# Clinical Care and Health Survey: Patient Opinions

We are interested in <u>your</u> opinions and experiences you've had with your doctor or health care provider talking about colon cancer. This may have included a talk about colon cancer screening tests. We would like to know how you feel about talking with your clinician about these issues. **Your** opinions are important to us! Filling in this survey will help us design programs to help <u>your</u> clinician and others give better patient care. You may be contacted one more time in the future so that we can learn more about the opinions and experiences you've have talking to your doctor about colon cancer.

- ◆ **Selected** patients 50 years old and older who are active members of [this HMO] are being sent this survey. You are being paid \$10 to compensate your for your time and effort.
- ◆ Your answers are strictly **private**
- ◆ Your name is **not** included on your survey
- ◆ Answers from other patients like you will be combined into one final summary
- ◆ Some questions are personal, but provide important information for this study
- ◆ It is **your** choice to skip any questions that you do not want to answer
- ◆ Your doctor will **not** see your answers
- ◆ Filling in this survey can only improve patient care

We thank you **very** much for taking your time to fill in this survey for us. When you are done, please mail it back to us in the enclosed envelope.

**CDC LOGO** 

Thank you!



The Business of Innovation

Centers for Public Health Research and Evaluation 1100 Dexter Avenue N., Suite 400 Seattle WA 98109



This survey has questions that come in different forms. When any question asks about "your clinician", it means the doctor or medical practitioner who last gave you a routine check-up. You will need to **write in or check (✓)** what **you** think is the **best** answer. **Please see examples below.** 

Some questions look like this:								
1. What is your age?								
2. Are you: □1 Male □2 Female?								
You will need to write in or check (✓) the answer.								
Some questions ask you to rate your feelings. Please think about how you <u>feel</u> about each of the topics.								
For example, the questions look like	ke this:							
3. How satisfied were you with			Neither					
	Very <u>Dissatisfied</u>	Dissatisfied	Satisfied Nor Dissatisfied	Satisfied	Very <u>Satisfied</u>			
b. the doctor's explanation of the screening procedure								
Please check ( $\checkmark$ ) the answer that	best show	vs how you	ı feel.					
Some questions ask you to give us your opinions. Please think about if you disagree or agree about each of the statements that you read.								
For example, the questions look like this	:		Na: Ab au					
C. Men get colon cancer more often tha Women	Ξ	itrongly Disagree Disa	Neither Agree nor gree Disagree		rongly g <u>ree</u> ]			
Please check ( $\checkmark$ ) the answer that <u>b</u>	est shows h	now strongl	y you disagro	ee or agre	ee.			

#### PATIENT QUESTIONNAIRE

### Part I: Tell Us About Yourself

This section asks questions to let us describe patients who take part in the survey. Please answer the following questions. Please write or check ( $\checkmark$ ) the best answer.

1.	1. What is your age?	
2.	2. What is your sex? ☐ Male ☐ Female	
3.	<ul><li>Do you consider yourself: (SELECT (✓) ONE)</li><li>☐ Hispanic or Latino</li><li>☐ Not Hispanic or Latino</li></ul>	
4.	4. What is your race? (SELECT (✓) ONE OR MORE)	
	<ul> <li>□ White</li> <li>□ Black or African American</li> <li>□ Asian</li> <li>□ American Indian or Alaska Native</li> <li>□ Native Hawaiian or Other Pacific Islander</li> </ul>	
5.	5. What language do you usually speak at home?	
	☐ English ☐ Spanish ☐ Other (Please special	fy)
6.	6. Are you employed? □ Yes □ No	
	<b>If Yes:</b> Is it □ Full Time? □ Part Time?	
7.	7. What was your total family income (before to your household in the last year? (Please Cheroguess).  □ Less than \$10,000 □ \$10,000 to \$19,000 □ \$20,000 to \$34,000 □ \$75,000 + □ Don't know	CK (✔) THE ONE THAT IS YOUR BEST \$49,000
8.	8. What is the highest grade or year of school you finished	1?
	<ul> <li>□ Didn't go to school</li> <li>□ Grade School (1-5 years)</li> <li>□ Middle school (6-8 years)</li> <li>□ Some High School (9-11 years)</li> <li>□ High school diploma or G.E.D.</li> <li>□ Vocational or training school</li> <li>□ Some college or Associate Arts Degree</li> <li>□ College graduate with BA or BS Degree</li> <li>□ Graduate/professional education and/or Degree</li> </ul>	

Now we would like to ask you about your relationship with your doctor. Please write in or check ( $\checkmark$ ) the best answer. If a question asks about "this doctor", it means the doctor or clinician who gave you your annual check-up (i.e., annual exam, yearly physical exam).

How long have you been a patient with the doctor who did your last annual check-up?
How would you describe how often you have seen this doctor? (PLEASE CHECK ( $\checkmark$ ) ALL THAT APPLY).
<ul> <li>□ I am a new patient of this doctor and I have only visited once or twice.</li> <li>□ I get most of my care from this doctor.</li> <li>□ This doctor does most of my annual check-ups.</li> <li>□ I get most of my care from another doctor or nurse in this doctor's office.</li> <li>□ I get most of my care from another doctor's or nurse's office.</li> <li>□ Other (Please specify)</li> </ul>
How many times in the past year have you seen this doctor?
Which type of health coverage do you have in your health plan? (CHECK (✓) ALL THAT APPLY)  ☐ Co-pay less than or equal to \$10 for all clinic visits ☐ Co-pay between \$10 and \$20 for all clinic visits ☐ Free (no sect) appeal even visit
☐ Free (no cost) annual exam visit ☐ Co-pay for annual exam visit
<ul> <li>Free (no cost) preventive services (screening for cholesterol, blood sugar, cervical cancer, colorectal cancer, breast cancer, prostate cancer)</li> <li>Co-pay for all preventive services (screening for cholesterol, blood sugar, cervical cancer,</li> </ul>

## Part II: Personal Cancer Experience and Family History of Colon Cancer

PLEASE ANSWER THE FOLLOWING QUESTIONS ABOUT COLON CANCER. WHEN WE USE THE TERM COLON CANCER, WE MEAN CANCER OF THE COLON, RECTUM, OR BOWEL. YOU MAY ALSO HAVE HEARD THE TERM COLORECTAL CANCER. PLEASE WRITE IN OR CHECK ( $\checkmark$ ) THE BEST ANSWER.

1.	How likely do you think you are to develop colon cancer sometime in your life?								
	Would you say it is								
	$\square$ Extremely unlikely $\square$ Unlikely $\square$ Neither likely or unlikely $\square$ Likely $\square$ Extremely likely								
2.	Compared to other people your age how would you rate your own risk of getting colon cancer?								
	☐ Much lower ☐ Lower ☐ About the same ☐ Higher ☐ Much higher								
3.	In general, would you say that your health is								
	☐ Excellent ☐ Very good ☐ Good ☐ Fair ☐ Poor								
	Have you ever been diagnosed with cancer?								
	☐ Yes ☐ No (GO TO QUESTION 5)								
	If 'Yes', what type of cancer?								
5.	Has anyone in your immediate family (i.e., spouse, children, parents, siblings) ever been diagnosed with cancer?								
	☐ Yes ☐ No or Don't Know (Go to Part III, Question 1)								
	If 'Yes', please list your immediate family members who have had cancer and the type of cancer. List up to 5 family members.								
	Family Member Type of Cancer								
	1								
	2								
	3								
	4								

4.

### Part III: Experience with Tests and Screenings

Now we are interested in your experience with colorectal cancer screening or
TESTING. PLEASE ANSWER THE FOLLOWING QUESTIONS ABOUT COLON CANCER AND COLON CANCER
SCREENING TESTS.

1.	Have you ever had any bowel symptoms (i.e., blood in the stool, changes in bowel movements) that prompted your doctor to suggest you be tested for colon cancer?							
	☐ Yes ☐ No							
2.	2. Have you <b>heard of</b> the following tests for colon cancer?							
			Yes	No	)			
	Digital rectal exam							
	Fecal occult blood test (FO) Hemoccult test (stool card t	,						
	Flexible sigmoidoscopy							
	Colonoscopy							
	Barium enema							
3.	How worthwhile do you t (PLEASE MARK "DON'T K							
		Not at all worthwhile	Slightly worthwhile	Somewhat worthwhile	Quite worthwhile	Very worthwhile	Don' t Know	
Dig	gital rectal exam							
	cal occult blood test (FOBT) Hemoccult (stool card test)							
Fle	xible sigmoidoscopy							
Co	lonoscopy							
Ba	rium enema							

4.	Please check (✓) below if your doctor did or ordered the following tests at your last check-up
	AND / $\overline{OR}$ some other time in the last five years.

Tests ordered:		Ordered at p? ✓ answer	Done or Ordered in the last 5 years? ✓ answer		
	Yes	No	Yes	No	
Blood pressure					
Cholesterol test (blood test)					
Digital rectal exam for colon cancer (i.e., 'finger' test)					
FOBT (stool card test)					
Flexible sigmoidoscopy					
Colonoscopy					
For Women:					
Pap smear					
Breast exam					
Mammogram (breast x-ray)					
For Men:					
Prostate specific antigen blood test (PSA)					

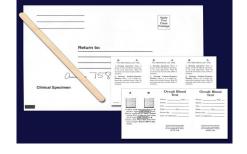
## 5. Please check ( $\checkmark$ ) below if your doctor talked to you about each issue at your last check-up AND / $\underline{OR}$ anytime in the last five years.

Did your doctor talk to you	Talked about at last check- up?		Talked about in the last 5 years?			IF TALKED ABOUT: Who brought the subject up?		he	
about:	Yes	No	NA	Yes	No	NA NA	Ме	Doctor	NA NA
Smoking									
Exercise or physical activity									<b> </b>
Your dietary practices									<b>u</b>
Breast cancer screening						🗖			¦ 🗖
Cervical cancer screening						🗖			<b>u</b>
Prostate cancer screening									¦ 🗖
Colorectal cancer screening									¦ 🗖
Fecal occult blood test (FOBT)						  - 			
Flexible sigmoidoscopy									

#### Part IV: Colon Cancer Screening Experience

Now we are interested in your experience with either FOBT, Flexible Sigmoidoscopy or Colonoscopy.

FOBT stands for a Fecal Occult Blood Test which is a set of cards to take home to collect a stool sample. Then you mail in or return the cards to be tested for hidden blood in the stool. (Sometimes called Hemoccult test or stool card test)



Flexible Sigmoidoscopy is also called a 'Flex Sig'. It is when a doctor or nurse practitioner inserts a flexible tube into your rectum (or bottom) to check for bowel problems and colon cancer.



A Colonoscopy is a medical procedure which you will have in a clinic or hospital setting. It allows a full viewing of the colon. You will have preparation that you will do, and during the procedure you will be given a sedative. A doctor inserts a flexible tube into your rectum (or bottom) to check for bowel problems and colon cancer.

1. Please check whether and when you have had each of the following colon cancer screening tests. (PLEASE CHECK (✓) ONLY ONE BOX FOR EACH TEST).

	Never had screening	Less than 6 months ago	6 months to a year ago	1-2 years ago	3-5 years ago	6-10 years ago	More than 10 years ago
FOBT							
Flex Sig							
Colonoscopy							
Barium Enema							

Fecal Occult Blood Test (FOBT)

*2*.

	□ Yes <b>⊥</b>	$\square$ No $\longrightarrow$ (In	F No, GO TO QUES	STION 9)							
	<b>3.</b>	Were you given instructions on how to use the FOBT cards?									
		□ Yes □ No									
	4.	Were you reminded to return the cards?									
		☐ Yes ☐ No	☐ Yes ☐ No								
	<b>5.</b>	Did you return the cards?									
	☐ Yes ☐ No If No, Why not?										
	6. Did you get the results?  \(\begin{align*} \text{Yes} & \begin{align*} \text{No} \\ \text{No}										
	7.	How did you get the re	esults?								
		Phone call from: $\square_1$	ohysician 🛭 nui	rse 🛭 medico	al assistant						
	Letter from: □ physician □ clinic □ lab										
		Letter from: □ p	hysician 🛭 clin	ic 🗖 lab							
8.	PLEASE CH	Letter from: $\square$ p		ic 🗖 lab	Noithor						
		_		nic 🗖 lab	Neither Satisfied nor Dissatisfied	Satisfied	Very Satisfied				
Н	ow satisfied v	HECK (✓) THE BEST ANSW were you with er information given by	VER BELOW:		Satisfied nor	Satisfied					
Ho a.	Colon cance your doctor The doctor	HECK (✓) THE BEST ANSW were you with er information given by	VER BELOW:  Very  Dissatisfied	Dissatisfied	Satisfied nor Dissatisfied		Satisfied				
a.	Colon cance your doctor The doctor	HECK ( ) THE BEST ANSW were you with er information given by 's office s explanation of the to do the FOBT test	VER BELOW:  Very  Dissatisfied	Dissatisfied	Satisfied nor Dissatisfied		Satisfied				
<b>Но</b> а. b. с.	Colon cance your doctor The doctor' procedures Dietary rest	HECK ( ) THE BEST ANSW were you with er information given by 's office s explanation of the to do the FOBT test	VER BELOW:  Very  Dissatisfied	Dissatisfied	Satisfied nor Dissatisfied		Satisfied				
<b>Но</b> а. b. с.	Colon cance your doctor The doctor' procedures Dietary rest	HECK (✓) THE BEST ANSW were you with er information given by ''s office s explanation of the to do the FOBT test rictions	VER BELOW:  Very  Dissatisfied	Dissatisfied	Satisfied nor Dissatisfied		Satisfied				
<ul><li>Ho</li><li>a.</li><li>b.</li><li>c.</li><li>d.</li></ul>	Colon cance your doctor The doctor' procedures Dietary rest	were you with er information given by 's office s explanation of the to do the FOBT test rictions parations for the FOBT of the stool sample	VER BELOW:  Very  Dissatisfied	Dissatisfied	Satisfied nor Dissatisfied		Satisfied				
<ul><li>Ho</li><li>a.</li><li>b.</li><li>c.</li><li>d.</li><li>e.</li></ul>	Colon cance your doctor The doctor' procedures Dietary rest Overall prej	were you with er information given by soffice s explanation of the to do the FOBT test rictions parations for the FOBT of the stool sample rocedures	VER BELOW:  Very  Dissatisfied	Dissatisfied	Satisfied nor Dissatisfied		Satisfied				
<ul><li>a.</li><li>b.</li><li>c.</li><li>d.</li><li>e.</li><li>f.</li></ul>	Colon cance your doctor The doctor' procedures Dietary rest Overall pred Collection of Reminder pred Follow-up pred	were you with er information given by soffice s explanation of the to do the FOBT test rictions parations for the FOBT of the stool sample rocedures	VER BELOW:  Very  Dissatisfied	Dissatisfied	Satisfied nor Dissatisfied		Satisfied				

Have you been given an FOBT kit to take home in the last year?

Flexible Sigmoidoscopy (Flex Sig) (Please see the definition on page 6)

9.	In the past 5 years did your docto	r recommend	a Flex Sig tes	t?		
	☐ Yes ☐ No → (IF No, GO TO	QUESTION 14	<del>!</del> )			
	10. Did you schedule an appoint	ment?				
	☐ Yes ☐ No If No, Why	not?				
	11. Did you have the test?					
	$\square$ Yes $\square$ No If No, Why	not?				
	12. Did you get the results?	Yes 🗖 No	_			
13	. PLEASE CHECK (✓) THE BEST ANSWER					
Fle	ex Sig ow satisfied were you with	Very Dissatisfied	Dissatisfied	Neither Satisfied nor Dissatisfied	Satisfied	Very Satisfied
a.	Colon cancer information given by your doctor					
b.	The doctor's explanation of the Flex Sig screening test					
c.	Dietary restrictions					
d.	The use of an enema or laxatives					
e.	Overall preparations for the Flex Sig					
f.	The convenience of the screening location					
g.	How the screening technician treated me					
h.	The level of discomfort during the Flex					
i.	Sig procedure Follow-up procedures					
j.	Explanation of the Flex Sig test results					

Colonoscopy (Please see the definition on page 6)

*14*.

*In the past 10 years did your doctor recommend a Colonoscopy test?* 

 $\square$  Yes  $\square$  No  $\longrightarrow$  (IF NO, SKIP TO NEXT SECTION)

	15.	Did you schedule an apport		<u></u>			
	16.	Did you have the test?					
		☐ Yes ☐ No If No, Wh	y not?				
	17.	Did you get the results?	Yes 🗖 No				
18	. PLEASE C	HECK (✓) THE BEST ANSWER	BELOW:		Neither		
Но	w satisfied	were you with	Very Dissatisfied	Dissatisfied	Satisfied nor Dissatisfied	Satisfied	Very Satisfied
a.	Colon cand doctor	cer information given by your					
b.		r's explanation of the opy screening test					
c.	Dietary res						
d.	The use of	an enema or laxatives					
e.	Overall pro Colonosco	eparations for the Py					
f.	The convolution	enience of the screening					
g.	How the so	creening technician treated me					
h.		of discomfort during the opy procedure					
i.	Follow-up	procedures					

#### Part V: Colon Cancer Knowledge

1. For each of the following statements please check if you "disagree", "agree" or are "not sure".

		Disagree	Agree	Not Sure	
a.	Eating foods high in fat increases your risk of developing colon cancer.				
b.	Your chances of getting colon cancer are greater if you have a family member who had colon cancer.				
c.	Men get colon cancer more often than women.				
d.	If a person gets colon cancer, it cannot be cured.				
e.	Blood in your stool means you have cancer for sure.				
f.	A diet with a lot of roughage, like fruits, vegetables, and grains, may reduce your chances of getting colon cancer.				
g.	You should have your stool tested for hidden blood every year if you are 50 years or older.				

### Part VI: Your Opinions

PLEASE CHECK  $(\checkmark)$  HOW STRONGLY YOU DISAGREE OR AGREE WITH EACH OPINION BELOW.

1. Discussing colon cancer screening with my doctor:

		Neither				
		Strongly		Agree nor		Strongly
		Disagree	Disagree	Disagree	Agree	Agree
a.	is not necessary because of my age.					
b.	is hard to do because my doctor doesn't think it is important.					
c.	is not as important as talking about other health problems I have.					
d.	is only needed if I have symptoms.					
e.	would just mean that I would have to have more unnecessary tests done.					
f.	is not needed because my doctor has already covered all the issues with me.					
g.	would take too much time.					
h.	would make me uncomfortable.					
i.	is something the doctor won't talk about because my insurance doesn't cover it.					
j.	is hard to do because my doctor is not easy to talk to.					
k.	is a waste of time because when I ask					

NI a i t la a u

	questions, the doctor doesn't have answers.	_	_		_	
l.	would be embarrassing.	ш	Ц	ш	Ц	Ц
	HETHER OR NOT YOU HAVE BEEN GIVEN A PINIONS ARE IMPORTANT TO US.	AN FOBT K	(IT TO TAKE	HOME, YOU	JR	
	EASE CHECK (√) HOW STRONGLY YOU D LOW.	ISAGREE O	R AGREE W	/ITH EACH O	PINION	
2.	Having an FOBT (fecal occult blood test):					
	-	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
a.	is needed only if I have symptoms.					
b.	is needed only if there is a family history of colon cancer.					
c.	is not needed if I eat a healthy diet.					
d.	would only detect cancer after it is too late.					
e.	would give me a feeling of control over my health.					
f.	is something I am too busy to do.					
g.	would protect my health so I can take better care of my family.					
h.	is not as important as screening tests for other diseases and cancers.					
i.	is not necessary at my age.					
j.	would be awful (disgusting) because I have to handle my stool.					
k.	is a test I like being able to do in the privacy of my own home.					
l.	is not needed if I've had it once before.					
m.	involves too much hassle because I have to prepare for the test.					
n.	is something I don't know how to do correctly.					
0.	is a waste of time because the test is not accurate.					
p.	is unnecessary for women because only men are at risk for colon cancer					

Whether or not you have had a Flex Sig, your opinions are important to us.

PLEASE CHECK ( $\checkmark$ ) HOW STRONGLY YOU DISAGREE OR AGREE WITH EACH OPINION BELOW.

3. Having a Flex Sig (Flexible Sigmoidoscopy) test:

٠.	riaving a rich olg (richole olginolasscop)			Neither		_
		Strongly Disagree	Disagree	Agree nor Disagree	Agree	Strongly Agree
a.	is needed only if there is a family history of colon cancer					
b.	can prevent me from getting colon cancer by finding and removing polyps that could become cancer					
c.	is unnecessary if I have an FOBT					
d.	is unnecessary if I have a Colonoscopy					
e.	is <u>not</u> needed if I eat a healthy diet					
f.	would only detect cancer after it is too late					
g.	would give me a feeling of control over my health					
h.	is something I am too busy to do					
i.	would protect my health so I can take better care of family					
j.	is not as important as screening tests for other diseases and cancers					
k.	is a hassle because the wait for the appointment is too long					
l.	is not necessary at my age					
m.	would be embarrassing					
n.	would be stressful (frightening, scary)					
0.	would be uncomfortable					
p.	is not needed if I've had it once before					
q.	involves too much hassle because I have to prepare for the test					
r.	is unnecessary for women because only men are at risk for colon cancer					

Whether or not you have had a Colonoscopy, your opinions are important to us.

PLEASE CHECK ( $\checkmark$ ) HOW STRONGLY YOU DISAGREE OR AGREE WITH EACH OPINION BELOW.

#### 4. Having a Colonoscopy test:

		Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
a.	is needed only if there is a family history of colon cancer					
b.	can prevent me from getting colon cancer by finding and removing polyps that could become cancer					
c.	is unnecessary if I have an FOBT					
d.	is unnecessary if I have a Flex Sig					
e.	is not needed if I eat a healthy diet					
f.	would only detect cancer after it is too late					
g.	would give me a feeling of control over my health					
h.	is something I am too busy to do.					
i.	would protect my health so I can take better care of family					
j.	is not as important as screening tests for other diseases and cancers					
k.	is a hassle because the wait for the appointment is too long					
l.	is not necessary at my age					
m.	would be embarrassing					
n.	would be stressful (frightening, scary)					
0.	would be uncomfortable					
p.	is not needed if I've had it once before					
q.	involves too much hassle because I have to prepare for the test					
r.	is unnecessary for women because only men are at risk for colon cancer					

WHETHER OR NOT YOU HAVE BEEN GIVEN AN FOBT KIT TO TAKE HOME OR HAD A FLEX SIG OR COLONOSCOPY, YOUR OPINIONS ARE IMPORTANT TO US.

5. Please check how strongly you disagree or agree with each opinion below:

		Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
a.	Fitting a flex sig screening test into my schedule is hard					
b.	I have trouble taking time off from work to do the flex sig test					
c.	Fitting a colonoscopy screening test into my schedule is hard					
d.	I have trouble taking time off from work to do the colonoscopy test					
e.	Colon cancer screening is a way for doctors and insurers to make money					
f.	Medicare pays for flex sig screening					
g.	Medicare pays for colonoscopy screening					
h.	My insurance or health plan pays for flex sig screening					
i.	My insurance or health plan pays for colonoscopy screening					
j.	I would do the FOBT kit if my doctor tells me to					
k.	I would do the flex sig if my doctor tells me to					
l.	I would do the colonoscopy if my doctor tells me to					
m.	My doctor never talks about colon cancer screening					
n.	My doctor never talks about FOBT					
о.	My doctor never talks about flex sig					
p.	My doctor never talks about colonoscopy					

Part	VII:	Social	Sup	nort
Luit	<b>V 11.</b>	Juciui	Jup	υυιι

PLEASE CHECK ( $\checkmark$ ) HOW STRONGLY YOU DISAGREE OR AGREE WITH EACH OPINION BELOW.

1.	1. Discussing colorectal cancer screening with my doctor (the one who did my last check-up) is something that is encouraged by:					
		Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
	my spouse or partner					
	my family	<u>u</u>	Ц			
c.	my friends		u			
d.	my doctor or nurse					
e.	the popular media (TV, radio, magazines)	u				Ц
2.	My having an FOBT is something th	hat is encoui	raged by:	Ni sidle su		
		Strongly		Neither Agree nor		Strongly
2	my spouse or partner	Disagree	Disagree	Disagree	Agree	Agree
	my spouse or partner					
	my family					
	my friends					
	my doctor or nurse					
e.	the popular media (TV, radio, magazines)	_	_	_	_	_
<i>3</i> .	My having a screening flex sig is so	mething that	t is encoura	ged by: Neither		
		Strongly Disagree	Disagree	Agree nor Disagree	Agree	Strongly Agree
a.	my spouse or partner	Ц	u		u	
b.	my family	Ц	Ц	Ц	Ц	
c.	my friends	<u> </u>		<b>U</b>		
d.	my doctor or nurse	<u> </u>				
e.	the popular media (TV, radio, magazines)	u		u		u
4.	My having a screening colonoscopy	is something	g that is end	couraged by:  Neither		
		Strongly Disagree	Disagree	Agree nor Disagree	Agree	Strongly Agree
	my spouse or partner		<b>U</b>			
b.	my family	<u> </u>	<b>U</b>	<b>U</b>	<b>U</b>	<b>_</b>
c.	my friends			<u> </u>	<b>_</b>	
d.	my doctor or nurse					

e. the popular media (TV, radio, magazines)			

#### Part VIII: Plans to Talk About Colon Cancer or Get Screened

The doctor or other clinic staff made

listened carefully to what I had to say.

me feel that colorectal cancer screening was important for me.b. The doctor or other clinic staff

<u>Part</u>

PLEASE CHECK ( $\checkmark$ ) HOW STRONGLY YOU DISAGREE OR AGREE WITH EACH OPINION BFI OW.

BE	LOW.							
1.	Please answer the following questions	s about car	ncer screeni	ng:				
	_	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree		
a.	I plan to discuss colon cancer screening with my doctor at my next check-up.							
b.	I plan to do an FOBT after my next check- up.							
e.	I plan to have a flexible sigmoidoscopy after my next check-up.							
d.	I plan have a colonoscopy after my next check-up.							
<u>IX:</u>	X: Colon Cancer Screening at Last Check-Up							
1.	Please check (✓) if you or your doctor did	d the follow	ing things at	your last chec	k-up.			
				_	Yes	No		
	a. Did you receive any information about mail, <b>before</b> your appointment?							
	b. IF YES: Did you read through the info screening <b>before</b> your appointment?	ormation ab	out colorecta	l cancer				
	c. Did you bring up colorectal cancer sci	reening with	your doctor	?				
	d. Did your doctor bring up colorectal ca	ancer screen	ing with you	?				
	e. Did any clinic staff (medical assistant, screening with you?	, nurse) disc	russ colorecta	l cancer				
	IF YOUR DOCTOR DID NOT TALK TO YOU ABOUT COLON CANCER SCREENING AT YOUR LAST CHECK-UP, PLEASE SKIP TO THE END.							
2.	Please check ( $\checkmark$ ) how strongly you agree colorectal cancer screening discussion at $y$			ements about y	our/			
	Check-up and colorectal cancer screening experience:	Strongly Disagre		Neither Agree nor Disagree	Agree	Strongly Agree		

	answered all my questions.					
	d. The doctor or other clinic staff made me feel that screening could prevent colorectal cancer.					
	e. I trust that the doctor and other clinic staff have my best interest at heart.					
	f. The doctor and other clinic staff act like I'm wasting their time.					
	g. The doctor and other clinic staff treat me in a very friendly and courteous manner.					
3.	Please check (✓) if you or your doctor did	l the following	things at <b>your</b>	last chec	<u>k-up</u> .	
					Yes	No
	a. Did your doctor discuss colorectal can with you?	cer screening v	with an FOBT	kit		
	b. Did your doctor recommend that you s screening with an FOBT kit?	cer				
	c. Did you agree that you should do your FOBT kit?	with an				
	d. Did you get an FOBT home kit from y	our doctor or o	other clinic stat	ff?		
	e. Did you phone the consulting nurse to home kit <b>after</b> your appointment?	ask questions	about the FOB	T		
	f. Did you receive a phone call from a nu appointment to ask about your FOBT l		assistant <b>afte</b> r	<b>r</b> your		
	g. Did you return your FOBT cards to yo		ice?			
<b>SKIP T</b> 4.	U DID NOT GET AN FOBT HOME TO QUESTION 6.  Please check (✓) how satisfied you were very experience from your last check-up.					ASE
		Very	Somewhat		Somewhat	Very
FU	BT experience:	Dissatisfied	Dissatisfied	Neither	Satisfied	Satisfied
a.	for the FOBT test.					
b.	explained how to do the FOBT test.					
C.	The interaction you had with the doctor during your visit.					
d.	The interaction you had with other					

Strongly Disagree

Disagree

Check-up and colorectal cancer screening experience:

Neither Agree nor Disagree

Strongly Agree

Agree

	FOB	T experience:	Very Dissatisfied	Somewhat Dissatisfied	Neither	Somewhat Satisfied	Very Satisfied
	e.	clinic staff during your visit. Your check-up in general					
	f.	The process of completing the FOBT		_			
		kit at home. How easy it was to return the					П
		completed kit.	<b>u</b>		<b>u</b>		u
		The written instructions on how to complete your FOBT kit at home.					
	i.	The help you received from the					
		consulting nurse if you called her.  The help you received from the nurse	П	П	П	П	П
		or medical assistant if s/he called you.	_	_	_	_	_
5.	CC	lease check ( ) how strongly you agree of olderectal cancer screening experience with BT experience:					Strongly Agree
	a.						
	c.	were easy to follow. Completing the FOBT kit at home		П			П
	۔	was easy.					
	d.	The directions for completing the FOBT kit were easy to understand.					
	e.	I knew who I could call if I had questions about completing the FOBT kit at home.					
	f.	Waiting for the test results made me worry.					
6.	<b>P</b> ]	lease check (🗸) if you or your doctor did	the following	things at <b>you</b>	r last chec	<u>k-up</u> .	
						Yes	No
	a.	Did your doctor discuss a screening fle	x sig with you	1?			
	b.	Did any clinic staff (medical assistant, with you	nurse) discuss	s a screening f	lex sig		
	C.	Did your doctor recommend that you sl screening with a flex sig?	nould do your	colorectal ca	ncer		
	d.	Did you agree that you should do your flex sig?	colorectal car	ncer screening	with a		
	e.	Did you schedule for a flex sig appoint	ment?				
	IF	YES:					
	f.	Did you receive a phone call or post car appointment for the flex sig?	rd to remind y	you to keep yo	our		
	g.	Did you keep your flex sig appointmen	t?				

h. Are you still waiting for your flex sig appointment?

## IF YOU DID NOT DISCUSS FLEX SIG FOR COLON SCREENING DURING YOUR LAST CHECK-UP, PLEASE SKIP TO QUESTION 9.

7. Please check (**✓**) how satisfied you were with discussing flex sig during your last checkup.

FLEX SIG DISCUSSION:		Very Dissatisfied	Somewhat Dissatisfied	Neither	Somewhat Satisfied	Very Satisfied
a.	The way the doctor explained the need for the flex sig test.					
b.	The way the doctor explained how the flex sig was done.					
c.	The interaction you had with the doctor about flex sig.					
d.	The interaction you had with other staff about flex sig.					
f.	The process of making the appointment for the flex sig.					
h.	The written instructions on how to prepare for the appointment.					
i.	The way the doctor explained the dietary restrictions.					

## IF YOU HAVE NOT YET HAD YOUR FLEX SIG SCREENING APPOINTMENT, PLEASE SKIP TO QUESTION 9.

8. Please check ( $\checkmark$ ) how strongly you agree or disagree with the statements describing your flex sig experience.

Flex Sig experience:	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
a. The dietary restrictions to pr the flex sig were easy to foll	·				
b. It was hard to wait for the ap					
c. The staff at the flex sig appowere helpful.	ointment				
d. Waiting for the test results n worry.	nade me				
e. I knew who I could call if I liquestions about the flex sig	had $\Box$				
<ul><li>appointment.</li><li>f. Keeping the appointment was</li></ul>	as easy.				

					Yes	No
a.	Did your doctor discuss a screening	colonoscopy w	vith you?			
b.	Did any clinic staff (medical assista colonoscopy with you	nt, nurse) discu	iss a screening			
c.	Did your doctor recommend that yo screening with a colonoscopy?	u should do yo	ur colorectal ca	ancer		
d.	Did you agree that you should do yo colonoscopy?	our colorectal c	ancer screening	g with a		
e.	Did you schedule for a colonoscopy	appointment?				
IF	YES:					
f.	Did you receive a phone call or post appointment for the colonoscopy?	card to remino	l you to keep y	our		
g.	Did you keep your colonoscopy app	ointment?				
h.	Are you still waiting for your colon	oscopy appoint	ment?			
OUR L	DID NOT DISCUSS COLONOSC AST CHECK-UP, PLEASE SKIP	TO THE EN	D <b>.</b>			
OUR L	AST CHECK-UP, PLEASE SKIP	TO THE EN	D <b>.</b>			Very Satisfied
OUR L Pl The w	AST CHECK-UP, PLEASE SKIP  lease check (✓) how satisfied you were  vay the doctor explained the need for	TO THE EN	D. lonoscopy scre Somewhat	ening exp	erience. Somewhat	
Pl The w the co	AST CHECK-UP, PLEASE SKIP  lease check (✓) how satisfied you were  vay the doctor explained the need for lonoscopy test.  vay the doctor explained how the	re with your co	D. lonoscopy scre Somewhat Dissatisfied	eening exp	erience. Somewhat Satisfied	Satisfied
The w the co The w colone The ir	AST CHECK-UP, PLEASE SKIP  dease check ( ) how satisfied you were  vay the doctor explained the need for lonoscopy test.  vay the doctor explained how the loscopy was done.  Interaction you had with the doctor	re with your co	D. lonoscopy scre Somewhat Dissatisfied	Neither	erience. Somewhat Satisfied	Satisfied
The w the co The w colono The ir about The ir	AST CHECK-UP, PLEASE SKIP  dease check (✓) how satisfied you were  easy the doctor explained the need for elonoscopy test.  easy the doctor explained how the escopy was done.	re with your co	D. lonoscopy scre Somewhat Dissatisfied	Neither	erience. Somewhat Satisfied	Satisfied
The w the co The w colone The ir about The ir about The property of the proper	AST CHECK-UP, PLEASE SKIP  lease check (✓) how satisfied you were  vay the doctor explained the need for allonoscopy test.  vay the doctor explained how the oscopy was done.  Interaction you had with the doctor colonoscopy.  Interaction you had with other staff	TO THE EN	D. lonoscopy scre Somewhat Dissatisfied	Neither	erience. Somewhat Satisfied	Satisfied
The we the colone The irrabout The properties of the The western the properties of the tree of tre	AST CHECK-UP, PLEASE SKIP  dease check ( ) how satisfied you were  easy the doctor explained the need for clonoscopy test.  easy the doctor explained how the coscopy was done.  Interaction you had with the doctor colonoscopy.  Interaction you had with other staff colonoscopy.  Trocess of making the appointment	TO THE EN	D. lonoscopy scre Somewhat Dissatisfied	Neither	erience. Somewhat Satisfied	Satisfied

Please check ( $\checkmark$ ) if you or your doctor did the following things at <u>your last check-up</u>.

9.

11. Please check (✓) how strongly you agree or disagree with the statements describing your colonoscopy experience.

### IF YOU HAVE NOT YET HAD YOUR COLONOSCOPY SCREENING APPOINTMENT, PLEASE SKIP TO THE END.

Colonoscopy experience:		Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
a.	The dietary restrictions to prepare for the colonoscopy were easy to follow.					
b.	It was hard to wait for the appointment.					
c.	The staff at the colonoscopy appointment were helpful.					
d.	Waiting for the test results made me worry.					
e.	questions about the colonoscopy					
f.	appointment. Keeping the appointment was easy.					

#### THE END

### THANK YOU VERY MUCH FOR COMPLETING YOUR SURVEY

Please place it in the enclosed, stamped, envelope and drop it in the mail for us!