

My HealtheVet Survey Questions

PATIENT SATISFACTION (SHEP)

1. How often you have used My HealtheVet (www.myhealth.va.gov) in the last 90 days?

- Daily
- Weekly
- Monthly
- Less than once a month
- Have not used in the last 90 days
- Have never used

For the following four questions, please select the answer that most closely matches your opinion. If you have never used My HealtheVet, please select "Not Applicable."

2. I find the My HealtheVet website easy to navigate and locate information relevant to my healthcare.

- Strongly Agree
- Agree
- Not Sure
- Disagree
- Strongly Disagree
- Not Applicable

3. On average, I find the information and services provided by My HealtheVet to be useful.

- Strongly Agree
- Agree
- Not Sure
- Disagree
- Strongly Disagree
- Not Applicable

4. I find that My HealtheVet helps improve my healthcare.

- Strongly Agree
- Agree
- Not Sure
- Disagree
- Strongly Disagree
- Not Applicable

5. I would recommend the use of My HealtheVet to other veterans.

- Strongly Agree
- Agree
- Not Sure
- Disagree
- Strongly Disagree
- Not Applicable