



CUSTOMER FEEDBACK on *A Pilot's Guide to Safe Surface Operations*

This comprehensive guide was created for flight instructors to use as a training tool while teaching students and conducting flight reviews, and for pilots to use as a quick and portable reference on surface operations.

We invite you to be among the first to review and provide us with comments on the guide. We would appreciate a little information on your background.

Background information

I am a: CFI
 DPE
 FAA Inspector
 Other (specify): _____

I am certified to teach/conduct pilot examinations for:

Pilot Certificates

Student Recreational Private Commercial Airline Transport

Airplane Class Ratings

Single-engine Multi-engine

Instrument Rating

Please answer the applicable questions below:

Number of years you've been a pilot: 1-5 years 6-10 years More than 10

Number of flight hours you have: Less than 100 100-500 501-1000
 1001-3000 3001-10,000 Over 10,000

Types of Ratings you have: Instrument Airplane Multi-engine Rotorcraft/Helicopter

Number of years you've been a CFI/DPE 1-5 years 6-10 years More than 10

Number of years you've been an inspector 1-5 years 6-10 years More than 10

I teach/conduct pilot examinations/conduct inspections in the following state(s):

Your comments are valuable in helping us improve this guide prior to its release to all pilots. Please rate the following aspects.

Guide Content:

Please rate the extent to which you agree with these statements regarding the content of the guide:

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
The guide provides a good overview of surface safety fundamentals.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The guide accurately addresses the risk of runway incursions.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The guide addresses the appropriate level of knowledge of the average pilot.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The section on “Planning Your Surface Operation” adequately addresses this subject area.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The section on “Taxi Procedures” adequately addresses this subject area.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The section on “Aircraft Lights” adequately addresses this subject area.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The section on “Communication” adequately addresses this subject area.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The section on “Airfield Markings, Signs, and Lights” adequately addresses this subject area.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The pilot-controller dialogue examples are useful for reviewing correct phraseology.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The guide adequately addresses the use of airport diagrams.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

What surface safety topics were more useful to you, and why?

Were there any surface safety topics that you think were missing from the brochure or should have more emphasis?

Anticipated Benefits

Please rate the extent to which you agree with these statements regarding the benefits of the guide:

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
The guide will make surface safety easier for students to understand.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The guide will serve as a good overall “refresher” for pilots.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Use of this information by pilots will improve safety during surface operations.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Use of the guide will help pilots avoid errors that could lead to runway incursions.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
This guide is a resource that a pilot would keep in a flight bag as a ready reference.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

This guide supports, adds to, conflicts with previously received training. How?

- Would you use the guide as part of your curriculum? Yes No Not Sure
- Would you recommend the guide to your students? Yes No Not Sure
- Would you recommend that this guide be distributed to all licensed pilots? Yes No Not Sure
- Would you like to see a self-assessment exercise included in the guide? Yes No Not Sure

How could the guide be more useful? _____

Please add any additional input you have about the guide:

Thank you for your input!

Please return the completed questionnaire to:
FAA, Office of Runway Safety
490 L'Enfant Plaza, SW
Suite 7225
Washington, DC 20024