWERS DK OR RF TO IDENTIFY HH MEMBERS, EXIT INTERVIEW.FIRST NAME GENDER AGE

MALE

1_____

FEMALE.....2 |____|

MALE

FEMALE.....2 |____|

MALE

FEMALE.....2 |____|

(Run selection algorithm on HH members listed in f1070 to select extended respondent. Then, go to f1110).

F1080. What is your first name?

NAME: _____

GENDER: MALE1 AND AGE: |_____| FEMALE.....2

(Skip to question F1120)

F1081 This study is designed to select one household adult to answer the questions. The computer has chosen the other adult in the household to participate in the next part of the study. What is the other adult's name? } PROBE FOR INFORMATION THAT UNIQUELY IDENTIFIES THE HH MEMBER SELECTED.

NAME: _____

GENDER: MALE1 AND AGE: |_____| FEMALE.....

(If extended respondent = screener respondent, go to F1120. Otherwise, continue.)

F1110. {(HH MEMBER) has been selected to participate in the next part of the study.} May I speak to (HH MEMBER)?

AVAILABLE 1 (Go to F1130) NOT

AVAILABLE 2 (MAKE APPOINTMENT)

F1120. Your participation in this study will only take about 10 minutes. There is no penalty for refusing to answer any question. This study is authorized by law and your answers will only be used for statistical purposes. By law your responses will be kept confidential and will not be disclosed to anyone other than employees and contractors of this study. (skip to question M1000)

F1130. Hello, my name is _____ and I'm calling on behalf of the U.S Department of Transportation. We're conducting a survey on transportation issues and would like to include your opinions and experiences. Your participation in this study will only take about 10 minutes. There is no penalty for refusing to answer any question. This study is authorized by law and your answers will only be used for statistical purposes. By law your responses will be kept

confidential and will not be disclosed to anyone other than employees and contractors of this study.

READ IF NECESSARY:

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Title 49, Section 111 (i) of the United States Code requires that your responses be kept confidential.

Title 18, Section 1905 of the United States Code states that everyone working on this study is subject to a jail term and/or fine if he or she makes public ANY information that could identify you.

(skip to question M1000)

GO TO NEXT SECTION.

F1140. Those are all of the questions that I have. If you have questions about transportation issues or just want some information, you can call 1-800-6050270, email questions to answers@bts.gov or visit the www.bts.gov/omnibus web site for additional information. Thank you for your time today.

M=Mode Use Questions

M1000. First I'd like to ask about the types of transportation you use during a TYPICAL WEEK. We are defining a typical week beginning on Sunday ending the following Saturday.

HIT "RETURN" TO CONTINUE

Note to Programmer: CATI program should ensure response is less than 8

M1010. During a typical week, on how many DAYS do you drive or ride in a car, van, SUV, pickup truck, RV or motorcycle?

ENTER NUMBER DAYS

M1020. During a typical week, on how many DAYS do you travel by taxi or limousine?

ENTER NUMBER DAYS

M1030. During a typical week, on how many DAYS do you use public transportation?
ENTER NUMBER DAYS

M1040. During a typical week, on how many DAYS do you ride a bicycle outdoors for any reason? ENTER NUMBER DAYS

J=Journey to Work Items

J1000. The next questions are about traveling to and from work.
HIT "RETURN" TO CONTINUE

J1010. LAST WEEK, did you work for pay **OUTSIDE YOUR HOME?**
1) Yes (*Skip to question J1030*)
2) No

J1020. LAST WEEK, did you perform any volunteer work **OUTSIDE YOUR HOME?**

- 1) Yes (*Skip to question J1035*)
- 2) No (*Skip to question T1000*)

INTERVIEWER READ: **For the next questions, please use your main job. By main job we mean the one at which you usually work the most hours.**

J1030. LAST WEEK, on how many DAYS did you travel from home to work? days ENTER NUMBER
CATI program should ensure that response is less than 8. (Skip to question J1040)

INTERVIEWER READ: **For the next question, please use your main volunteer work place. By main volunteer work place we mean the one at which you usually work the most hours.**

J1035. LAST WEEK, on how many DAYS did you travel from home to your volunteer work place? days ENTER NUMBER
CATI program should ensure that response is less than 8.
(*Skip to question J1045*)

J1040. **LAST WEEK, which of the following types of transportation did you use while traveling from home to work?**
Did you: READ LIST

YES NO

- 01) drive alone in a company vehicle 1 2**
- 02) drive with others in a company vehicle 1 2**
- 03) drive alone in a non-company vehicle 1 2**
- 04) drive with others in a non-company vehicle 1 2**
- 05) drive or ride in a carpool or vanpool 1 2**
- 06) ride a bus 1 2**
- 07) ride a subway 1 2**
- 08) ride a train 1 2**
- 09) ride a ferry 1 2**
- 10) ride a bicycle 1 2**
- 11) walk 1 2**

INTERVIEWER: Do not include short walks, e.g. from the house to the car/parking lot to the office.
12) Used some other mode (SPECIFY) 1 2

(Skip to question J1050)

J1045. **LAST WEEK, which of the following types of transportation did you use while traveling from home to your volunteer work place? Did you:**

READ LIST

YES NO

- 01) drive alone in a company vehicle 1 2 02)**
drive with others in a company vehicle 1 2 03)
drive alone in a non-company vehicle 1 2 04)
drive with others in a non-company vehicle 1 2
- 05) drive or rode in a carpool or vanpool 1 2**
- 06) ride a bus 1 2 07) ride the subway 1 2 08)**
ride a train 1 2 09) ride a ferry 1 2 10) ride a
bicycle 1 2 11) walk 1 2

INTERVIEWER: Do not include short walks, e.g. from the house to the car/parking lot to the office.

(12) Used some other mode (SPECIFY) 1 2

J1050. (IF J1020=1, INTERVIEWER SHOULD READ: **Please consider "work" as your main volunteer work place.**)

LAST WEEK, how would you rate the level of traffic congestion on your commute to work?
READ LIST

1) Very congested 2) Moderately congested 3) Slightly congested 4) Not at all congested

Now I'd like to ask you about your commute to work over the LAST 12 MONTHS.

J1060. Thinking about the LAST 12 MONTHS, have you done any of the following to improve your commute to work? Have you: READ LIST Yes No

- 1) Changed your schedule or work hours to improve your commute**
- 2) Moved to a home closer to work to improve your commute**
- 3) Moved to a home closer to public transportation to improve your commute**
- 4) Changed jobs or left a job to improve your commute**
- 5) Changed office locations to improve your commute**
- 6) Worked at home instead of your usual work site to improve your commute**
- 7) Paid to use a toll road or toll lane to improve your commute**
- 8) Made any other change to improve your commute?**

(SPECIFY: _____)

J1070. Again, thinking about the LAST 12 MONTHS, would you say the traffic congestion on your commute to work has gotten much better, somewhat better, stayed about the same, gotten somewhat worse, or gotten much worse?

1) Much better 2) Somewhat better 3) Stayed about the same 4) Somewhat worse 5) Much worse

(If J1020=1, skip to T1000)

J1080. **Is at least part of the work that you do in your main job something you could do at home?**

1) Yes2) No (*Skip to T1000*)

J1090. **Does your main employer allow workers to sometimes work at home instead of coming into the work place?**

1) Yes2) No (*Skip to T1000*)

J1100. **LAST WEEK, did you work at home instead of traveling to your usual workplace of your main job? This does not include taking work home at night or over the weekend, working at home while sick, or self-employed persons who work at home.**

1) Yes2) No (*Skip to T1000*)

J1110. **LAST WEEK, on how many days did you work at home instead of going to your usual workplace of your main job?**
(CATI programmed to accept less than 8.)

_____ Days

CATI programmed to bring up Comment Box if J1040 had any 1 "Yes" responses and J1110 has "7" as a response. The interviewer says: You stated that you commuted to the workplace of your main job last week, and you worked from home for your main job for 7 days last week. Please tell me why you commuted and worked from home during the same day(s).

TYPE COMMENT:

J1120. **What is your primary reason for working at home instead of traveling to your usual work place of your main job? DO NOT READ LIST.**

- 01) Convenience (INTERVIEWER PROBE: Why is working at home more convenient?)
- 02) Saves the company money
- 03) Saves me money
- 04) Saves me time
- 05) To avoid congestion
- 06) Allows me to take care of family members/be home when kids come home
- 07) I don't live in the same area as the company I work for
- 08) I work for multiple businesses
- 09) I get more work done at home

10) For health reasons—disability reasons

11) Lack of transportation

12) Any other reason: (SPECIFY: _____)

T=TSA Items

T1000. **The next few questions are about commercial air travel.**
HIT "RETURN" TO CONTINUE

T1010 **During the LAST 12 MONTHS, which is since November of 2006, have you flown on a commercial airline?**
1) Yes
2) No (*Skip to T1160*)

T1020. **During October 2007 did you fly on a commercial airline?**
1) Yes
2) No (*Skip to T1040*)

T1030. **How many DAYS in October 2007 did you fly on a commercial airline?**
ENTER NUMBER
_____ days

T1040. **In what month and year was your most recent commercial airline flight that departed from a U. S. airport?**

INTERVIEWER: PLEASE PROMPT FOR MONTH AND YEAR ENTER MONTH AND YEAR

_____ MONTH _____ YEAR
(*skip to question T1160 if before November 2005*)

T1050. **Please let me verify your last answer as [insert respondent's last answer]**

- 1) Yes, correct –CONTINUE
- 2) No, incorrect

Please think about your MOST RECENT FLIGHT that departed from a U.S. airport.

T1060. **For your most recent flight, how long did you wait in line to get to the first passenger security screening checkpoint where you walked through a metal detector and your carry-on items were x-rayed. Don't include the time required to get through the checkpoint—ONLY the time you waited in line to get to the checkpoint. How long did you wait?**

_____ hours and _____ minutes

CATI system must ensure entry for both hours and minutes—cannot have zero for both fields. CATI system to ask for verification if more than 4 hours 59 minutes.

Interviewer probe/comment: You mentioned a wait of more than 4 hours, please consider the question reads: "how long did you wait in line to get to the first passenger security screening

checkpoint where you walked through a metal detector and your carry-on items were x-rayed. Don't include the time required to get through the checkpoint—ONLY the time you waited in line to get to the checkpoint." Probe why wait was so long and enter information into open-end box.

T1070. **For your most recent flight, how satisfied were you overall with your experience at the passenger security screening check point? Were you** READ LIST

- 1) Very satisfied**
- 2) Satisfied**
- 3) Dissatisfied**
- 4) Very dissatisfied**

T1080. **For your most recent flight, thinking about the amount of time you spent waiting in line to get to the passenger security screening checkpoint, would you say that it was** READ LIST 1-5

- 1) Much shorter than expected**
- 2) Shorter than expected**
- 3) About what you expected**
- 4) Longer than you expected**
- 5) Much longer than you expected**
- 6) You had no expectation INTERVIEWER: DO NOT READ

T1090. **For your most recent flight, how satisfied were you with the time it took to screen you and your carry-on items? This is the length of time between placing your carry-on items on the x-ray table and exiting the security screening area in the direction of the boarding gates. This does not include the time you spent waiting in line to get to the passenger security screening checkpoint.** READ LIST

- 1) Very satisfied**
- 2) Satisfied**
- 3) Dissatisfied**
- 4) Very dissatisfied**

T1100. **For your most recent flight, were you selected for additional screening at the passenger security screening checkpoint such as body wand screening and/or a body pat-down?**

INTERVIEWER: READ IF NEEDED: **A body wand search is when a hand held electronic device in the shape of a slender stick is held very close and moved over the front, back and sides of your body. A body pat down is when the front, back and sides of your body are lightly hand patted for the purpose of detecting something concealed under your clothing.**

- 1) Yes – Continue with T1102.
- 2) No -- Skip to T1110

T1102. **Do you feel you were selected for additional screening because of your race or national origin?**

- 1) Yes – Continue with T1104.
- 2) No -- Skip to T1110

T1104. **Did you report this to someone at the airport?**

- 1) Yes – Continue with T1106.
- 2) No -- Skip to T1110

T1106. **How satisfied are you with the resolution of your complaint?**

- 1) **Very satisfied**
- 2) **Satisfied**
- 3) **Dissatisfied**
- 4) **Very dissatisfied**

5) Does not apply; there was/has been no resolution

T1110. **For your most recent flight, would you say the passenger screening you experienced at the security checkpoint was... READ LIST**

- 1) **Excessive**
- 2) **Appropriate**
- 3) **Inadequate**

T1120. **For your most recent flight, how satisfied were you with the courtesy of the screeners at the passenger security screening checkpoint? READ LIST**

- 1) **Very satisfied**
- 2) **Satisfied**
- 3) **Dissatisfied**
- 4) **Very dissatisfied**

T1130. **How informed do you feel you are about passenger security screening procedures? Are you READ LIST**

- 1) **Very well informed**
- 2) **Moderately well informed**
- 3) **Slightly informed**
- 4) **Not at all informed**

T1140. **Where have you received information about the airport passenger security screening process?**

DO NOT READ LIST--RECORD ALL ANSWERS

- 1) Transportation Security Administration website
- 2) My own travel experience
- 3) Airline or travel agent website
- 4) Placed a call or email to the airline
- 5) Placed a call or email to a travel agent

- 6) Printed material such as a brochure or pamphlet
- 7) Signs displayed at airport
- 8) Radio, television or newspaper
- 9) Friends, family, word of mouth
- 10) None of the above
- 11) Some other source: SPECIFY: _____

INTERVIEWER: (RECORD ANY COMMENT IN T1150 THAT COULD NOT BE CATEGORIZED AS "Other" IN QUESTION T1140) EXAMPLE : "CHANGES SO OFTEN WHY BOTHER TO CHECK" or "NO ONE CAN EVER GIVE YOU A STRAIGHT ANSWER" or "I TRAVEL SO OFTEN I KNOW THE PROCESS"

T1150. Comment _____

T1154. How satisfied are you with your accessibility to information about airport screening procedures?

- 1) Very satisfied**
- 2) Satisfied**
- 3) Dissatisfied**
- 4) Very dissatisfied**

T1158. For your most recent flight, how satisfied were you with the way security procedures were explained to you at the security screening checkpoint?

- 1) Very satisfied**
- 2) Satisfied**
- 3) Dissatisfied**
- 4) Very dissatisfied**

Questions T1160, T1170 and T1180 are asked of all respondents including those that have not flown in the last 12 months.

T1160. What is your level of confidence in the ability of the flight crew to keep air travel secure and to defend the aircraft and its passengers from individuals with hostile intentions? READ LIST

- 1) No confidence**
- 2) A small amount of confidence**
- 3) A moderate amount of confidence**
- 4) A great deal of confidence**
- 5) Total confidence.**

T1165. What is your level of confidence in the ability of the Federal Air Marshals to defend an aircraft and its passengers from individuals with hostile intentions? READ LIST

- 1) No confidence**
- 2) A small amount of confidence**
- 3) A moderate amount of confidence**
- 4) A great deal of confidence**
- 5) Total confidence.**

T1170.

What is your level of confidence in the ability of the passenger screeners to keep air travel secure? READ LIST

- 1) No confidence**
- 2) A small amount of confidence**
- 3) A moderate amount of confidence**
- 4) A great deal of confidence**
- 5) Total confidence**

T1180. **If cell phones did not interfere with airplane communications systems, do you think that passengers should be allowed to use their cell phones during a flight? READ LIST**

- 1) Definitely should**
- 2) Probably should**
- 3) Not sure**
- 4) Probably should not**
- 5) Definitely should not**

During October 2007, did you use any of the following types of public transit?

T1200. **Subway system or elevated train?**

- 1) Yes**
- 2) No**

T1210. **Water ferry or water taxi?**

- 1) Yes**
- 2) No**

T1220. **Light rail or street car?**

- 1) Yes**
- 2) No**

T1230. **Commuter rail or long distance train?**

- 1) Yes**
- 2) No**

Interviewer Note: If the respondent did not use any of these modes (replied “NO” to each of these items), skip to question D1000.

T1240. **During October 2007, how secure did you feel when you used ____ [fill in the first mode selected above].**

- 1) Very secure**
- 2) Moderately secure**
- 3) Somewhat secure**
- 4) Not at all secure**

T1250. **During October 2007, how secure did you feel when you used ____ [fill in the second mode selected above].**

- 1) Very secure**
- 2) Moderately secure**
- 3) Somewhat secure**
- 4) Not at all secure**

T1260. **During October 2007, how secure did you feel when you used ____ [fill in the third mode selected above].**

- 1) Very secure
- 2) Moderately secure
- 3) Somewhat secure
- 4) Not at all secure

T1270. **During October 2007, how secure did you feel when you used ____ [fill in the fourth mode selected above].**

- 1) Very secure**
- 2) Moderately secure
- 3) Somewhat secure
- 4) Not at all secure

T1280. **What is your level of confidence that security procedures for public transit will keep you safe from individuals with hostile intentions? READ LIST**

- 1) No confidence
- 2) A small amount of confidence
- 3) A moderate amount of confidence
- 4) A great deal of confidence
- 5) Total confidence.

T1300. **How much additional time would you be willing to spend in transit (on public transportation) for increased security measures under elevated threat conditions?**

- 1) No additional time
- 2) 1-5 minutes
- 3) 6-10 minutes
- 4) 11-15 minutes
- 5) 16-20 minutes
- 6) More than 20 minutes

D=Demographic Questions

country of birth of the person or the person's parents or ancestors before their arrival in the United States.")

2) No

D1070. **Is the racial group that best describes you**

READ ENTIRE LIST. READ PARENTHETICAL ONLY IF RESPONDENT ASKS FOR CLARIFICATION. RECORD ALL THAT APPLY

1) White

2) Black or African American

3) American Indian or Alaska Native (Eskimo, Aleut)

4) Asian (Asian Indian, Chinese, Filipino, Japanese, Korean, Vietnamese)

5) Native Hawaiian or Other Pacific Islander (Guamanian, Chamorro, Samoan)

6) Other - SPECIFY _____

D1080. **What is the highest level of education you've completed?**

DO NOT READ LIST

- 1) Less than high school graduate
- 2) High school graduate (or GED)
- 3) Some college (or technical vocational school/professional business school)
- 4) Two-year college degree (AA: Associate in Arts)
- 5) Four-year college degree (BA or BS: Bachelor of Arts/Science degree)
- 6) Graduate degree (Master's, Ph.D., Lawyer, Medical Doctor)

D1090. **Please stop me when I reach the category that includes your household's total annual income for last calendar year, that is, 2005:**

READ LIST UNTIL RESPONDENT STOPS YOU TO SELECT A CATEGORY

- 1) Under \$15,000**
- 2) From \$15,000 to less than \$30,000**
- 3) From \$30,000 to less than \$50,000**
- 4) From \$50,000 to less than \$75,000**
- 5) From \$75,000 to less than \$100,000**
- 6) From \$100,000 to less than \$125,000**
- 7) \$125,000 or more**

D1160. **How many home telephone numbers do you have in your household? Please do not count numbers for cell phones, or phone lines that are used exclusively for business purposes, computers or fax machines.**

- 1) One
- 2) Two
- 3) Three
- 4) Four or more

D1170. READ AFTER RESPONDENT HAS GIVEN ANSWER:

"So, you have ____ phone numbers that are not used exclusively for business, computers, fax machines or cell phones?"

D1180. **In order to classify your household for statistical purposes, what is your ZIP code?**

ENTER NUMBER

D1190. **Did your household receive an advance notice in the mail concerning this study?**

- 1) Yes
- 2) No
- 3) Not sure

D1200. **This concludes the study questions. On behalf of the United States Department of Transportation, I thank you for your time. Goodbye.**

HIT "RETURN" TO CONTINUE

Interviewer Close Out Questions

THESE QUESTIONS ARE ANSWERED BY THE INTERVIEWER AFTER THE RESPONDENT HANGS UP.

I0050. HOW WELL DID THE RESPONDENT SEEM TO UNDERSTAND THE QUESTIONS?1) Not at all2) Not very well3) Well4) Very well

I0100. HOW COOPERATIVE WAS THE RESPONDENT IN ANSWERING THE QUESTIONS?1) Not at all cooperative2) Not very cooperative3) Cooperative4) Very cooperative

I0150. IN WHAT LANGUAGE WAS THE INTERVIEW CONDUCTED? 1) English 2) Spanish 3) Both English and Spanish 8) Other -SPECIFY _____

PLEASE NOTE ANYTHING ELSE YOU FEEL IS HELPFUL OR IMPORTANT ABOUT THIS INTERVIEW. CONTINUE TO ENTER TEXT OF RESPONSE 99) No notes to add