



DEPARTMENT OF HEALTH & HUMAN SERVICES

Public Health Service

Mental
Administration

Substance Abuse and
Health Services

Rockville, MD 20857

DATE: October 28, 2008

FROM: Reports Clearance Officer, SAMHSA

TO: Chief, Human Resources and Housing Branch
Office of Information and Regulatory Affairs, OMB
ATTN: John Kraemer

Through: Reports Clearance Officer, DHHS _____

SUBJECT: The Center for Mental Health Services (CMHS) Customer Satisfaction Survey
(OMB No. 0930-0197)

The attached materials are provided in support of our request for approval of a customer satisfaction feedback survey under SAMHSA's generic approval for "Voluntary Customer Satisfaction Surveys to Implement Executive Order 12862 in the Substance Abuse and Mental Health Services Administration."

This is the 4th submission under that approval and will impose an estimated annual average total burden of 10 hours, which would bring the total currently approved burden under this clearance to 13,775 hours for this data collection. The current total burden hours in the OMB inventory for the Customer Satisfaction Survey (OMB No. 0930-0197) is 23,063.

We look forward to receiving your feedback so that implementation may proceed.

Summer King

Attachments:
Data Collection Proposal and Survey Materials