

## VSC CONTACT SCRIPT

“Hello! My name is (name), and (full park name) is conducting an important survey. We are asking visitors for their opinions about the park’s services. Your participation in the survey is voluntary and anonymous, and you can complete the card in less than three minutes when it is convenient to you. The survey card has its own preaddressed, postage-paid envelope. Just drop it in a US mailbox or a convenient drop-box in the park when you are through with it. Your opinion is important! Would you be willing to complete the survey card and mail it back to us?”

Dear Visitor,

The National Park Service is dedicated to providing a high-quality experience for our visitors. As part of our effort to continually improve services, we are asking for your help.

Please take a few minutes at the end of your visit to complete this card. When you are finished, simply insert the survey card in the envelope provided and drop it in a U.S. mailbox.

Your participation is very important, and your opinion counts.

We appreciate your help!

Sincerely,



Mary A. Bomar  
Director  
National Park Service



**U.S. Department of the Interior  
National Park Service**

2008 Visitor Survey Card

- *Please fill out the card*
- *Detach along perforation*
- *Fold at top*
- *Insert the card in the return envelope provided, and seal the envelope*
- *Drop in any U.S. mailbox*

*Thank You*

PRIVACY ACT and PAPERWORK REDUCTION ACT statement: 16 U. S. C. 1a-7 authorizes collection of this information. This information will be used by park managers to better serve the public. Response to this request is voluntary. No action may be taken against you for refusing to supply the information requested. Permanent data will be anonymous. ~~Data collected through visitor surveys may be disclosed to the Department of Justice when relevant to litigation or anticipated litigation, or to appropriate Federal, State, local or foreign agencies responsible for investigating or prosecuting violation of law.~~ An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Burden estimate statement: Public reporting burden for this form is estimated to average 2 minutes per response. Direct comments regarding the burden estimate or any other aspect of this form to the Visitor Survey Card Coordinator, University of Idaho, Mailcode 441139, Moscow, ID 83844.




Printed on recycled paper

# Please fold before inserting into envelope

FOLD HERE

Your Opinion Counts!

FOLD HERE

PLEASE USE BLUE OR BLACK INK OR PENCIL					CORRECT MARK	FILL IN THE OVAL COMPLETELY				
										
<b>Park Facilities</b>					Very Good	Good	Average	Poor	Very Poor	<i>Not used or not available</i>
Visitor center					<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Exhibits (indoor and outdoor)					<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Restrooms					<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walkways, trails, and roads					<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Campgrounds and/or picnic areas					<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Visitor Services</b>										
Assistance from park employees					<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Park map or brochure					<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ranger programs					<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for entrance fee paid					<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Commercial services in the park (food, lodging, gifts, rentals, etc.)					<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Please specify services used _____										
<b>Recreational Opportunities</b>										
Learning about nature, history, or culture					<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Outdoor recreation (sightseeing, camping, bicycling, boating, hiking, etc.)					<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Overall quality of facilities, services, and recreational opportunities</b>					Very Good	Good	Average	Poor	Very Poor	
					<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
<b>This park was established because of its significance to the nation. In your opinion, what is the national significance of this park?</b>										
_____										
_____										
_____										
<b>Is there anything else you would like to tell us about this park's facilities, services, or recreational opportunities?</b>										
_____										
_____										
_____										

PLEASE DO NOT WRITE IN THIS AREA

PLEASE DO NOT WRITE IN THIS AREA

OMB# XXXX-XXXX  
Exp. XX/XX/XXXX  
2009 Visitor Survey Card

DETACH HERE

DETACH HERE