# Attachment 1: End-of-Email Survey

OMB No. 0930-0197

Expiration Date: 01/31/11

|  |  |
| --- | --- |
|  | **Technical Assistance Partnership Feedback Survey** |

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| **Public Burden Statement**: An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.  The OMB control number for this project is 0930-0197.  Public reporting burden for this collection of information is estimated to average 2 minutes per respondent, per year, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.  Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to SAMHSA Reports Clearance Officer, 1 Choke Cherry Road, Room 8-1099, Rockville, Maryland, 20857. |

***The Technical Assistance Partnership for Child and Family Mental Health (TA Partnership) values your feedback!   
  
Help improve our services by providing anonymous feedback!***  *The TA Partnership is committed to providing quality and effective services and focusing on areas in need of improvement. We take pride in our work and value your feedback to ensure we maintain an excellent level of performance. Thank you for your anonymous feedback!*

***About the TA Service or Event***

**1. Which TA Partnership service/event are you sharing feedback about?[[1]](#footnote-1)**

Community call

National affinity call

Follow-up to TA request

TA visit planning call

Early Childhood Community of Practice

Transition-Aged Youth Community of Practice

Family Involvement Community of Practice

Cultural and Linguistic Competence Community of Practice

African Heritage Learning Community

Asian American, Native Hawaiian, and Other Pacific Islander Learning Community

Latino Learning Community

LGBTQI2-S Learning Community

Fatherhood Learning Community

Other (please specify below)



**2. Content/topic of service/event (select all that apply):**

|  |  |  |
| --- | --- | --- |
| http://www.surveymonkey.com/i/t.gifGovernance  http://www.surveymonkey.com/i/t.gifCultural Competence  http://www.surveymonkey.com/i/t.gifLinguistic Competence  http://www.surveymonkey.com/i/t.gifFamily-Driven Care/Engagement | http://www.surveymonkey.com/i/t.gifYouth Engagement  http://www.surveymonkey.com/i/t.gifFinancing  http://www.surveymonkey.com/i/t.gifClinical Services  http://www.surveymonkey.com/i/t.gifSocial Marketing | http://www.surveymonkey.com/i/t.gifCollaboration  http://www.surveymonkey.com/i/t.gifEvaluation  http://www.surveymonkey.com/i/t.gifSustainability |
| http://www.surveymonkey.com/i/t.gifOther (please identify) | | |

**3. Who provided you with this service/event (select all that apply)?**

|  |  |  |
| --- | --- | --- |
| http://www.surveymonkey.com/i/t.gifNadia Cayce-Gibson  http://www.surveymonkey.com/i/t.gifBrittany Couch  http://www.surveymonkey.com/i/t.gifJoy Cunningham  http://www.surveymonkey.com/i/t.gifIvonn Ellis-Wiggan  http://www.surveymonkey.com/i/t.gifKaren Francis  http://www.surveymonkey.com/i/t.gifBecca Gourley  http://www.surveymonkey.com/i/t.gifKim Helfgott  http://www.surveymonkey.com/i/t.gifRegenia Hicks  http://www.surveymonkey.com/i/t.gifSharon Hunt  http://www.surveymonkey.com/i/t.gifAmy Johnson | http://www.surveymonkey.com/i/t.gifSandra Keenan  http://www.surveymonkey.com/i/t.gifKen Martinez  http://www.surveymonkey.com/i/t.gifYorkmit Mendieta  http://www.surveymonkey.com/i/t.gifMarie Niarhos  http://www.surveymonkey.com/i/t.gifBecky Ornelas  http://www.surveymonkey.com/i/t.gifDavid Osher  http://www.surveymonkey.com/i/t.gifGwen Palmer  http://www.surveymonkey.com/i/t.gifJeffrey Poirier  http://www.surveymonkey.com/i/t.gifNick Read  http://www.surveymonkey.com/i/t.gifReyhan Reid | http://www.surveymonkey.com/i/t.gifFrank Rider  http://www.surveymonkey.com/i/t.gifJames Sawyer  http://www.surveymonkey.com/i/t.gifSandra Spencer  http://www.surveymonkey.com/i/t.gifBruce Strahl  http://www.surveymonkey.com/i/t.gifMary Tierney  http://www.surveymonkey.com/i/t.gifEdith Tuazon  http://www.surveymonkey.com/i/t.gifKim Williams  http://www.surveymonkey.com/i/t.gifCultural Competence Action Team (CCAT) |
| http://www.surveymonkey.com/i/t.gifOther (please specify) | | |

**4. What was the time frame of this service/event?**

 In the last 30 days

In the last 60 days

 In the last 6 months

Specific date(s) (please enter below):



***TA Partnership Service/Event Feedback***

**5. The value/usefulness of the TA service/event:**

|  | Excellent | Good | Fair | Poor |
| --- | --- | --- | --- | --- |
| Please rate: | http://www.surveymonkey.com/i/t.gif | http://www.surveymonkey.com/i/t.gif | http://www.surveymonkey.com/i/t.gif | http://www.surveymonkey.com/i/t.gif |

***TA Partnership Staff Feedback***

**6. Courtesy/professionalism of TA Partnership staff providing the service:**

|  | Excellent | Good | Fair | Poor |
| --- | --- | --- | --- | --- |
| Please rate: | http://www.surveymonkey.com/i/t.gif | http://www.surveymonkey.com/i/t.gif | http://www.surveymonkey.com/i/t.gif | http://www.surveymonkey.com/i/t.gif |

**7. Knowledge level of TA Partnership staff providing the service:**

|  | Excellent | Good | Fair | Poor |
| --- | --- | --- | --- | --- |
| Please rate: | http://www.surveymonkey.com/i/t.gif | http://www.surveymonkey.com/i/t.gif | http://www.surveymonkey.com/i/t.gif | http://www.surveymonkey.com/i/t.gif |

**8. Timeliness of follow through/follow-up:**

|  | Excellent | Good | Fair | Poor | N/A |
| --- | --- | --- | --- | --- | --- |
| Please rate: |  | http://www.surveymonkey.com/i/t.gif | http://www.surveymonkey.com/i/t.gif | http://www.surveymonkey.com/i/t.gif | http://www.surveymonkey.com/i/t.gif |

***Overall***

**9. Overall Satisfaction:**

|  | Excellent | Good | Fair | Poor |
| --- | --- | --- | --- | --- |
| Please rate: | http://www.surveymonkey.com/i/t.gif | http://www.surveymonkey.com/i/t.gif | http://www.surveymonkey.com/i/t.gif | http://www.surveymonkey.com/i/t.gif |

**10. Suggestions on further improving our TA services/events?**



**11. May we contact you regarding your experience? If so, please provide your e-mail address or phone number.**

|  |  |
| --- | --- |
| Email Address: |  |
| Phone Number: |  |

**12. Please check this box if you would like a response within 48 hours:**

|  |
| --- |
| http://www.surveymonkey.com/i/t.gifI would like a response within 48 hours. |

# Attachment 2: End-of-Email Message

Help improve our services by providing anonymous feedback! The TA Partnership is committed to providing quality and effective services and focusing on areas in need of improvement. We take pride in our work and value your feedback to ensure we maintain an excellent level of performance. Please use the following link to provide anonymous feedback **[survey link].**

1. Question 1 provides a drop-down menu for respondents to select one of the items selected. [↑](#footnote-ref-1)