FCC Form 2000

You may use FCC Form 2000 to complain about issues related to: (1) deceptive or unlawful advertising and marketing (2) billing, privacy and service quality (3) disability access, (4) emergency and public safety, (5) media (general), and (6) other communications issues. If you provide enough information to indicate a potential violation of the Communications Act of 1934, as amended, or the FCC's rules, the FCC will use your complaint to pursue enforcement action against the potential violators.

The FCC Form 2000 is divided into short forms or sections for each type of complaint. You need only fill out and submit those sections pertaining to your complaint. For example, to submit a complaint regarding deceptive or unlawful advertising or marketing, you only need to fill out Form 2000A. To complain about a billing, privacy or service quality issue, you only need to fill out and submit Form 2000B. A list of complaint topics and the associated short form follows.

You may submit your complaint in the following ways:

- over the Internet at http://www.fcc.gov/cgb/complaints.html
- by e-mail to fccinfo@fcc.gov
- by fax to 1-866-418-0232
- by postal mail to: Federal Communications Commission

Consumer & Governmental Affairs Bureau

Consumer Complaints 445 12th Street, SW Washington, D.C. 20554

 by telephone. You may call the FCC's toll free telephone number, 1-888-CALL-FCC or 1-888-TELL-FCC (TTY) to submit your complaint. If you choose to submit your complaint over the telephone, an FCC customer service representative will fill out an electronic version of the form for you during your conversation.

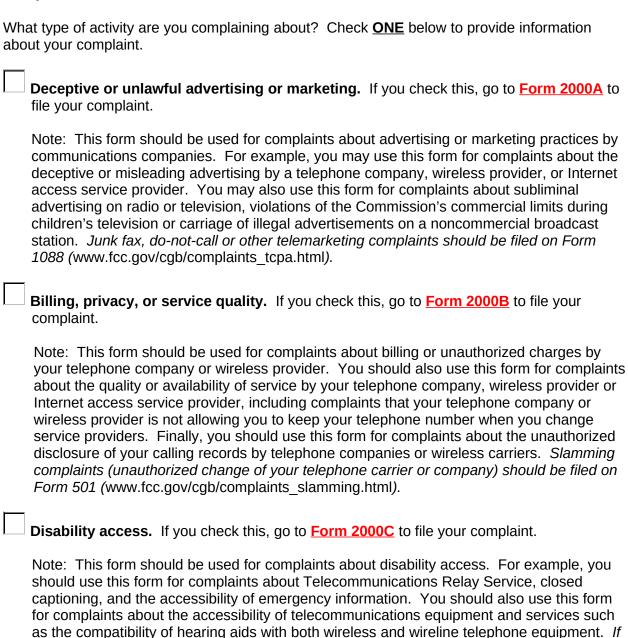
If you have any questions or would like additional assistance, please feel free to contact the FCC at 1-888-CALL-FCC or 1-888-TELL-FCC (TTY).



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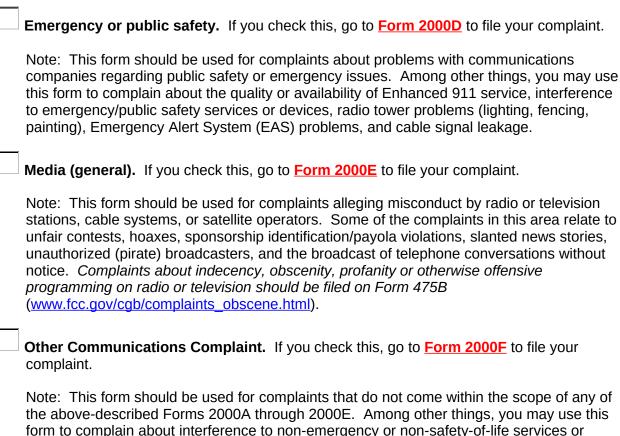
If you have more than one complaint, complete a separate Consumer Complaint, FCC Form 2000, for each subject. If the allocated space is insufficient or if you wish to provide documents or other media (e.g., tapes, disks, etc.), download a copy of the correct complaint form at http://www.fcc.gov/cgb/complaints-catchall-print.html, print out the complaint form and mail it to the address listed at the end of the complaint form, making sure to include copies of all supporting information.

Complaint Information:



your complaint is about closed captioning only, you must first contact the station or video programming distributor (http://www.fcc.gov/cgb/consumerfacts/closedcaption.html).

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form to complain about interference to non-emergency or non-safety-of-life services or devices (such as interference to a garage door opener or to your home stereo or television) and amateur radio or citizens band (CB) radio problems.