

# IVR

DRAFT THREE - MARCH 19, 2007

## THE GALLUP ORGANIZATION

PROJECT REGISTRATION #

**HRSA - NPDB/HIPDB**

\_\_\_\_\_ APPROVED BY CLIENT

City Center: Government

National Practitioner Data Bank

Non-User

\_\_\_\_\_ APPROVED BY PROJECT

Bogart/Steiger/Dean

Scott Cook, Programmer

\_\_\_\_\_ SURVEY DESIGN: Deb

Brown

August 2007

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OMB No. 0915-XXXX

Expiration Date:

**THE NATIONAL PRACTITIONER DATA BANK (NPDB)**

**AND**

**THE HEALTHCARE INTEGRITY AND PROTECTION DATA BANK (HIPDB)**

### **NON-USER QUESTIONNAIRE**

Sa. STRATUM: **(CODE FROM SAMPLE FILE)**

- 1 NPDB Non-User ONLY (No Current NPDB Registration)
- 2 HIPDB Non-User ONLY (No Current HIPDB Registration)
- 3 NPDB AND HIPDB Non-User (No Current NPDB AND HIPDB Registration)

(NOTE: NPDB non-users are defined as those entities that are eligible to register with the NPDB, but are not currently registered. HIPDB non-users are defined as those entities that are eligible to register with the HIPDB, but are not currently registered)

**(If Sa=2, THEN SKIP to #3, ELSE CONTINUE)**

1. Have you ever heard of the NPDB--National Practitioner Data Bank?

Article I. Yes

Article II. No

**(If Sa=1 and CODE 2 in #1, SKIP TO #5)**

**(If Sa=3 and CODE 2 in #1, SKIP TO #3)**

2. Is your entity currently registered to query and/or report to the NPDB?

- 1 Yes
- 2 No

**(If Sa=1 AND CODE 1 IN #2, THANK AND TERMINATE)**

**(If Sa=1 AND CODE 2 IN #2, SKIP TO #5)**

**(If Sa=3 AND CODE 1 OR 2 IN #2, CONTINUE)**

3. Have you ever heard of the HIPDB--Health Integrity and Protection Data Bank?

- 1 Yes
- 2 No

**(If Sa=2 and CODE 2 in #3, SKIP TO #5)**

**(If Sa=3 and CODE 2 in #3, SKIP TO #5)**

4. Is your entity currently registered to query and/or report to the HIPDB?

- 1 Yes
- 2 No

**(If Sa=2 and Code 1 IN #4, THANK AND TERMINATE)**

**(If Sa=3 and Code 1 IN #2=1 and CODE 1 IN #4, THANK AND TERMINATE, ELSE CONTINUE)**

5. Which of the following BEST describes your entity?

- 1 Hospital
- 2 Managed Care Organization
- 3 Group Practice
- 4 Other Provider of Health Services
- 5 State Licensing Board
- 6 Other Government Agency
- 7 Professional Society
- 8 Other Private Sector Entity
- 9 Other (Open Ended and Code)

**(If Code 5 in #5, ASK #6 THEN ASK #9-1)**

**(If Code 7 in #5, ASK #7 and #7a THEN ASK #9-1)**

**(If Code 1,2,3,6, in #5, ASK #8 THEN ASK #9-1)**

6. About how many practitioners does your State Licensing Board issue new or renewal licenses to each year? **(Open Ended and Code Actual Number)**

7. Does your professional society screen the credentials of some or all membership applicants or members?

- 1 Yes, all applicants or members are screened
- 2 Yes, some applicants or members are screened
- 3 No, no applicants or members are screened

**(If code 1,2 in #7, CONTINUE)**

**(If code 3 in #7, THANK AND TERMINATE)**

7a. If so, how many practitioners do you screen each year? **(Open Ended and Code Actual Number)**

8. How many practitioners does your entity credential each year? **(Open Ended and Code Actual Number)**

9-1. Please indicate which of the following sources of information, if any, you use in your licensing, credentialing, or application decision-making process?

- 1 Yes
- 2 No

- a. ABMS (American Board of Medical Specialties)
- b. AMA (American Medical Association)
- c. BADB/FSMB (Board Action Data Bank, Federation of State Medical Boards)
- d. HIPDB **(IF CODE 2 in Sa, DO NOT ASK)**
- e. Hospitals
- f. Licensing boards of your STATE
- g. Licensing boards of other STATES
- h. Medical schools
- i. National entities of state licensing boards for non-physician practitioners, e.g., National Council of State Boards of Nursing (Nursys), The Federation of Chiropractic Licensing Boards (CIN-BAD), etc.
- j. NPDB **(IF CODE 1 in Sa, DO NOT ASK)**
- k. Practitioner's currently affiliated Health Plans
- l. Previously affiliated health plans
- m. Practitioner's current medical malpractice insurance carrier
- n. Practitioner's previous medical malpractice insurance carrier

- o. Other health care entities
- p. Professional Societies
- q. Residency programs
- r. Other Sources (Open-ended)

10. Do you contract with an outside agency to handle portions of the process used to gather information for applications, licensing, credentialing decision-making processes?

- 1 Yes
- 2 No

11-1. On a scale of 1 to 7, where 1 is not at all important, 7 is very important, and the other numbers represent something in between, how important are the following in your licensing, credentialing, or application decision making process?

- 1 Not at all important
- 2
- 3
- 4
- 5
- 6
- 7 Very Important

- a. Multiple medical malpractice payments over a period of years
- b. Single, large medical malpractice payment during a period of years
- c. An adverse action resulting in a reduction of clinical privileges
- d. An adverse action resulting in a suspension of clinical privileges
- e. An adverse action resulting in a revocation of clinical privileges
- f. A probation imposed by a State Licensing Board
- g. A suspension imposed by a State Licensing Board
- h. A revocation imposed by a State Licensing Board
- i. Another action by a State Licensing Board
- j. A probation of a membership in a professional society
- k. A suspension of a membership in a professional society
- l. A revocation of a membership in a professional society
- m. Medicare or Medicaid exclusions
- n. A criminal conviction
- o. A civil judgment (non-malpractice)

**(If Code 1,3 in Sa CONTINUE)**

**(If Code 2 in Sa SKIP TO #14)**

12. Has your entity EVER queried the NPDB?

- 1 Yes
- 2 No

**(If Code 2 in #12, SKIP TO #14)**

13. When was the last time your entity queried the NPDB?

- 1 Less than one month ago
- 2 One to less than three months ago
- 3 Three to less than six months ago
- 4 Six months to less than one year ago
- 5 One to less than two years ago
- 6 Two to less than three years ago
- 7 Three to less than five years ago
- 8 Five or more years ago
  
- 9 Don't Know

**(If Code 2,3 in Sa CONTINUE)**  
**(If Code 1 in Sa SKIP TO #16)**

14. Has your entity EVER queried the HIPDB?

- 1 Yes
- 2 No

**(If Code 2 in #14, SKIP TO #16)**

15. When was the last time you queried the HIPDB?

- 1 Less than one month ago
- 2 One to less than three months ago
- 3 Three to less than six months ago
- 4 Six months to less than one year ago
- 5 One to less than two years ago
- 6 Two to less than three years ago
- 7 Three to less than five years ago
- 8 Five or more years ago
  
- 9 Don't Know

**(If sa=1 and CODE 2 in #2, ASK #16)**  
**(If sa=3 and CODE 2 in #2, ASK #16)**

**ELSE SKIP TO NOTE BEFORE #18)**

16. Why is your entity not currently registered to query and/or report to the NPDB? **(Allow three responses)**

1 Other **(Open-Ended)**

17. Is there anything the NPDB could do to increase the likelihood of your entity re-registering to query and/or report in the future? **(Open-Ended) Allow three responses**

1 Other **(Open-Ended)**

**(If sa=2 and CODE 2 in #4, ASK #18)**  
**(If sa=3 and CODE 2 in #4, ASK #18)**  
**(ELSE SKIP TO FINISH)**

18. Why is your entity currently not registered to query and/or report to the HIPDB? **(Allow three responses)**

1 Other **(Open-Ended)**

19. Is there anything HIPDB could do to increase the likelihood of your entity re-registering to query and/or report in the future? **(Allow three responses)**

1 Other **(Open-Ended)**

SURVEY FINISH