

Attachment - G: ATSDR Web Site User Satisfaction Survey (WSUS)

Web Site User Satisfaction Survey

Please help us improve our site by completing the brief survey below.

Instructions: Note both the importance of each quality factor listed below and your satisfaction with the quality of our Web service.

Importance To You				Your Satisfaction							
low			high	Web Service Quality Factors				low			high
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Useful, up-to-date information				<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Clearly written in plain language				<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Easy to find the information you need				<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Ability to access our site when you try				<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Web page load/response time				<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Prompt and helpful response to your requests or questions submitted via the Web				<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Affiliation:

- | | |
|--|--|
| <input type="radio"/> My interest in this topic is not related to my occupation
<input type="radio"/> Executive or manager
<input type="radio"/> Researcher or Scientist
<input type="radio"/> Physician
<input type="radio"/> ATSDR employee
<input type="radio"/> Other Federal employee
<input type="radio"/> Nurse/Other Health Profession | <input type="radio"/> Librarian or Media Specialist
<input type="radio"/> News media
<input type="radio"/> Congress
<input type="radio"/> Parent/Head of Household
<input type="radio"/> Student
<input type="radio"/> Teacher
<input type="radio"/> Other |
|--|--|

Thanks for taking time to fill our survey. Please e-mail us your comments and suggestions.

ATSDR-OPPEMail@cdc.gov.

End of Customer Satisfaction Survey - Thank you for your time.

Form Approved
OMB No. 0923-0028
Exp. Date: 02/28/2007

[Privacy Policy Notice](#)

This survey is voluntary, and although we do prefer that you answer all questions, omitted questions will not invalidate your input. No individually identifiable data will be published or released. There will be no way to link you to your response, unless you provide your e-mail address. Your E-mail address is needed ONLY if you wish to receive a response to a specific inquiry that you are making. E-mail addresses will not be used to link particular respondents to particular survey responses, and will not be retained after a reply is sent. Taking part in this survey means that you understand everything above and freely agree to answer the survey questions.

Public reporting burden of this collection of information is estimated to average 5 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to CDC/ATSDR Reports Clearance Officer; 1600 Clifton Road NE, MS D-74, Atlanta, Georgia 30333; ATTN: PRA (0923-0028)

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