



2008 VA SPECIALLY ADAPTED HOUSING: ELIGIBLE NON-GRANTEE SURVEY

OMB Control Number: 2900- Public Reporting Burden Statement

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The information you supply will be confidential and protected by the Privacy Act of 1974 (5 U.S.C. 522a) and the VA's confidentiality statute (38 U.S.C. 5701) as implemented by 38 CFR 1.526(a) and 38 CFR 1.576(b). Disclosure of information involves releases of statistical data and other non-identifying data for the improvement of services within the VA benefits processing system and for associated administrative purposes. If you have comments regarding this burden estimate or any aspects of this collection of information, call 1-800-827-1000 for mailing information on where to send your comments.

MARKING INSTRUCTIONS

- Use pencil or pen. Make heavy dark marks that fill the circles completely. If you wish to change an answer, erase cleanly (pencil), or put an "X" over the incorrect response (pen).
- Fill in one answer circle for each question unless it tells you to "mark all that apply".
- When you are finished, please place the questionnaire in the enclosed postage-paid envelope and put it in the mail.

Correct Mark



Incorrect Marks



Please read each question carefully and respond by filling in the circle of the response that most closely represents your opinion.

1. Prior to receiving this survey, were you aware of VA's Specially Adapted Housing grant program?

- Yes (GO to Q3)
- No (GO to Q2)

2. If NO to Q1: Which of the following would have been the BEST way for VA to inform you about the Specially Adapted Housing grant program?

- Letter from VA which awarded benefits for my service-connected disability
- Pre-Discharge Briefings (TAP/DTAP)
- VA Benefits Counselor
- VA Medical Center or clinic
- VA pamphlet or brochure
- Internet site
- Other (please specify below):

If you responded to Q2, you have completed the survey. Please return your questionnaire in the postage-paid envelope. Thank you.

3. If YES to Q1: From which source did you first learn about the program? (Mark only ONE.)

- Letter from VA which awarded benefits for my service-connected disability
- Pre-Discharge Briefings (TAP/DTAP)
- VA Benefits Counselor
- Lender or Real Estate Agent
- VA Medical Center or clinic
- Another Veteran
- Internet site
- VA pamphlet or brochure
- Veteran Service Organization
- Other (please specify below):

4. Did you ever submit an application for the Specially Adapted Housing grant program (VA Form 26-4555)?

- Yes (GO to Q6)
- No (GO to Q5)
- Don't remember/Don't know (GO to Q6)

5. If NO to Q4: What is the major reason you never submitted an application?

- I want to apply, but am unsure about how to apply for the grant
- My current home meets my needs
- I do not want to use the grant
- I plan on moving in the future, and want to wait to use my grant at that time
- The application and/or grant process seemed too time consuming
- The application and/or grant process seemed too complex or complicated
- The available SAH grant amount was not large enough to accommodate my needs
- I elected to use an alternative source of funding

If you responded to Q5, you have completed the survey. Please return your questionnaire in the postage-paid envelope.

Thank you.



DO NOT WRITE IN THIS AREA

6. If YES to Q4: Did you have an initial in-person interview with the VA Specially Adapted Housing Agent, to discuss the grant program and process?

- Yes (GO to Q7)
- No (GO to Q8)
- Don't know/Not sure (GO to Q8)

7. If YES to Q6: After this interview, did you understand the Specially Adapted Housing grant process enough to proceed with obtaining the grant?

- Yes
- No

8. If YES to Q7: Did you *also* submit Supplemental Application (VA Form 26-4555c) to obtain the Specially Adapted Housing grant?

- Yes (GO to Q10)
- No (GO to Q9)
- Don't know/Don't remember (GO to Q12)

9. If NO to Q8: What is the *major* reason you did not submit the Supplemental Application?

- I had difficulty completing the Supplemental Application forms
 - I felt the Supplemental Application asked for information that I should not have to provide
 - The application and/or grant process seemed too time consuming
 - The application and/or grant process seemed too complex or complicated
 - I realized the SAH Grant amount was not large enough to accommodate my needs
 - I elected to use an alternative source of funding
 - Other (please specify below):
-

If you responded to Q9, you have completed the survey. Please return your questionnaire in the postage-paid envelope.

Thank you.

10. Did you encounter any difficulties or problems during the Specially Adapted Housing grant approval process?

- Yes (GO to Q11)
- No (GO to Q12)

11. If YES to Q10: What part or parts of the Specially Adapted Housing grant approval process presented the most difficulty for you? (Mark all that apply.)

- Securing the services of a contractor
 - Obtaining a performance bond
 - Developing the building/remodeling plans
 - Obtaining medical and/or contractor bid waivers
 - Providing all the necessary financial information
 - Obtaining other documentation (please specify below):
-

- Other problems (please specify below):
-

12. What was the *major* factor that ultimately prevented you from obtaining or using Specially Adapted Housing grant funds? (Mark only ONE.)

- My Supplemental Application (VA Form 26-4555c) was denied
 - I decided to defer using my grant to a later time
 - I decided that I no longer needed the grant
 - I did not have enough help from VA during the grant application process
 - The application and/or grant process seemed too complex or complicated
 - I realized that the Specially Adapted Housing grant was not large enough to accommodate my needs
 - I found an alternative source of funding
 - Other (please specify below):
-

Thank you for taking the time to complete this survey. Your answers are very important to us. Please return your questionnaire in the postage-paid envelope.