Supporting Statement for VA Form 21-524 Statement of Person Claiming To Have Stood In Relation of Parent (2900-0059)

A. Justification

- 1. The Department of Veterans Affairs (VA), through its Veterans Benefits Administration (VBA), administers an integrated program of benefits and services established by law for veterans, service personnel, and their dependents and/or beneficiaries. 38 U.S.C. 1315 provides for payment of death benefits to parents of deceased veterans. 38 C.F.R. 3.59 provides the information needed to determine whether a claimant stood in the relationship of father or mother. Information is requested by this form under the authority of 38 U.S.C. 501(a)(2).
- 2. VA Form 21-524 is used to gather information from claimants seeking death benefits as persons who stood in relation of parent to deceased veterans.
- 3. VA From 21-524 is available on the One-VA web site in a fillable electronic format. VBA is currently hosting these forms on a secure server and does not currently have the technology in place to allow for the complete submission of the forms. Validation edits are performed to assure data integrity. Efforts within VA are underway to provide a mechanism to allow the information to be submitted electronically with a recognized signature technology. There currently is no utility process in place that will allow the data submitted on the forms to be incorporated with an existing centralized legacy database. Veterans Online Applications (VONAPP) allows applicants to view, print, and submit applications electronically to VBA. However, VA Form 21-524 is not one of the forms scheduled to be added to VONAPP because estimated total usage of this form is low. The Department will reconsider adding this form to VONAPP when the resources become available or if usage of this form becomes greater.
- 4. Program reviews were conducted to identify potential areas of duplication; however, none were found to exist. There is no known Department or Agency which maintains the necessary information, nor is it available from other sources within our Department.
- 5. The collection of information does not involve small businesses or entities.
- 6. The VA compensation and pension programs require proof of age and/or relationship for payment of benefits. In order for a person other than the natural parent of the deceased veteran to meet basic eligibility requirements for parents' death benefits, it must be established that the claimant stood in relation of parent to the veteran. VA Form 21-524 solicits such evidence. Without this information, entitlement to benefits could not be determined.
- 7. There are no special circumstances requiring collection in a manner inconsistent with 5 CFR 1320.6 guidelines.

- 8. The Department notice was published in the Federal Register on September 27, 2007, page 54980. Field stations have not reported any difficulty on the part of respondents in using the VA Form 21-524. No comments were received.
- 9. No payments or gifts to respondents have been made under this collection of information.
- 10. The records are maintained in the appropriate Privacy Act System of Records identified as 58VA21/22, "Compensation, Pension, Education and Rehabilitation Records VA" as set forth in Privacy Act Issuances, 1993 compilation found in 42 Fed. Reg. 49726 (9/27//1977).
- 11. There are no questions of a sensitive nature.
- 12. Estimate of Information Collection Burden.
- a. Number of Respondents is estimated at 400 per year.
- b. Frequency of Response is one time for most beneficiaries.
- c. Annual burden is 800 hours.
- d. The estimated completion time of 2 hours is based on review by staff personnel and previous usage of this form.
- e. The total estimated cost to respondents is \$12,000 (800 hours x \$15 per hour).
- 13. This submission does not involve any recordkeeping costs.
- 14. Estimated Costs to the Federal Government:
- a. Processing/Analyzing costs

\$7,088

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(GS-9/5 @ $25.00 x 400 x 30/60 minutes = $5,000)
(GS-5/5 @ $16.50 x 400 x 15/60 minutes = $1,650)
(GS-3/5 @ $13.14 x 400 x 5/60 minutes = $438)
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b. Printing and production cost

\$100

c. Total cost to government

\$7,188

- 15. There is no change in the reporting burden.
- 16. The information collection is not for publication or tabulation use.
- 17. The collection instrument, VA Form 21-524, may be reproduced and/or stocked by the respondents and veterans service organizations. This VA form does not display an

expiration date, and if required to do so would result in unnecessary waste of existing stocks of this form. This form is submitted to OMB every 3 years. As such, this date requirement would also result in an unnecessary burden on the respondents and would delay Department action on the benefit being sought. VA also seeks to minimize its cost to itself of collecting, processing and using the information by not displaying the expiration date. For the reasons stated, VA continues to seek an exemption that waives the displaying of the expiration date on VA Form 21-524.

- 18. This submission does not contain any exceptions to the certification statement.
- B. Collection of Information Employing Statistical Methods
- 1. The Veterans Benefits Administration does not collect information employing statistical methods.