

NOTICE - We are conducting this survey under the authority of Title 13, United States Code, Section 8. Section 9 of this law requires us to keep all information about you and your household strictly confidential. We may use this information only for statistical purposes. Also, Title 42, Section 3732, United States Code, authorizes the Bureau of Justice Statistics, Department of Justice, to collect information using this survey. Title 42, Sections 3789g and 3735, United States Code also requires us to keep all information about you and your household strictly confidential.

ASK OF ALL PEOPLE AGES 16+	FORM ITS-1 U.S. DEPARTMENT OF COMMERCE Economics and Statistics Administration U.S. Census Bureau ACTING AS COLLECTING AGENCY FOR THE BUREAU OF JUSTICE STATISTICS U.S. DEPARTMENT OF JUSTICE 2008 IDENTITY THEFT SUPPLEMENT (ITS) TO THE NATIONAL CRIME VICTIMIZATION SURVEY Version 2 ROUND 5
We estimate that it will take from 5 to 15 minutes to complete this interview with 10 minutes being the average time. If you have any comments regarding these estimates or any other aspect of this survey, send them to the Associate Director for Finance and Administration, Room 2027, U.S. Census Bureau, Washington DC 20233, or to the Office of Information and Regulatory Affairs, Office of Management and Budget, Washington, DC 20503. According to the Paperwork Reduction Act of 1995, no such persons are required to respond to a collection of information unless such collection displays a valid OMB control number.	

<p><i>FIELD REPRESENTATIVE - Complete an ITS form for all <u>NCVS interviewed people ages 16+</u>. Do NOT complete an ITS form for Type Z noninterview people, NCVS persons interviewed by proxy or for people in Type A noninterview households.</i></p> <p>C. Type of Interview</p> <p>1 <input type="checkbox"/> Personal - Self } SKIP to <i>INTRO 1</i> 2 <input type="checkbox"/> Telephone - Self } SKIP to <i>INTRO 1</i> 3 <input type="checkbox"/> Noninterview - } <i>FILL ITEM D</i>, Reason for noninterview</p>	<p>D. Reason for noninterview</p> <p>1 <input type="checkbox"/> Refused } 2 <input type="checkbox"/> Not available } 3 <input type="checkbox"/> Non-English speaking } respondent } SKIP to END 4 <input type="checkbox"/> NCVS Type Z } 5 <input type="checkbox"/> NCVS interview } completed by proxy }</p>
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SCREEN QUESTIONS

INTRO 1 Now, I would like to ask you questions about identity theft. Identity theft means someone else using your personal information without your permission to buy something, get cash or services, pay bills, or avoid the law.

<p>First, I'd like to ask you some questions about the misuse of any of your EXISTING ACCOUNTS .</p> <p>1 Since _____, 20__, has someone, without your permission, misused any of your EXISTING ACCOUNTS in any of the following ways? Has someone....</p> <p>a. Used or attempted to use one or more of your existing accounts, such as a bank account, credit card account, telephone account, insurance policies, or something else?</p> <p>b. Was it a credit card account?</p> <p>c. Were they successful in charging anything to your account?</p> <p>d. Was it your checking or savings account, including debit or ATM cards?</p> <p>e. Were they successful in getting anything from your account?</p> <p>f. Was it another type of existing account such as your telephone, utilities, online payment account like Paypal, insurance policies, or something else?</p> <p>g. Were they successful in obtaining any goods or services from this account?</p> <p>Next, I have some questions about any NEW ACCOUNTS someone might have opened. Since _____, 20__, has someone, without your permission...</p> <p>h. Used or attempted to use your personal information to open any NEW accounts such as wireless telephone accounts, credit card accounts, loans, banking, online payment, or something</p>	<p>YES NO</p> <p>1 <input type="checkbox"/> 2 <input type="checkbox"/> - skip to h</p> <p>1 <input type="checkbox"/> - ask c. 2 <input type="checkbox"/></p> <p>1 <input type="checkbox"/> 2 <input type="checkbox"/></p> <p>1 <input type="checkbox"/> - ask e 2 <input type="checkbox"/></p> <p>1 <input type="checkbox"/> 2 <input type="checkbox"/></p> <p>1 <input type="checkbox"/> - ask g 2 <input type="checkbox"/></p> <p>1 <input type="checkbox"/> 2 <input type="checkbox"/></p> <p>1 <input type="checkbox"/> - ask i 2 <input type="checkbox"/></p>
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else?	
i. Were they successful in actually opening any NEW accounts?	1 <input type="checkbox"/> 2 <input type="checkbox"/>
j. Used or attempted to use your personal information for some other fraudulent purposes such as getting medical care, a job, or government benefits; renting an apartment or houses; giving your information to the police when they were charged with a crime or traffic violation, or something else?	1 <input type="checkbox"/> - ask k 2 <input type="checkbox"/>
k. Were they successful in using your identity for any of these purposes?	1 <input type="checkbox"/> 2 <input type="checkbox"/>
l. Used or attempted to use your personal information in some other way?	1 <input type="checkbox"/> - specify 2 <input type="checkbox"/> _____
CHECK ITEM A Is 'No' marked for all response categories 'a' through 'k' in question 1 above?	___1. Yes - Skip to Section I, Risk Avoidance on Page 21 ___2. No - Skip to Check Item B
CHECK ITEM B Is 'Yes' marked for any response category 'c' or 'e' or 'g' or 'i' or 'k' above?	___1. Yes - Skip to Check Item C ___2. No - Skip to Intro, Section H, Attempted but Failed on Page 16
CHECK ITEM C Is 'Yes' marked in Q1.g?	1 <input type="checkbox"/> Yes - Ask Q2 2 <input type="checkbox"/> No - Check Item D
2. You said that one or more of your existing accounts, other than credit card or banking accounts, had been misused. Which of the following types of your EXISTING accounts did the person run up charges on, take money from, or otherwise misuse? Did they misuse your..... (READ ANSWER CATEGORIES)	YES NO
a. Medical insurance accounts?	1 <input type="checkbox"/> 2 <input type="checkbox"/>
b. Telephone accounts?	1 <input type="checkbox"/> 2 <input type="checkbox"/>
c. Utilities accounts?	1 <input type="checkbox"/> 2 <input type="checkbox"/>
d. Online payment account such as Paypal?	1 <input type="checkbox"/> 2 <input type="checkbox"/>
e. Investment accounts?	1 <input type="checkbox"/> 2 <input type="checkbox"/>
f. Some other type of existing account?	1 <input type="checkbox"/> - specify 2 <input type="checkbox"/> _____
CHECK ITEM D Is 'Yes' marked in Q1i?	1 <input type="checkbox"/> YES - Ask Q3 2 <input type="checkbox"/> NO - Check Item E
3. You said that someone used your personal information to open one or more NEW accounts. Which of the following types of NEW accounts did someone open? Did someone open.... (READ ANSWER CATEGORIES)	YES NO
a. New telephone accounts?	1 <input type="checkbox"/> 2 <input type="checkbox"/>
b. New credit card accounts?	1 <input type="checkbox"/> 2 <input type="checkbox"/>
c. New checking or savings accounts?	1 <input type="checkbox"/> 2 <input type="checkbox"/>
d. New loans or mortgages?	1 <input type="checkbox"/> 2 <input type="checkbox"/>
e. New medical insurance policies?	1 <input type="checkbox"/> 2 <input type="checkbox"/>
f. New automobile insurance policies?	1 <input type="checkbox"/> 2 <input type="checkbox"/>
g. New online payment accounts, such as Paypal?	1 <input type="checkbox"/> 2 <input type="checkbox"/>
h. Some other type of new accounts?	1 <input type="checkbox"/> - specify 2 <input type="checkbox"/> _____
4. How many new accounts were opened through the misuse of your personal information?	_____ Number of new accounts opened
CHECK ITEM E Is 'Yes' marked in Q1c. or Q1e. or Q1.g?	1 <input type="checkbox"/> YES - Ask Q5a 2 <input type="checkbox"/> NO - Check Item F
<i>If Check Item D & E = 'Yes' then read:</i> <i>You said that someone misused one or more of your existing accounts.</i> 5a. <Was the existing account/Were the existing accounts> that someone misused part of a joint account with your spouse or another individual?	1. Yes - ASK Q5b 2. No - GO TO probe before Check Item F

5b. Including yourself, how many people are joint owners on this/these account(s)?	_____ Total number of joint account holders (including the current respondent)
5c. Are ANY of the other account holders of <this/these> joint account(s) currently members of your household?	1. Yes - ASK Q5d 2. No - Check Item F
5d. What are the names of the other members of this household who are joint owners of this account?	_____ Name of first joint account holder _____ Name of second joint account holder _____ Name of third joint account holder
5e. Who was the primary person in your household who addressed the misuse of this account? (DO NOT READ ANSWER CATEGORIES) (SELECT A SINGLE RESPONSE)	___ 1. Respondent ___ 2. Spouse ___ 3. Parent ___ 4. Son/Daughter (step-son, step-daughter, son-in-law, daughter-in-law) ___ 5. Someone else (specify) _____ ___ 6. No household member (specify) _____
CHECK ITEM F Is 'Yes' marked in Q1k?	1 <input type="checkbox"/> Yes - Ask Q6 2 <input type="checkbox"/> No - Go to Section B, page 5
6. You said that someone used your personal information for some fraudulent purpose. As far as you know, did the person use your personal information in any of the following ways? Did they use your information ... (READ ANSWER CATEGORIES)	
a. To file a fraudulent tax return?	1 <input type="checkbox"/> YES 2 <input type="checkbox"/> NO
b. To get medical treatment?	1 <input type="checkbox"/> YES 2 <input type="checkbox"/> NO
c. To apply for a job?	1 <input type="checkbox"/> YES 2 <input type="checkbox"/> NO
d. To provide false information to law enforcement when being charged with a crime or traffic violation?	1 <input type="checkbox"/> YES 2 <input type="checkbox"/> NO
e. To rent an apartment or house?	1 <input type="checkbox"/> YES 2 <input type="checkbox"/> NO
f. To apply for government benefits, such as social security, Medicare, disaster relief, food stamps, etc.?	1 <input type="checkbox"/> YES 2 <input type="checkbox"/> NO
g. In some other way?	1 <input type="checkbox"/> - specify 2 <input type="checkbox"/> _____

SECTION B. HOW/WHEN IDENTITY THEFT WAS DISCOVERED

INTRO: The next couple of questions I have are about how and when you discovered the misuse of your personal information.

7a. How did you FIRST find out someone had misused your personal information? When answering this question, please think only about when you found out about the actual misuse. (DO NOT READ CATEGORIES)	<p>DISCOVERED BY RESPONDENT</p> <p>___ a. I noticed money missing from my account.</p> <p>___ b. I noticed fraudulent charges on my account.</p> <p>___ c. I received merchandise or a card that I did not order.</p> <p>___ d. I had problems using my card or account because it was declined, closed, or had insufficient funds (bounced check)</p> <p>___ e. I applied for credit, a bank account or loan, telephone service, employment, or government benefits, etc. and had problems.</p> <p>___ f. I checked my credit report</p> <p>___ g. I received a bill that I did not owe.</p> <p>NOTIFIED BY FINANCIAL INSTITUTION</p> <p>___ h. Credit card company or bank contacted me about suspicious activity on my account.</p> <p>___ i. My credit monitoring service contacted me.</p> <p>___ j. A collection agency, credit card company, or other company contacted me about late or unpaid bills</p> <p>NOTIFIED BY OTHER PARTY</p> <p>___ k. A law enforcement agency notified me.</p> <p>___ l. A company or agency notified me.</p>
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	OTHER ____ m. Discovered in another way - (specify) _____
7b. How long ago did you make this first discovery that someone had misused your personal information? IF DK: Was it a year ago or less? 1. Yes 2. No—> Was it more than 2 years ago? 1. Yes 2. No	Enter specific date: ____ Month (01-12) ____ Day (01-31) ____ Year (2006-2008) OR ____ Number of months ago
7c. How long had your personal information been misused before you discovered it?	____ 1. One day or less (1-24 hours) ____ 2. More than a day, but less than a week (25 hours-6 days) ____ 3. At least a week, but less than one month (7-30 days) ____ 4. 1 to 2 months (31-89 days) ____ 5. 3 to 5 months ____ 6. 6 to 12 months ____ 7. More than 1 year but less than two years
7d. How long ago was the most recent time someone misused your personal information? IF DK: Was it a year ago or less? 1. Yes 2. No—> Was it more than 2 years ago? 1. Yes 2. No	Enter specific date: ____ month (01-12) ____ day (01-31) ____ year (2006-2008) OR ____ months ago
CHECK ITEM G Was the most recent misuse more than 2 years ago, that is, is the date entered in Q7d more than 2 years ago or the number of months entered greater than or equal to 24 months?	____ 1. Yes - SKIP to NONVICTIM INTRO, SECTION I, RISK AVOIDANCE, page 21 ____ 2. No - Skip to Check Item H
CHECK ITEM H Is the date or number of months entered in Q7b 11 months ago or less AND Is more than one “yes” marked in Q1b or Q1d or Q1f or Q1h or Q1j ?	____ 1 Yes - SKIP to Q7e ____ 2 No - Check Item J
7e. You just indicated that your personal information was misused at least once during the past year . Which incident(s) occurred during the past year? Was it the <autofill with all yes responses from Q1, including actual and unsuccessful attempts>?..... (READ ANSWER CATEGORIES) a.. Attempted misuse of your existing credit cards? b. Misuse of your existing credit cards? c. Attempted misuse of your existing accounts? d. Misuse of one of your existing accounts? e. Attempted opening of a NEW account? f. The opening of a NEW account? g. Attempted misuse of your personal information for some other fraudulent purpose? h. The use of your personal information for some other fraudulent purpose?	YES NO 1 <input type="checkbox"/> 2 <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/>
CHECK ITEM J Is more than one response category ‘c’ or ‘e’ or ‘g’ or ‘i’ or ‘h’ marked ‘Yes’ in question 1?	1. Yes - Q7f 2. No - Skip to Q8
7f. You said that someone <autofill from responses to Q1, including actual and unsuccessful attempts> in the past TWO years, that is since _____, 20__? Were all these incidents the result of the same theft of your personal information or was your personal information stolen more than once?	1 <input type="checkbox"/> Same theft 2 <input type="checkbox"/> Multiple thefts - Go to Q10 3 <input type="checkbox"/> Don't know

<p>NOTE: If R chooses specific misused info (i.e. “Macy’s card”, “my checking account” or “a Citibank card”) note this reference and use it in the questions that have <fill in the blank> in the preface or question text.</p>																													
<p>8. Do you have any idea of HOW your personal information was obtained, even if you are not completely certain?</p>	<p>___1. Yes - Ask Q9 ___2. No – Skip to Q10</p>																												
<p>9. How do you think your personal information was obtained? (For example, was it lost or stolen from your wallet, stolen from your postal mail or garbage, or obtained in some other way?)</p> <p>(DO NOT READ CATEGORIES)</p> <p>(SELECT A SINGLE RESPONSE)</p>	<p>___1. I lost it/It was stolen from my wallet or checkbook ___2. Someone stole it from my postal mail ___3. Someone stole it from my garbage ___4. Someone stole it during a purchase or other transaction ___5. Someone changed my address at the post office ___6. Someone hacked into my computer ___7. I responded to a scam email ___8. Stolen from personnel files ___9. From an office/company that had my personal information in its files ___10. Obtained in some other way - (specify) _____</p>																												
<p>C. VICTIM RESPONSE</p>																													
<p>10a. <i>Ask if answer to Q7f. is ‘single theft’ of ‘don’t know’:</i> Did you contact anyone at the credit card company, bank, or other company about the misuse of <your personal information/fill in the blank>? OR 10b. <i>Ask if answer to Q7f if ‘multiple thefts’:</i> For any of these incidents, did you contact anyone at the credit card company, bank, or other company about the misuse of <your personal information/fill in the blank>?</p>	<p>___ ___1. Yes ___2. No</p>																												
<p>11. Did you contact a credit bureau about the misuse of <your personal information/fill in the blank>?</p>	<p>___1. Yes ___2. No - Skip to Q15</p>																												
<p>12. When you contacted the credit bureau, did you....</p> <p>(READ ANSWER CATEGORIES)</p> <p>a. Request your credit report? b. Request corrections to your credit report? c. Place a fraud alert on your credit report?</p> <p>c.1 Was it a seven year fraud alert?</p> <p>When you contacted the credit bureau about the misuse of <your personal information/fill in the blank>, did you....</p> <p>e. Send a police report or incident number to the credit bureau? f. Place a freeze on your credit report, which prevents the credit bureaus from sending your credit report to anyone without your permission? g. Do something else?</p>	<table border="0"> <tr> <td>YES</td> <td></td> <td>NO</td> <td></td> </tr> <tr> <td>1 <input type="checkbox"/></td> <td>2 <input type="checkbox"/></td> <td></td> <td></td> </tr> <tr> <td>1 <input type="checkbox"/></td> <td>2 <input type="checkbox"/></td> <td></td> <td></td> </tr> <tr> <td>1 <input type="checkbox"/> - ask c.1</td> <td>2 <input type="checkbox"/></td> <td>3 <input type="checkbox"/> DK</td> <td></td> </tr> <tr> <td>1 <input type="checkbox"/></td> <td>2 <input type="checkbox"/></td> <td></td> <td></td> </tr> <tr> <td>1 <input type="checkbox"/></td> <td>2 <input type="checkbox"/></td> <td></td> <td></td> </tr> <tr> <td>1 <input type="checkbox"/> - specify</td> <td>2 <input type="checkbox"/></td> <td></td> <td></td> </tr> </table> <p>_____</p>	YES		NO		1 <input type="checkbox"/>	2 <input type="checkbox"/>			1 <input type="checkbox"/>	2 <input type="checkbox"/>			1 <input type="checkbox"/> - ask c.1	2 <input type="checkbox"/>	3 <input type="checkbox"/> DK		1 <input type="checkbox"/>	2 <input type="checkbox"/>			1 <input type="checkbox"/>	2 <input type="checkbox"/>			1 <input type="checkbox"/> - specify	2 <input type="checkbox"/>		
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<p>13. After you told a credit bureau that <your personal information had been misused/fill in the blank>, how satisfied were you with the credit bureau’s response? Were you very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied?</p> <p>(DO NOT READ ANSWER CATEGORIES)</p> <p>(IF THE RESPONDENT STATES THAT THEY CONTACTED MULTIPLE CREDIT BUREAUS, INSTRUCT THE RESPONDENT TO THINK ABOUT THEIR TOTAL EXPERIENCE WITH THE CREDIT BUREAUS)</p>	<p>___1. Very Satisfied – Skip to Q15 ___2. Somewhat Satisfied – Skip to Q15 ___3. Somewhat Dissatisfied - Ask Q14 ___4. Very Dissatisfied - Ask Q14 ___5. Neither satisfied nor dissatisfied - Skip to Q15</p>																												
<p>14. Why were you dissatisfied with the credit bureau’s response?</p> <p>(DO NOT READ ANSWER CATEGORIES)</p>	<p>___1. My credit report was not corrected ___2. It was hard to communicate with the credit bureau ___3. I could not place a fraud alert</p>																												

(MARK ALL THAT APPLY)	<input type="checkbox"/> 4. I could not obtain a credit report <input type="checkbox"/> 5. I could not place a freeze <input type="checkbox"/> 6. The credit reporting bureaus would not accept my police report <input type="checkbox"/> 7. Some other reason - (specify) _____ _____
15. Did you contact any law enforcement agencies, such as the police or sheriff, to report the misuse of <your personal information/fill in the blank>?	<input type="checkbox"/> 1. Yes - Ask Q16 <input type="checkbox"/> 2. No - Skip to Q23
16. Was it your local law enforcement or another law enforcement agency?	<input type="checkbox"/> 1. Local law enforcement <input type="checkbox"/> 2. Another law enforcement agency <input type="checkbox"/> 3. Other government agency
17. Did <the local law enforcement agency/that other law enforcement agency> take a police report from you about the misuse of <your personal information/fill in the blank>?	<input type="checkbox"/> 1. Yes - Ask Q18 <input type="checkbox"/> 2. No - SKIP to Q19
18. Did you get a copy of the police report?	<input type="checkbox"/> 1. Yes <input type="checkbox"/> 2. No
19. How satisfied were you with the law enforcement agency's response when you reported the misuse of <your personal information/fill in the blank> Were you very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied? (DO NOT READ ANSWER CATEGORIES) (ENTER A SINGLE RESPONSE)	<input type="checkbox"/> 1. Very Satisfied – Skip to Q21 <input type="checkbox"/> 2. Somewhat Satisfied – Skip to Q21 <input type="checkbox"/> 3. Somewhat Dissatisfied - Ask Q20 <input type="checkbox"/> 4. Very Dissatisfied - Ask Q20 <input type="checkbox"/> 5. Neither satisfied nor dissatisfied - Skip to Q22
20. Why were you dissatisfied with the law enforcement agency's response? (DO NOT READ ANSWER CATEGORIES) (MARK ALL THAT APPLY)	<input type="checkbox"/> 1. Police didn't or couldn't do anything <input type="checkbox"/> 2. Police only filled out a report <input type="checkbox"/> 3. Police didn't see it as a crime <input type="checkbox"/> 4. Police said the crime did not fall in their jurisdiction <input type="checkbox"/> 5. Police gave me no information on what I should do about the crime <input type="checkbox"/> 6. Police never got back in contact with me/never learned outcome <input type="checkbox"/> 7. Didn't feel my concerns/complaints were taken seriously <input type="checkbox"/> 8. Police unable to catch the offender <input type="checkbox"/> 9. Other (Specify) _____ All responses 1-9 - Skip to Q22
21. Why were you satisfied with the law enforcement agency response? (DO NOT READ ANSWER CATEGORIES) (MARK ALL THAT APPLY)	<input type="checkbox"/> 1. Police took a report <input type="checkbox"/> 2. Police gave me information on what to do - Skip to Q24 <input type="checkbox"/> 3. Police did everything that they could <input type="checkbox"/> 4. Police took the crime seriously <input type="checkbox"/> 5. Police caught the offender <input type="checkbox"/> 6. Police kept me informed <input type="checkbox"/> 7. Other (specify) _____
22. Did the law enforcement agency provide you with any additional printed information, such as a pamphlet or prevention material, on what to do when you've experienced identity theft?	<input type="checkbox"/> 1. Yes - Ask Q24 <input type="checkbox"/> 2. No - Skip to Q24
23. I'd like to learn more about why people who experience identity theft do not report it to law enforcement. Why did you decide not to contact a law enforcement agency? (DO NOT READ ANSWER CATEGORIES) (MARK ALL THAT APPLY)	DIDN'T KNOW I COULD a. Didn't know that I could report it b. Didn't know what agency was responsible for identity theft crimes NO LOSS c. I didn't lose any money HANDLED IT ANOTHER WAY d. Reported it to someone else such as credit card company/bank or other organization e. Took care of it myself DIDN'T THINK THE POLICE COULD HELP f. Didn't think police would do anything g. Didn't want to bother police/not important

	<p>enough</p> <p>h. Didn't find out about the crime until long after it happened/too late for police to help</p> <p>i. Couldn't identify the offender or provide much information that would be helpful to the police</p> <p>PERSONAL REASONS</p> <p>j. I was afraid to report it</p> <p>k. The person responsible was a friend or family member and I didn't want to get them in trouble</p> <p>l. I was embarrassed</p> <p>m. Too inconvenient/didn't want to take the time</p> <p>OTHER</p> <p>n. Other (specify) _____</p>
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<p>24. Next, I'm going to read you a list of other people and organizations that someone might contact when their personal information is misused. Which of the following people or organizations, if any, did you contact? Did you...</p> <p>(READ ANSWER CATEGORIES)</p> <p>a. Hire a lawyer?</p> <p>b. Contact a State or local government consumer affairs agency, such as the State Attorney General's office?</p> <p>c. Contact the Federal Trade Commission?</p> <p>d. Contact a consumer agency, such as the Better Business Bureau or the National Consumer League?</p> <p>e. Contact an agency or company that issues documents like driver's licenses, social security cards, or insurance cards?</p> <p>f. Contact your credit monitoring service or identity theft insurance company?</p> <p>g. Contact some other group or organization?</p>	<table border="1"> <thead> <tr> <th></th> <th>YES</th> <th>NO</th> </tr> </thead> <tbody> <tr> <td>a.</td> <td>1 <input type="checkbox"/></td> <td>2 <input type="checkbox"/></td> </tr> <tr> <td>b.</td> <td>1 <input type="checkbox"/></td> <td>2 <input type="checkbox"/></td> </tr> <tr> <td>c.</td> <td>1 <input type="checkbox"/></td> <td>2 <input type="checkbox"/></td> </tr> <tr> <td>d.</td> <td>1 <input type="checkbox"/></td> <td>2 <input type="checkbox"/></td> </tr> <tr> <td>e.</td> <td>1 <input type="checkbox"/></td> <td>2 <input type="checkbox"/></td> </tr> <tr> <td>f.</td> <td></td> <td>1 <input type="checkbox"/> 2 <input type="checkbox"/></td> </tr> <tr> <td>g.</td> <td>1 <input type="checkbox"/> - specify</td> <td>2 <input type="checkbox"/></td> </tr> </tbody> </table>		YES	NO	a.	1 <input type="checkbox"/>	2 <input type="checkbox"/>	b.	1 <input type="checkbox"/>	2 <input type="checkbox"/>	c.	1 <input type="checkbox"/>	2 <input type="checkbox"/>	d.	1 <input type="checkbox"/>	2 <input type="checkbox"/>	e.	1 <input type="checkbox"/>	2 <input type="checkbox"/>	f.		1 <input type="checkbox"/> 2 <input type="checkbox"/>	g.	1 <input type="checkbox"/> - specify	2 <input type="checkbox"/>
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f.		1 <input type="checkbox"/> 2 <input type="checkbox"/>																							
g.	1 <input type="checkbox"/> - specify	2 <input type="checkbox"/>																							

E. VICTIM IMPACT

<p>25. The misuse of personal information affects people in different ways. Next I would like to ask you some questions about how the misuse of <your personal information/fill in the blank> may have affected you.</p> <p>Did the misuse of <your personal information/fill in the blank> lead you to have significant problems with your job or schoolwork, or trouble with your boss, coworkers, or peers?</p>	<p>___ 1. Yes</p> <p>___ 2. No</p>
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<p>26. Did the misuse of <your personal information/fill in the blank> lead you to have significant problems with family members or friends, including getting into more arguments or fights than you did before, not feeling you could trust them as much, or not feeling as close to them as you did before?</p>	<p>___ 1. Yes</p> <p>___ 2. No</p>
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<p>27. How distressing was the misuse of <your personal information/fill in the blank> to you? Was it not at all distressing, mildly distressing, moderately distressing, or severely distressing?</p> <p>(DO NOT READ ANSWER CATEGORIES)</p> <p>(ENTER A SINGLE RESPONSE)</p>	<p>___ 1. Not at all distressing - Skip to Q32</p> <p>___ 2. Mildly distressing - Skip to Q32</p> <p>___ 3. Moderately distressing - Go to Check Item K</p> <p>___ 4. Severely distressing - Go to Check Item K</p>
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<p>CHECK ITEM K Is 'Yes' marked in Q25 or Q26 or are categories '3' or '4' marked in Q27?</p>	<p>___ Yes - Ask Q28</p> <p>___ No - Skip to Q32</p>
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<p>28. Still thinking about your distress associated with the misuse of <your personal information/fill in the blank> did you feel any of the following ways for a month or more? Did you feel...</p> <p>(READ ANSWER CATEGORIES)</p> <p>a. Worried or anxious?</p> <p>b. Angry?</p> <p>c. Sad or depressed?</p> <p>d. Vulnerable?</p> <p>e. Violated?</p>	<table border="1"> <thead> <tr> <th></th> <th>YES</th> <th>NO</th> </tr> </thead> <tbody> <tr> <td>a.</td> <td>1 <input type="checkbox"/></td> <td>2 <input type="checkbox"/></td> </tr> <tr> <td>b.</td> <td>1 <input type="checkbox"/></td> <td>2 <input type="checkbox"/></td> </tr> <tr> <td>c.</td> <td>1 <input type="checkbox"/></td> <td>2 <input type="checkbox"/></td> </tr> <tr> <td>d.</td> <td>1 <input type="checkbox"/></td> <td>2 <input type="checkbox"/></td> </tr> <tr> <td>e.</td> <td>1 <input type="checkbox"/></td> <td>2 <input type="checkbox"/></td> </tr> </tbody> </table>		YES	NO	a.	1 <input type="checkbox"/>	2 <input type="checkbox"/>	b.	1 <input type="checkbox"/>	2 <input type="checkbox"/>	c.	1 <input type="checkbox"/>	2 <input type="checkbox"/>	d.	1 <input type="checkbox"/>	2 <input type="checkbox"/>	e.	1 <input type="checkbox"/>	2 <input type="checkbox"/>
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d.	1 <input type="checkbox"/>	2 <input type="checkbox"/>																	
e.	1 <input type="checkbox"/>	2 <input type="checkbox"/>																	

f. Like you couldn't trust people? g. Unsafe? h. Some other way?	1 <input type="checkbox"/> 2 <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 1 <input type="checkbox"/> - specify 2 <input type="checkbox"/> <hr/> SKIP TO Q29 if a-h are all no
28a. Did you seek any kind of professional help for the feelings you experienced as a result of the <misuse of your personal information/ fill in the blank>?	1. Yes - Ask Q28b 2. No - Skip to Q29
28b. What kind of professional help did you seek? (DO NOT READ ANSWER CATEGORIES) (MARK ALL THAT APPLY)	<input type="checkbox"/> a. Counseling <input type="checkbox"/> b. Medication <input type="checkbox"/> c. Visited doctor or nurse <input type="checkbox"/> d. Visited ER/ hospital/clinic <input type="checkbox"/> e. Other specify _____
29. Did you experience any of the following physical problems associated with the <misuse of your personal information/fill in the blank> for a month or more? Did you experience..... (READ ANSWER CATEGORIES)	
a. Headaches? b. Trouble sleeping? c. Changes in your eating or drinking habits? d. Upset stomach? e. Fatigue? f. High blood pressure? g. Muscle tension or back pain?	YES NO 1 <input type="checkbox"/> 2 <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/>
	SKIP TO Q32 if a-g are all no
30. Did you seek any kind of professional or medical help for the physical problems you experienced as a result of the <misuse of your personal information/ fill in the blank>?	1. Yes - Ask Q31 2. No - Skip to Q32
31. What kind of professional help did you seek? (DO NOT READ ANSWER CATEGORIES) (MARK ALL THAT APPLY)	<input type="checkbox"/> a. Counseling <input type="checkbox"/> b. Medication <input type="checkbox"/> c. Visited doctor or nurse <input type="checkbox"/> d. Visited ER/ hospital/clinic <input type="checkbox"/> e. Other specify _____
F. OFFENDERS	
CHECK ITEM K Is the answer to Q7f. 'Single Theft' or 'Don't Know'?	<input type="checkbox"/> 1. Yes - Ask Q32 <input type="checkbox"/> 2. No - Skip to Q35
32. Do you know, or have you learned, anything at all about the person who misused <your personal information/fill in the blank>?	<input type="checkbox"/> 1. Yes - Ask Q33 <input type="checkbox"/> 2. No - Skip to Section G, Financial Impact on page 11
33. Was it someone you knew or had seen before, or a stranger?	<input type="checkbox"/> 1. Knew or had seen - Ask Q34 <input type="checkbox"/> 2. Stranger ----- > Skip to INTRO, Section G, <input type="checkbox"/> 3. Don't Know -----> Financial Impact on page 11
34. How well do you know this person? For example, was the person a family member, friend, acquaintance, salesperson, or somebody else? (DO NOT READ ANSWER CATEGORIES)	RELATIVE <input type="checkbox"/> a. Spouse (ex-spouse) <input type="checkbox"/> b. Parent or step-parent <input type="checkbox"/> c. Brother or sister <input type="checkbox"/> d. Child or step-child <input type="checkbox"/> e. Other relative (specify) _____ NONRELATIVE WELL KNOWN <input type="checkbox"/> f. Boyfriend or girlfriend (ex-boyfriend or ex-girlfriend) <input type="checkbox"/> g. Friend or ex-friend <input type="checkbox"/> h. Housemate <input type="checkbox"/> i. Neighbor <input type="checkbox"/> j. Co-worker <input type="checkbox"/> k. Someone working in my home (babysitter, housecleaner, etc.) NONRELATIVE NOT WELL KNOWN <input type="checkbox"/> l. Casual acquaintance <input type="checkbox"/> m. Salesperson <input type="checkbox"/> n. Waiter

NONRELATIVE OTHER

___o. Other non-relative (specify)

G. FINANCIAL IMPACT

Read only if more than one type of incident was reported in Q1: Earlier you told me someone misused <fill all types reported in screener>. I would like you to think about all of these types of misuses during the last TWO years.

RECORD THE ESTIMATED AMOUNT.

\$_____.00

(IF OVER \$1,000, PROBE: I just want to verify that the total amount is (INSERT AMOUNT RESPONDENT INDICATED))

IF response = \$0, skip to Check Item L.

35. Since _____, 20____, what is the approximate total dollar value of what someone obtained while misusing your personal information? Include the value of goods, services, credit, loans, cash, and anything else the person may have obtained.

If R offers a range: Of that <range>, what is your best estimate?

36. Of this <autofill from Q.35> that they obtained, how much of that money did you personally lose?

RECORD ESTIMATED AMOUNT.

\$_____.00

(IF "NONE," PROBE: Just to confirm, you didn't have to pay anything?)

CHECK ITEM L Is answer to Q. 35 greater than \$0?

- ___1. Yes - Ask Q37a
- ___2. No - Skip to Q37b

37a. Other than the costs you already told me about, how much, IF ANY, additional costs did you incur? Include costs for things such as legal fees, **bounced check fees**, and any miscellaneous expenses, such as postage, phone calls, or notary fees. Do not include lost wages.

RECORD ESTIMATED AMOUNT.

\$_____.00 **SKIP to Q38**

(IF OVER \$1,000, PROBE: I just want to verify that the total amount is (INSERT AMOUNT RESPONDENT INDICATED)).

37b. How much, IF ANY, costs did you incur? Include costs for things such as legal fees, **bounced check fees**, and any miscellaneous expenses, such as postage, phone calls, or notary fees. Do not include lost wages.

RECORD ESTIMATED AMOUNT.

\$_____.00

(IF OVER \$1,000, PROBE: I just want to verify that the total amount is (INSERT AMOUNT RESPONDENT INDICATED)).

38. Have you been successful in clearing up all of the financial and credit problems associated with the misuse of your personal information?

- 1. Yes - Ask Q39
- 2. No - Skip to Q40
- 3. Don't Know - Skip to Q40

39. How long did it take you to clear up the financial and credit problems associated with the misuse after you discovered it?

(DO NOT READ ANSWER CATEGORIES)

(ENTER A SINGLE RESPONSE)

- ___ 1. One day or less (1-24 hours)
- ___ 2. More than a day, but less than a week (25 hours-6 days)
- ___ 3. At least a week, but less than one month (7-30 days)
- ___ 4. 1 to 2 months (31-89 days)
- ___ 5. 3 to 5 months
- ___ 6. **6 to 12 months**
- ___ 7. **More than 1 year but less than two years**

40. (During that period,) how many hours have you spent clearing up financial or credit problems?

_____ Number of hours

41. Other than anything we have already talked about, have you experienced any of the following problems as a result of the misuse of your personal information? Have you...

(READ ANSWER CATEGORIES)

- a. **Had credit related problems, such as having to repeatedly correct the same information on your credit report, being turned down for credit or loans, or having to pay higher rates?**
- b. **Had banking problems, such as being turned down for a checking account or having checks bounce?**

YES **NO**

1 2

1 2

As a result of the misuse of your personal information, have you...

c. Had debt collectors or collections departments contact you?	1 <input type="checkbox"/> 2 <input type="checkbox"/>
d. Had utilities cut off or been denied new service?	1 <input type="checkbox"/> 2 <input type="checkbox"/>
e. Been turned down for a job or lost a job?	1 <input type="checkbox"/> 2 <input type="checkbox"/>
f. Had legal problems, such as having a lawsuit filed against you or being the subject of an arrest or criminal proceedings?	1 <input type="checkbox"/> 2 <input type="checkbox"/>
g. Had some other type of problems?	1 <input type="checkbox"/> - specify 2 <input type="checkbox"/>
<hr/> <hr/> <hr/>	
CHECK ITEM: If f = 'Yes' then ask	
Was a lawsuit filed against you?	1 <input type="checkbox"/> 2 <input type="checkbox"/>
Were you the subject of an arrest or criminal proceeding?	1 <input type="checkbox"/> 2 <input type="checkbox"/>

<p>41a. You said <autofill from responses to Q1, including actual and unsuccessful attempts> in the past TWO years, that is since _____, 20__? Which of these do you consider to be the most serious?</p> <p>NOTE: If R chooses specific misused info (i.e. "Macy's card", "my checking account" or "a Citibank card") note this reference and use it in the questions that have <fill in the blank> in the preface or question text.</p>	<p>a. Attempted misuse of your existing credit cards?</p> <p>b. Misuse of your existing credit cards?</p> <p>c. Attempted misuse of your bank account?</p> <p>d. Misuse of your bank account?</p> <p>e. Attempted misuse of one of your other existing accounts?</p> <p>f. Misuse of your other existing accounts?</p> <p>g. Attempted opening of a NEW account?</p> <p>h. The opening of a NEW account?</p> <p>i. Attempted misuse of your personal information for some other fraudulent purpose?</p> <p>j. The use of your personal information for some other fraudulent purpose?</p> <p>k. Blind response: All misuses were serious.</p>
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42. Why was <autofill from 40a> the most serious type of identity theft you experienced?	<hr/> <hr/> <hr/> <hr/>
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H. ATTEMPTED BUT FAILED MODULE

INTRO 2: Now, I would like to ask you some questions about the **attempted** misuse of your personal information to commit identity theft during the last 2 years.

<p>43. How did you FIRST find out someone had attempted to misuse your personal information? When answering this question, please think only about when you found out about the attempted misuse.</p> <p>(DO NOT READ ANSWER CATEGORIES)</p>	<p>DISCOVERED BY RESPONDENT</p> <p>___ a. I applied for credit, a bank account or loan, telephone service, employment, or government benefits, etc. and had problems.</p> <p>___ b. I checked my credit report</p> <p>NOTIFIED BY FINANCIAL INSTITUTION</p> <p>___ c. I received a bill that I did not owe.</p> <p>___ d. Credit card company or bank contacted me about suspicious activity on my account.</p> <p>___ e. My credit monitoring service contacted me.</p> <p>NOTIFIED BY OTHER PARTY</p> <p>___ f. A law enforcement agency notified me.</p> <p>___ g. A company or agency notified me.</p> <p>OTHER</p> <p>___ h. Had something else happen - Specify</p> <hr/> <hr/>
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44. Do you have any idea of HOW your personal information was obtained, even if you are not completely certain?	<p>1. Yes - Ask Q45</p> <p>2. No - Skip to Q46</p>
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<p>45. How do you think your personal information obtained? (For example, was it lost or stolen from your wallet, stolen from your postal mail or garbage, or obtained in some other way?)</p> <p>(DO NOT READ ANSWER CATEGORIES)</p>	<p>___ a. I lost it/It was stolen from my wallet or checkbook</p> <p>___ b. Someone stole it from my postal mail</p> <p>___ c. Someone stole it from my garbage</p> <p>___ d. Someone stole it during a purchase or other</p>
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(ENTER A SINGLE RESPONSE)	transaction ___e. Someone changed my address at the post office ___f. Someone hacked into my computer ___g. I responded to a scam email ___h. Stolen from personnel files ___i. An office/company that had my personal information in its files ___j. Obtained some other way - (specify) _____
46. Did you contact anyone at the credit card company, bank, or other company about the attempted misuse of your personal information?	1. Yes 2. No
47. Did you contact anyone at a credit bureau about the attempted misuse of your personal information?	1. Yes - Ask Q48 2. No - Skip to Q49
48. When you contacted the credit bureau, did you... (READ ANSWER CATEGORIES) a. Request your credit report? b. Request corrections to your credit report? c. Place a fraud alert on your credit report? c.1 Was it a seven year fraud alert? d. Send a police report or incident number to the credit bureau? e. Place a freeze on your credit report, which prevents the credit bureaus from sending your credit report to anyone without your permission? f. Do something else?	YES NO 1 <input type="checkbox"/> 2 <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 1 <input type="checkbox"/> - ask c.1 2 <input type="checkbox"/> 3 <input type="checkbox"/> DK 1 <input type="checkbox"/> 2 <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 1 <input type="checkbox"/> - specify 2 <input type="checkbox"/> _____
49. Did you contact any law enforcement agencies, such as the police or sheriff, to report the attempted misuse of your personal information?	1. Yes - Ask Q50 2. No - Skip to Q54
50. Was it your local law enforcement or another law enforcement agency?	1. Local law enforcement 2. Another law enforcement agency 3. Other government agency
51. Did this law enforcement agency take a police report from you about the attempted misuse of your information?	___1. Yes - Ask Q52 ___2. No - SKIP to Q53
52. Did you get a copy of the police report?	___1. Yes ___2. No
53. Did the law enforcement agency provide you with any additional information, such as a pamphlet or prevention material, on what to do when you've experienced identity theft?	___1. Yes - Ask Q55 ___2. No - Skip to Q55
54. I'd like to learn more about why people who experience identity theft do not report it to law enforcement. Why did you decide not to contact a law enforcement agency? (DO NOT READ ANSWER CATEGORIES) (MARK ALL THAT APPLY)	DIDN'T KNOW I COULD a. Didn't know that I could report it b. Didn't know what agency was responsible for identity theft crimes NO LOSS c. I didn't lose any money d. It was an attempt/thief was not successful HANDLED IT ANOTHER WAY e. Reported it to someone else such as credit card company/bank or other organization f. Took care of it myself DIDN'T THINK THE POLICE COULD HELP g. Didn't think police would do anything h. Didn't want to bother police/not important enough i. Didn't find out about the crime until long after it happened/too late for police to help j. Couldn't identify the offender or provide much information that would be helpful to the police

	<p>PERSONAL REASONS</p> <p>k. I was afraid to report it</p> <p>l. The person responsible was a friend or family member and I didn't want to get them in trouble.</p> <p>m. I was embarrassed</p> <p>n. Too inconvenient/didn't want to take the time</p> <p>OTHER</p> <p>o. Other (specify) _____</p>
<p>55. I'm going to read you a list of people and organizations that someone might contact when someone attempts to misuse their personal information. Which of the following people or organizations, if any, did you contact? Did you...</p> <p>(READ ANSWER CATEGORIES)</p> <p>a. Hire a lawyer?</p> <p>b. Contact a State or local government consumer affairs agency, such as the State Attorney General's office?</p> <p>c. Contact the Federal Trade Commission?</p> <p>d. Contact a consumer agency, such as the Better Business Bureau or the National Consumer League?</p> <p>e. Contact an agency or company that issues documents like driver's licenses, social security cards, or insurance cards?</p> <p>f. Contact your credit monitoring service or identity theft insurance company?</p> <p>g. Contact some other group or organization?</p>	<p>YES NO</p> <p>1 <input type="checkbox"/> 2 <input type="checkbox"/></p> <p>1 <input type="checkbox"/> 2 <input type="checkbox"/></p> <p>1 <input type="checkbox"/> 2 <input type="checkbox"/></p> <p>1 <input type="checkbox"/> 2 <input type="checkbox"/></p> <p>1 <input type="checkbox"/> 2 <input type="checkbox"/></p> <p>1 <input type="checkbox"/> 2 <input type="checkbox"/></p> <p>1 <input type="checkbox"/> - specify 2 <input type="checkbox"/></p> <p>_____</p>
<p>56. Do you know, or have you learned, anything about the person who attempted to misuse your personal information?</p>	<p>1. Yes - Ask Q57</p> <p>2. No - Skip to Section I, Risk Avoidance on Page 21</p>
<p>57. Was the person who attempted to use your personal information someone you knew or had seen before, or a stranger?</p>	<p>1. Knew or had seen - Ask Q58</p> <p>2. Stranger - Skip to Q59</p>
<p>58. How well do you know this person? For example, was the person a family member, friend, acquaintance, salesperson, or somebody else?</p> <p>(DO NOT READ ANSWER CATEGORIES)</p>	<p>RELATIVE</p> <p>___a. Spouse (ex-spouse)</p> <p>___b. Parent or step-parent</p> <p>___c. Brother or sister</p> <p>___d. Child or step-child</p> <p>___e. Other relative (specify) _____</p> <p>NONRELATIVE WELL KNOWN</p> <p>___f. Boyfriend or girlfriend (ex-boyfriend or ex-girlfriend)</p> <p>___g. Friend or ex-friend</p> <p>___h. Housemate</p> <p>___i. Neighbor</p> <p>___j. Co-worker</p> <p>___k. Someone working in my home (babysitter, housecleaner, etc.)</p> <p>NONRELATIVE NOT WELL KNOWN</p> <p>___l. Casual acquaintance</p> <p>___m. Salesperson</p> <p>___n. Waiter</p> <p>NONRELATIVE OTHER</p> <p>___o. Other non-relative (specify) _____</p> <p>_____</p>
<p>59. How much money did you personally pay out of pocket as a result of the attempted misuse of your personal information? Include costs for things such as legal fees, or payment of any fraudulent debts. Also include miscellaneous expenses such as postage, phone calls, and notary fees. Do not include lost wages.</p>	<p>RECORD ESTIMATED AMOUNT.</p> <p>\$_____.</p> <p>(IF OVER \$1,000, PROBE: I just want to verify that the total amount is (INSERT AMOUNT RESPONDENT INDICATED)).</p>
<p>60. How long has it taken you so far to clear up financial or credit</p>	<p>___a. One day or less</p>

problems caused by the attempted theft of your information? (DO NOT READ ANSWER CATEGORIES) (ENTER A SINGLE RESPONSE)	 ___ b. More than a day, but less than a week ___ c. At least a week, but less than one month ___ d. 1 to 2 months ___ e. 3 to 5 months ___ f. 6 to 11 months ___ g. 1 year to 2 years ___ h. 2+ years
61. During that period, how many hours have you spent clearing up financial or credit problems?	_____ Number of hours
61a.. Now I'd like you to tell me, in your own words, about all of your experiences with the misuse of your personal information. You mentioned <autofill from Q7f. > Can you tell me about that, in your own words? Repeat until all categories from Q7f. have been asked.	_____ _____

I. RISK AVOIDANCE

62. <i>Read if any "yes" in Q1b. or Q1d. or Q1f. or Q1h..or Q1j (victim):</i> The next set of questions asks about actions, that people may take to try to avoid identity theft. During the last 12 months, even if this was before your identity theft, have you... OR <i>Read if "no" in Q1b and Q1d. and Q1f. and Q1h. and Q1j. (not a victim):</i> Next, I'd like to ask some questions about actions that people may take to try to avoid identity theft. For each of these actions, I'd like you to tell me whether or not this is something you do or do not do. During the last 12 months, have you...	<table border="0"> <tr> <td style="text-align: right;">YES</td> <td style="text-align: right;">NO</td> </tr> <tr> <td>1<input type="checkbox"/></td> <td>2<input type="checkbox"/></td> </tr> <tr> <td>1<input type="checkbox"/></td> <td>2<input type="checkbox"/></td> </tr> <tr> <td>1<input type="checkbox"/></td> <td>2<input type="checkbox"/></td> </tr> <tr> <td>1<input type="checkbox"/></td> <td>2<input type="checkbox"/></td> </tr> <tr> <td>1<input type="checkbox"/></td> <td>2<input type="checkbox"/></td> </tr> <tr> <td>1<input type="checkbox"/></td> <td>2<input type="checkbox"/></td> </tr> <tr> <td>1<input type="checkbox"/></td> <td>2<input type="checkbox"/></td> </tr> </table>	YES	NO	1 <input type="checkbox"/>	2 <input type="checkbox"/>	1 <input type="checkbox"/>	2 <input type="checkbox"/>	1 <input type="checkbox"/>	2 <input type="checkbox"/>	1 <input type="checkbox"/>	2 <input type="checkbox"/>	1 <input type="checkbox"/>	2 <input type="checkbox"/>	1 <input type="checkbox"/>	2 <input type="checkbox"/>	1 <input type="checkbox"/>	2 <input type="checkbox"/>
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<p>a. checked your credit report?</p> <p>b. changed passwords on any of your financial accounts?</p> <p>c. purchased credit monitoring services or identity theft insurance?</p> <p>d. shredded or destroyed documents that contained personal identifying information?</p> <p>e. checked your banking or credit card statements for unfamiliar charges?</p> <p>f. used any type of security software program on your computer to protect it against unwanted access over the internet (for example, a firewall)?</p>																	
63. Do you know if you can get a free credit report from the national credit bureaus every year?	1. Yes, I know 2. No, I don't know																
64. Has a company, government agency, or some other organization that has your personal information on file ever notified you that paper or electronic files containing your personal information may have been lost, stolen, or posted on a publicly available website?	1. Yes 2. No - Go to Q.66																
65. Did this notification indicate that your social security number was included in the information that was lost, stolen, or posted on a publicly available website?	1. Yes 2. No																
66. My final question has to do with your Internet activity. During the past 12 months, have you used the Internet to purchase anything online?	1. Yes 2. No- Go to debriefing probes																
67. About how many times during the past year have you	_____ Number of times																

purchased something online?

If R offers a range: Of that <range>, what is your best estimate?

