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General Introduction...

S1. Hello, this is (FIRST AND LAST NAME) of CR Dynamics, working with the Federal Emergency Management Agency on behalf of your local emergency preparedness providers. We are not selling anything. We are conducting a survey among people living near the Pine Bluff Arsenal. This survey has been approved by the Office of Management and Budget (OMB) and has an estimated response time of 10 to 15 minutes. Your participation is strictly voluntary. Do you have a few minutes to answer a few questions?

S2. IF YES: Are you 18 years of age or older?

S3. IF YES: Start Survey. IF NOT: Is there someone else I can talk to who is 18 years of age or older? IF UNAVAILABLE SCHEDULE CALLBACK AND TERMINATE.

S4. What county do you live in? (VERIFY NAME OF COUNTY PROVIDED BY FIPS CODE)

1. Arkansas
2. Cleveland
3. Dallas
4. Grant
5. Jefferson
6. Lincoln
7. Lonoke
8. Pulaski
9. Saline
10. None of the above counties TERMINATE CALL

S5. What city, town, or community do you live in or closest to?

IF RESPONSE IS NOT ON THE COUNTY LIST, READ THE LIST

Arkansas County

PAZ

1. Goldman
2. Humphrey
3. Vallier

Outside PAZ.....Terminate call

4. Almyra

5. Bayou Meto
6. Casscoe
7. De Witt
8. Gillett
9. Hagler
10. Lodge Corner
11. Stuttgart

Cleveland County

PAZ

201. Canoe Landing
202. Calmer
203. Eunice
204. Friendship
205. Gum Springs
206. Kedron
207. Kingsland
208. Mount Zion
209. Oak Grove
210. Rison
211. Staves
212. Toledo
213. White Oak Bluff

Outside PAZ.....Terminate call

214. Mount Elba
215. New Edinburg
216. Rowell
217. Rye

Dallas County

PAZ

301. Bunn
302. Carthage
303. Cooney
304. Farindale
305. Tulip

Outside PAZ.....Terminate call

306. Dalark
307. Fairview
308. Fordyce
309. Holly Springs
310. Ivan
311. Manning
312. Ouachita
313. Princeton

- 314. Ramsey
- 315. Sparkman
- 316. Wave
- 317. Willow

Grant County

IRZ

- 401. Center Grove
- 402. Clear Lake
- 403. Ebb
- 404. Junet
- 405. Orion
- 406. Prague
- 407. Walnut Ridge

PAZ

- 408. Belfast
- 409. Brush Creek
- 410. Buie
- 411. Cane Creek
- 412. Crossroads
- 413. Deek Creek
- 414. Dogwood
- 415. Fenter
- 416. Grapevine
- 417. Lamont
- 418. Leola
- 419. Lenham
- 420. Poyen
- 421. Prattsville
- 422. Sheridan
- 423. Stabtown
- 424. Summerville Ford
- 425. Thiel
- 426. Tull

Jefferson County

IRZ

- 501. Hardin
- 502. Jefferson
- 503. Pastoria
- 504. Redfield
- 505. White Hall
- 506. Wright

PAZ

- 507. Altheimer

- 508. Cornerstone
- 509. Ferda
- 510. Gethsemane
- 511. Lake Dick
- 512. Ladd
- 513. Moscow
- 514. Pinebergen
- 515. Pine Bluff
- 516. Rob Roy
- 517. Sherrill
- 518. Sulphur Springs
- 519. Swan Lake
- 520. Sweden
- 521. Tamo
- 522. Tucker
- 523. Wabbaseka
- 524. Watson Chapel

Outside PAZ.....Terminate call

- 525. Hannaberry
- 526. Reydell
- 527. Farrelly Lake

Lincoln County

PAZ

- 601. Crigler
- 602. Glendale
- 603. Grady
- 604. Meroney
- 605. Nebo
- 606. Palmyra
- 607. Star City
- 608. Tarry
- 609. Whitefield
- 610. Yorktown

Outside PAZ.....Terminate call

- 611. Avery
- 612. Branchville
- 613. Cades
- 614. Calhoun
- 615. Cornerville
- 616. Flynn
- 617. Garnett
- 618. Garrett Bridge
- 619. Gould
- 620. Little Garnett

- 621. Rose Hill
- 622. Sarassa
- 623. Tyro
- 624. Varner

Lonoke County

PAZ

- 701. Allport
- 702. Bayou Meto
- 703. Bevis Corner
- 704. Blakemore
- 705. Coy
- 706. Culler
- 707. England
- 708. Humnoke
- 709. Keo
- 710. Lonoke
- 711. Parkers Corner
- 712. Pettus
- 713. Seaton
- 714. Toltec
- 715. Tomberlin

Outside PAZ.....Terminate call

- 716. Austin
- 717. Butlerville
- 718. Cabot
- 719. Carlisle
- 720. Ward

Pulaski County

PAZ

- 801. Bredlow Corner
- 802. College Station
- 803. Estes
- 804. Hensley
- 805. Higginswitch
- 806. Iron Springs
- 807. Landmark
- 808. Parkers
- 809. Rottaken
- 810. Scott
- 811. Sweet Home
- 812. Tafton
- 813. Wampoo
- 814. Woodson
- 815. Woodyardville

816. Wrightsville

Outside PAZ.....Terminate call

- 817. Alexander
- 818. Cammack Village
- 819. Ferndale
- 820. Gibson
- 821. Gravel Ridge
- 822. Jacksonville
- 823. Little Rock
- 824. Mabelvale
- 825. Marche
- 826. Maumelle
- 827. McAlmont
- 828. North Little Rock
- 829. Pinnacle
- 830. Roland
- 831. Sherwood
- 832. Sylvan Hills

Saline County

PAZ

- 901. Alexander
- 902. Bauxite
- 903. Benton
- 904. Bryant
- 905. East End
- 906. Haskell
- 907. Sardis
- 908. Shannon Hills
- 909. Shaw
- 910. Traskwood
- 911. Vimy Ridge

Outside PAZ.....Terminate call

- 912. Owensville
- 913. Paron
- 914. Salem

MAIN SURVEY

1. Are you aware of the chemical agents at the Pine Bluff Arsenal?

1. Yes
2. No

2. How concerned are you about the following?

“Please choose the one that most closely reflects your opinion.”

A. Chemical emergency at the Pine Bluff Arsenal

1. Very concerned
2. Somewhat concerned
3. Not very concerned
4. Not concerned at all

B. Tornado

1. Very concerned
2. Somewhat concerned
3. Not very concerned
4. Not concerned at all

C. Flood

1. Very concerned
2. Somewhat concerned
3. Not very concerned
4. Not concerned at all

D. Earthquake

1. Very concerned
2. Somewhat concerned
3. Not very concerned
4. Not concerned at all

3. Do you or your family have an emergency plan to deal with the following?

A. Natural disasters

1. Yes
2. No

B. Chemical emergency at the Pine Bluff Arsenal

1. Yes
2. No

4. Please answer yes or no to the following questions:

- A. Are you familiar with the names of the major roads and highways in your area?
- B. In the event of an emergency, do you have a family meeting place?
- C. Do you have an out-of-area telephone contact?
- D. Do you have a shelter-in-place kit with duct tape, plastic, and instructions?
- E. Do you have a disaster supply kit (emergency supplies such as: food, water, first aid kit, flashlight, battery-operated radio, etc.)?
- F. Is the gas tank of your car at least ½ full at all times?

5. How would you know if there were a chemical emergency at the Pine Bluff Arsenal? (DON'T READ, CATEGORIZE RESPONSES AS FOLLOWS, ACCEPT MULTIPLE RESPONSES)

- 1. AM/FM radio
- 2. Family/Friend
- 3. Loudspeaker/Bullhorn
- 4. Siren
- 5. Television
- 6. Tone alert radio (TAR)
- 7. Route alerting

- 97. Other (PLEASE SPECIFY)
- 99. Don't know

6. What actions would you take if you found out there was a chemical emergency at the Pine Bluff Arsenal? (DON'T READ, CATEGORIZE RESPONSES AS FOLLOWS, ACCEPT MULTIPLE RESPONSES)

WAIT AND ASK: Are there any other actions you would take?

- 1. Await or listen for instructions
- 2. Call 911
- 3. Check wind direction
- 4. Contact family/friends
- 5. Evacuate
- 6. Find/Gather family
- 7. Go to work (Arsenal, hospital, fire dept, police)
- 8. Listen to tone alert radio
- 9. Shelter in place
- 10. Turn on/Listen to AM/FM radio
- 11. Turn on/Watch television

- 97. Other (PLEASE SPECIFY)
- 98. Nothing
- 99. Don't know

7. If a chemical accident occurred at the Pine Bluff Arsenal, where would you get additional instructions on how to protect yourself and your family when you hear the warning signals? (DON'T READ, CATEGORIZE RESPONSES AS FOLLOWS, ACCEPT MULTIPLE RESPONSES)

WAIT AND ASK: Anywhere else?

1. AM/FM radio
2. Calendar
3. Call 911
4. County sheriff
5. Family/Friends
6. Fire department
7. Internet
8. Local emergency management agency (EMA)
9. Loudspeaker/Bullhorn
10. Newspaper
11. Package/kit on preparedness
12. Pamphlet
13. Pine Bluff Arsenal
14. Police, local or state
15. Route alerting
16. Siren
17. Television
18. Tone alert radio (TAR)

-
97. Other (PLEASE SPECIFY)
 98. Nowhere
 99. Don't know

8. If you were instructed to evacuate, what actions would you take? (DON'T READ, CATEGORIZE RESPONSES AS FOLLOWS, ACCEPT MULTIPLE RESPONSES)

WAIT AND ASK: Are there any other actions you would take to evacuate?

1. Await instructions/Listen for help
 2. Check wind direction
 3. Contact family members before leaving
 4. Follow instructions/Do what told
 5. Follow the evacuation route
 6. Get/Check calendar
 7. Get/Check preparedness kit/packet/pamphlet
 8. Get kids from school/Go to school for kids
 9. Get personal items (pack clothes, food, water, gas)
 10. Go to work (Arsenal, hospital, fire dept, police)
 11. Leave home or workplace/Get out of town/Get in car and go
 12. Listen to TV/radio/Tone Alert Radio for correct evacuation route
 13. Listen to TV/radio/Tone Alert Radio for location of reception/assistance center
 14. Listen to TV/radio/Tone Alert Radio (general)
 15. Locate/collect pets
 16. Tell neighbors and others to evacuate
 17. Turn off heating/air conditioning systems
 18. Turn on TV/radio/Tone Alert Radio (general)
 19. Wait for family members before leaving/Gather family
 20. Would not evacuate
-
97. Other (PLEASE SPECIFY)
 98. Nothing
 99. Don't know

9. If you were instructed to shelter in place, what actions would you take? (DON'T READ, CATEGORIZE RESPONSES AS FOLLOWS, ACCEPT MULTIPLE RESPONSES)

WAIT AND ASK: Are there any other actions you would take to shelter-in-place?

1. Close doors and windows
 2. Close or cover heating/air conditioning vents
 3. Contact family
 4. Emergency plan/Family emergency plan
 5. Evacuate
 6. Find/Gather family
 7. Follow or listen for instructions
 8. Get food/water supply
 9. Go inside/Stay inside
 10. Go into shelter room of your home/workplace
 11. Get supplies (clothes/cell phone/book/candles/games/medicine/flashlight,ect)
 12. Go to work (Arsenal, hospital, fire dept, police)
 13. Hysterical/Panic/Die
 14. Kneel/Pray
 15. Listen to radio/TV for further instructions
 16. Locate/collect pets
 17. Lock doors and windows
 18. Seal doors and windows of shelter room
 19. Take radio/TV into shelter room
 20. Turn off heating/air conditioning systems
 21. Use emergency kit
 22. Use shelter-in-place kit
-
97. Other (PLEASE SPECIFY)
 98. Nothing
 99. Don't know

10. How would you know it would be safe to stop sheltering-in-place? (DON'T READ, CATEGORIZE RESPONSES AS FOLLOWS, ACCEPT MULTIPLE RESPONSES)

1. AM/FM radio
2. Chemical Stockpile Emergency Preparedness Program (CSEPP) Office
3. Family/Relative
4. Fire department
5. Friend/Neighbor
6. Local emergency management agency (EMA)
7. Loudspeaker/Bullhorn
8. Pine Bluff Arsenal
9. Police
10. Route alerting
11. Siren
12. Sheriff's department
13. Telephone or cell phone
14. Television
15. Tone alert radio (TAR)
16. Work

-
97. Other (PLEASE SPECIFY)
 99. Don't know

11. How confident are you that you know how to shelter in place in the event of a chemical emergency? (READ 1-4)

IF THE RESPONDENT SAYS "DON'T KNOW" SAY: "Please choose the one that most closely reflects your opinion."

1. Very confident
2. Somewhat confident
3. Not very confident
4. Not confident at all

IRZ ONLY

12. Do you have a Tone Alert Radio (TAR)?

1. Yes GO TO 13
2. No GO TO 14

IRZ ONLY

13. Is your Tone Alert Radio (TAR) plugged in? (DON'T READ, CATEGORIZE RESPONSE AS FOLLOWS)

1. Yes
2. No
3. Other (PLEASE SPECIFY)
4. Don't know

14. Do you have children in a local school in grades K-12?

- 1. Yes GO TO 15
- 2. No GO TO 19
- 9. NA/refused GO TO 19

RESPONDENTS WITH CHILDREN IN Q14 ANSWER QUESTIONS 15-18

15. Are you familiar with the emergency plan at your child(ren)'s school(s)?

- 1. Yes
- 2. No

16. How confident are you that your child/children would be safe in the care of their school(s) in the event of a chemical emergency at the Pine Bluff Arsenal? (READ 1-4)

IF THE RESPONDENT SAYS "DON'T KNOW" SAY: "Please choose the one that most closely reflects your opinion."

- 1. Very confident
- 2. Somewhat confident
- 3. Not very confident
- 4. Not confident at all

17. In the event of a chemical emergency at the Pine Bluff Arsenal, how likely are you to go to the school to get your child/children?

"Please choose the one that most closely reflects your opinion." (READ 1-4)

- 1. Very likely GO TO 17b
- 2. Somewhat likely GO TO 17b
- 3. Somewhat unlikely GO TO 18b
- 4. Very unlikely GO TO 18b

17b. Would you pick up your children immediately or when notified that it is safe to do so?

- 1. Immediately GO TO 18 and SKIP 18b
- 2. When notified it is safe GO TO 18 and SKIP 18b

18. Why do you say that? (DON'T READ, CATEGORIZE RESPONSES AS FOLLOWS, ACCEPT MULTIPLE RESPONSES)

IF RESPONDENT SAYS "THEY" OR "THEM" CLARIFY: "Who do you mean by they/them?"

Likely to pick up child(ren)

1. Child(ren) are safer with me
 2. Don't trust the school
 3. Don't want to place self or others at risk
 4. Live/work close to or at the school
 5. I want my child(ren) with me so we can leave the area
 6. I want my child(ren) with me (general)
 7. Make sure my child(ren) are safe
 8. Protect my child(ren)
 9. School is not prepared
 10. School has a plan/School is safe
 11. Want to wait until it is safe
-
97. Other (PLEASE SPECIFY)
 99. Don't know/Refused

- 18b. Why do you say you are unlikely to get your child/children from school? (DON'T READ, CATEGORIZE RESPONSES AS FOLLOWS, ACCEPT MULTIPLE RESPONSES)

IF RESPONDENT SAYS "THEY" OR "THEM" CLARIFY: "Who do you mean by they/them?"

Unlikely to pick up child(ren)

1. Child drives himself/herself to school
 2. I'll be at work
 3. My child(ren) is/are safer at the school
 4. My child(ren) would be evacuated/bused elsewhere
 5. Not able to get child(ren) even if I tried
 6. School has a plan/School is safe
 7. School is too far away
 8. Told not to try to get them/Told not to go to school
 9. Trust the school
 10. Want to wait until it is safe
-
97. Other (PLEASE SPECIFY)
 99. Don't know/Refused

ALL RESPONDENTS

19. When was the last time you heard, saw, or read any information about how to prepare for a chemical emergency? (READ 1-4)
1. Within the last week
 2. Within the last month
 3. Within the last year
 4. More than a year
 5. (DON'T READ) Never GO TO 22
 6. (DON'T READ) Don't recall receiving CSEPP information GO TO 22
 7. (DON'T READ) Have received CSEPP information but don't recall when it was received GO TO 20
20. How have you received information about how to prepare for a chemical emergency? (CATEGORIZE RESPONSES AS FOLLOWS, ACCEPT MULTIPLE RESPONSES)

WAIT AND ASK: How else have you received information?

1. AM/FM radio
 2. Billboard
 3. Calendar
 4. Community event/Fair/Booth
 5. Informational package/kit
 6. Informational pamphlet/flyer
 7. Internet/Computer
 8. Magazine
 9. Mail
 10. Newspaper
 11. Readerboard/Highway message board
 12. School
 13. Siren/Loudspeaker drills/testing
 14. Speaker/Speech
 15. Television
 16. Tone alert radio
 17. Video
 18. Word-of-mouth
 19. Work/Training/Military
-
97. Other (PLEASE SPECIFY)
 99. Don't know

21. What do you recall from what you heard, saw, or read? (DON'T READ, CATEGORIZE RESPONSES AS FOLLOWS, ACCEPT MULTIPLE RESPONSES)

WAIT AND ASK: Anything else?

1. Already know the message
 2. Be alert
 3. Be prepared
 4. Calendar
 5. Chemical agents/gases
 6. Drills/Tests
 7. Evacuation plan
 8. Evacuation directions
 9. Evacuation route
 10. Evacuation zones
 11. Follow instructions
 12. Food/Water storage
 13. General instructions or information on what's best to do
 14. Get emergency supplies ready (flashlight, candles, batteries, etc.)
 15. Listen to Tone Alert Radio(TAR)/ Siren
 16. Protective gear (masks, clothing)
 17. School's plan for an emergency
 18. Shelter in place
 19. Shelter-in-place kit
 20. Sirens make different sounds/tones
-
96. Don't remember
 97. Other (PLEASE SPECIFY)
 98. Nothing
 99. Don't know

ALL RESPONDENTS

22. How confident are you that the public will be notified quickly in case of a chemical emergency at the Pine Bluff Arsenal? (READ 1-4)

IF THE RESPONDENT SAYS "DON'T KNOW" SAY: "Please choose the one that most closely reflects your opinion."

1. Very confident
2. Somewhat confident
3. Not very confident
4. Not confident at all

23. Why do you say that you are confident/not confident? (DON'T READ, CATEGORIZE RESPONSES AS FOLLOWS, ACCEPT MULTIPLE RESPONSES)

IF RESPONDENT SAYS "THEY" OR "THEM" CLARIFY: "Who do you mean by they/them?"

Confident

1. Alert system is good
2. Always been told when something happens
3. Arsenal does a lot of drills/tests
4. Arsenal is prepared
5. Arsenal has kept the public informed
6. Arsenal would try to contain the accident before alerting the public
7. Arsenal would take a chemical release seriously
8. I trust the Arsenal
9. I trust the local government officials and/or first responders
10. I work/worked at the Arsenal
11. Local media would let us know
12. Local government officials and/or first responders will alert us
13. Local government officials would try to contain the accident before alerting the public
14. Someone I know works/worked at the Arsenal

Not confident

15. Alert system does not work or is inadequate
16. Arsenal is not prepared
17. Arsenal would try to cover up a chemical release
18. Cannot hear/understand the sirens
19. Community or public is not very well informed
20. I do not trust the Arsenal
21. I don't trust the local government officials
22. Not enough time to alert everyone
23. Local government officials are not prepared
24. Local government officials would try to cover up a chemical release
25. There have been incidents before and we were not told

-
97. Other (PLEASE SPECIFY)
 99. Don't know

24. Please tell me if you agree or disagree with the following statement:

“I am able to protect myself and my family in the event of a chemical emergency?”
“Please choose the one that most closely reflects your opinion.” (READ 1-4)

1. Agree strongly
2. Agree somewhat
3. Disagree somewhat
4. Disagree strongly

25. How would you prefer to receive emergency preparedness information? (ACCEPT MULTIPLE RESPONSES, READ 1-6, 6-1)

1. AM/FM radio
2. Calendar
3. Direct mail
4. Internet
5. Newspaper
6. Television
7. (DON'T READ) Other (PLEASE SPECIFY)

26. Which emergency planning sub-zone do you live in? (DON'T READ, CATEGORIZE RESPONSE AS FOLLOWS)

IF RESPONDENT SAYS “IRZ” OR “PAZ” ASK: Which sub-zone within the IRZ/PAZ do you live in?

IF RESPONDENT DOES NOT UNDERSTAND THE QUESTION CLARIFY: During a chemical emergency at the Pine Bluff Arsenal, emergency instructions will be given for each emergency planning sub-zone.

1. A
2. AA
3. AB
4. AC
5. AD
6. AE
7. AF
8. AG
9. AH
10. AI
11. B
12. BA
13. BB
14. BC
15. BD
16. C

- 17. CA
- 18. CB
- 19. CC
- 20. D
- 21. DA
- 22. DB
- 23. DC
- 24. DD
- 25. E
- 26. EA
- 27. EB
- 28. EC
- 29. ED
- 30. EE
- 31. F
- 32. FA
- 33. G
- 34. GA
- 35. H
- 36. HA
- 37. HB
- 38. I
- 39. IA
- 40. IB
- 41. J
- 42. JA
- 43. K
- 44. L

- 97. Other (PLEASE SPECIFY)
- 99. Don't know

27. Have you read the emergency preparedness information in the annual Arkansas emergency preparedness calendar?

IF RESPONDENT ANSWERS "NO" THEN CLARIFY: "Have you received a calendar?"

- 1. Yes GO TO 28
- 2. No, received a calendar but did not read it GO TO 29
- 3. No, have not received a calendar GO TO 29

28. Do you feel like the information in the calendar helped you to become more prepared for a possible chemical emergency?

- 1. Yes
- 2. No

To conclude, I have a few questions for statistical purposes.

29. What is your approximate age, please? (READ 1-7)

1. 18-29
2. 30-34
3. 35-44
4. 45-54
5. 55-59
6. 60-64
7. 65+
9. (DON'T READ) Refused

30. Gender (BY OBSERVATION)

1. Male
2. Female

31. Are you of Hispanic or Latino origin?

1. Yes GO TO 32
2. No
9. Don't know/Refused

31b. What is your race? Please select one or more. Are you.... (READ LIST; ACCEPT MULTIPLE RESPONSES)

1. White
2. Black or African American
4. Asian
5. Native Hawaiian or other Pacific Islander
6. American Indian or Alaskan Native
8. Other (PLEASE SPECIFY)
9. (DON'T READ) Don't know/refused

32. How long have you lived in the area? (READ 1-5)
1. 5 years or less
 2. 6-10 years
 3. 11-15 years
 4. 16-20 years
 5. More than 20 years
 9. (DON'T READ) Don't know/refused
33. What is the highest level of education you have completed? (READ 1-8)
1. Some high school or less
 2. High school graduate
 3. Vocational or technical school
 4. Some college
 5. College graduate
 6. Some graduate work
 7. Master's degree
 8. Doctorate degree
-
97. (DON'T READ) Other (PLEASE SPECIFY)
 99. (DON'T READ) Refused
34. Which of the following best describes your family's income? (READ 1-6)
1. Under \$15,000
 2. \$15,000 - <\$25,000
 3. \$25,000 - <\$35,000
 4. \$35,000 - <\$50,000
 5. \$50,000 - \$75,000
 6. Over \$75,000
 9. (DON'T READ) Refused
35. Do you have access to the Internet?
1. Yes..... Give internet address at the end of the survey
 2. No..... Don't give internet address at the end of the survey
36. Are you, or any member of your household, a member of the local emergency management or first responder community (fire, police, etc.)?
1. Yes
 2. No

37. Are you, or any member of your household, employed by the Pine Bluff Arsenal or a contractor of the Arsenal?

1. Yes, Pine Bluff Arsenal
2. Yes, Contractor of Pine Bluff Arsenal
3. No

38. ZIP code (recorded by CATI)

Thanks for your time--we really appreciate it. Would you like a phone number to call in case you have more questions about the Pine Bluff Arsenal or the Chemical Stockpile Emergency Preparedness Program?

IF YES:

Please call the Public Information Officer at the Arkansas Department of Emergency Management at (501) 730-9750.

IF Q35= YES THEN GIVE THE RESPONDENT THE WEB SITE ADDRESS:

If you are interested in information on the Internet, please go to www.arkansascsepp.com.

ALL RESPONDENTS

Thanks again!