



**Thank you for using myPay. The following survey consists of five short questions. Please take a moment and complete this very important survey. The responses provided on this survey cannot be linked to you or to any of the information you have provided in myPay.**

**Your comments are extremely important to the Defense Finance and Accounting Service and will be used to ensure that myPay is designed to meet the customer's needs.**

1. How easy was it to access myPay?

- Very Easy
- Easy
- Neither Easy Nor Difficult
- Difficult
- Very Difficult

2. Were the instructions easy to understand?

- Very Easy
- Easy
- Neither Easy Nor Difficult
- Difficult
- Very Difficult

3. Your overall satisfaction with our service was?

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied

4. What is good/works well in the myPay system?

5. Do you have recommendations for improvement to the myPay system?

Accept / Submit