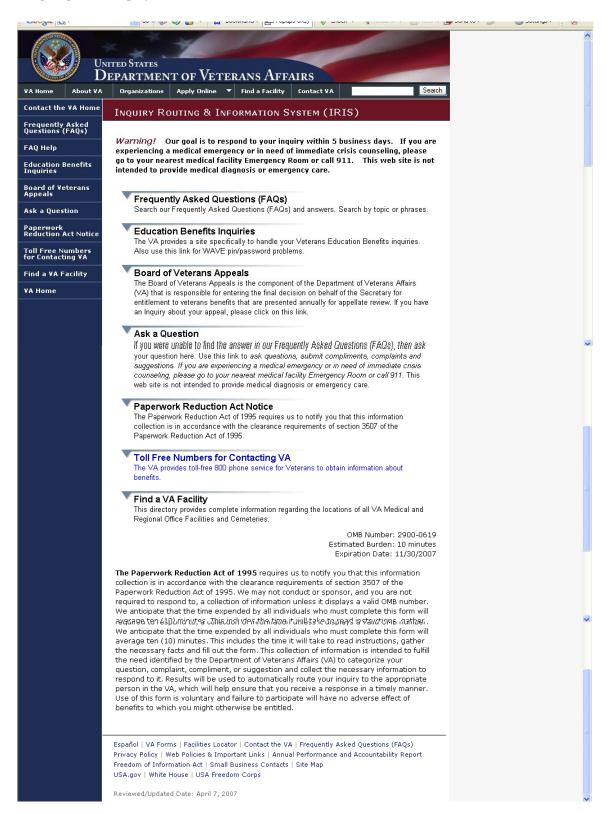
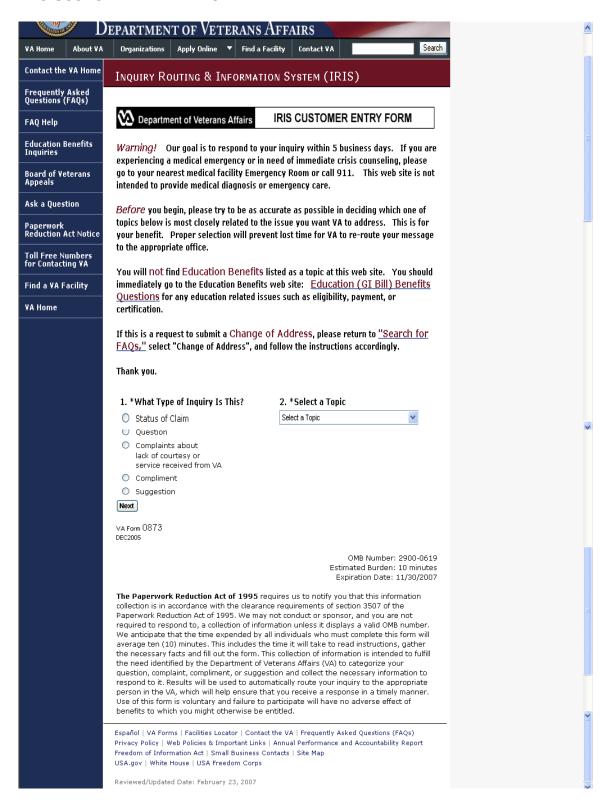
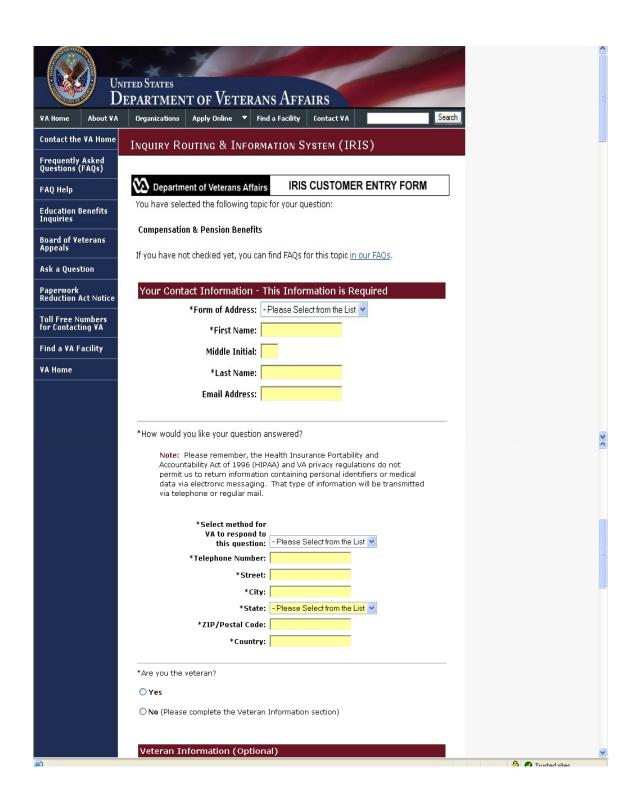
IRIS HOME PAGE:



IRIS CUSTOMER ENTRY FORM



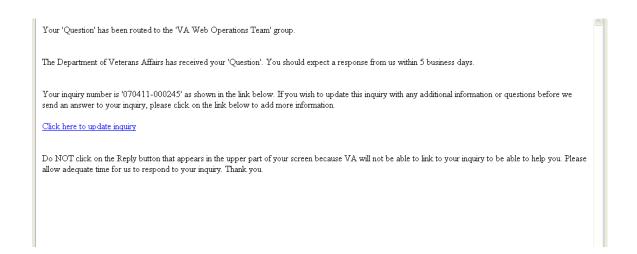


	First Name: Middle Initial: Last Name: Street: City: State: -Please Select from the List ZIP/Postal Code: Country:	
	Social Security Number: Service Number (If different from Social Security Number): Privacy Act	5
	Question Section *Please click on this link, https://iris.va.gov/vafiles/jurisdictions/jurisdictions.htm to verify the state or office within the state that serves your area. When finished, close the page and click on your routing option from the list below. - Please Select from the List *Is this question regarding: - Please Select from the List *Claim the base (files area)	
	Claim Number (if known)	<u>×</u>
		A
ia i	Please ask your question or describe the issue in detail in the space below. If the question, or issue, is about a disability, please be specific as to the type of disability(ies) or the issue(s). If you have multiple claims for benefits pending and want the status, please tell us which claim this is about. Please do not re-enter your name, file number, or social security number in the message box below. You should have already given us that information in the form above.	A nuchad chac
	question, or issue, is about a disability, please be specific as to the type of disability(ies) or the issue(s). If you have multiple claims for benefits pending and want the status, please tell us which claim this is about. Please do not re-enter your name, file number, or social security number in the message box below. You should have already given us that information in the	A nuclead chac
<u>.</u>	question, or issue, is about a disability, please be specific as to the type of disability(ies) or the issue(s). If you have multiple claims for benefits pending and want the status, please tell us which claim this is about. Please do not re-enter your name, file number, or social security number in the message box below. You should have already given us that information in the	A Trusted chas

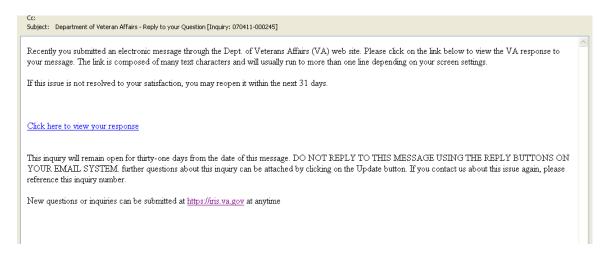
Automatic Acknowledgement of Inquiry by VA (appears on customer screen after



Message sent to customer's e-mail address to acknowledge receipt; also provides the mechanism to update the inquiry.



E-Mail message received by IRIS inquirer that contains a link to the response from VA.



Response message that appears when the link from message response e-mail is clicked.

