

## Railroad Employees Views of the Confidential Close Call Reporting System

Railroad interviews	Coding notes
1 Interviewers	Names of people conducting the interviews
2 Interview type	Railroad worker vs. key stakeholder
3 Date interview conducted	Date the interview was collected
4 Interview id code	Assigned to interview to distinguish between multiple interviews in one day
5 Railroad	Railroad are the interviewees are discussing
6 Do you work primarily in the yard or over the road?	Road / yard
7 Management level	Service unit/corporate, middle/upper
8 Are they a member of the PRT?	Yes / No
9 How long have they been working at the railroad?	Round to nearest 5 years
10 What are the biggest safety issues at this service unit?	Record as accurately as possible
11 Are you a member of the C3RS PRT?	Questions about Safety and Ways to Improve Safety
12 What are the strengths and weaknesses of the usual ways in which safety issues get resolved?	Record as accurately as possible
13 Have you seen any changes in <Service Unit #> that you can attribute to any safety programs that are in place?	Record as accurately as possible
14 What are the strengths and weaknesses of how safety programs get implemented at the <Service Unit #>?	Record as accurately as possible
15 How would you describe the average worker's attitude about safety at <Service Unit #x>?	Record as accurately as possible
16 How would you describe management's attitude about safety at <Service Unit #>?	Record as accurately as possible
17 How would you describe labor management relations regarding safety at <Service Unit #>?	Record as accurately as possible
18 How would you describe relations between labor and management regarding issues other than safety at <Service Unit #>?	Record as accurately as possible
19 Have relations between labor and management changed	Record as accurately as possible

## Railroad interviews

## Coding notes

- over the past year?
- |    |  |                                  |
|----|--|----------------------------------|
| 20 | Have you heard about the C <sup>3</sup> RS program?  | Record as accurately as possible |
| 21 | Do you think you understand the C <sup>3</sup> RS well enough to know a reportable close call if you saw one?  | Record as accurately as possible |
| 22 | If you saw a reportable close call, do you think you would report it?  | Record as accurately as possible |
| 23 | Have you seen any changes in <Service Unit #> that you can attribute to any safety programs that are in place? | Record as accurately as possible |
| 24 | Do you think that C <sup>3</sup> RS can improve safety in ways that other safety programs can't?               | Record as accurately as possible |
| 25 | If you had to bet \$5.00, would you bet that C3RS will be up and running at <Service Unit #>                   | Record as accurately as possible |
| 26 | Please explain why you would make those bets.  | Record as accurately as possible |

### Form FRA F 6180.126B (8-09)

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