

DRAFT MEMBER PORTAL QUESTIONS (Current Member Survey)

[ ] = AmeriCorps Program: VISTA, NCCC, or AmeriCorps

**Mode.** Members exiting out of AmeriCorps will be invited to answer the survey. Questions for the current member survey will be added to the member portal and be seamless with the AmeriCorps Member Exit Form.

**INTRO.** Thank you for your continued commitment to service. As part of this commitment, we are asking you to answer a few brief questions so that we can better understand your (VISTA/NCCC/AmeriCorps) service experience. This is a great opportunity for your voice to be heard. Please be assured that your responses will be used only for purposes of this research. We will not provide any information that identifies individuals to anyone, except as required by law.

**Screener** Just to verify, have you recently finished your service with (VISTA/NCCC/AmeriCorps) and are now exiting out of Program?

1. Yes
2. No (Terminated)

**All Q1** Overall, what was your primary goal in joining (VISTA/NCCC/AmeriCorps)?

1. To learn skills that would be useful in school, work or for a career
2. To have a chance to work with people who share your ideals
3. To support your belief that volunteering is important
4. To fulfill your duty as a citizen
5. To receive education benefits/ education award
6. To receive benefits such as health insurance
7. To get a job you needed
8. To help the community
9. To make friends and meeting people
10. To take some time off between high school and college
11. To take some time off from college
12. To take some time off between college and graduate school
13. Retired
14. Other (specify)
15. Don't know

**All Q2** To what extent was your goal met?

1. Large extent
2. Moderate extent
3. Small extent
4. Not at all
5. Don't know
6. Refused

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**All Q3a** What is the name of the last post-secondary institution (that is, college, university or vocational school) you attended prior to serving in AmeriCorps/ NCCC/VISTA?

- 1 Gave answer
- 2 N/A- Did not attend
- 8 Don't know
- 9 Refused

**All Q3b** [For those who answered 1 or 2 in 3a]

In what city was that institution?

- 1 Gave answer
- 8 Don't know
- 9 Refused

**All Q3c** [For those who answered 1 or 2 in 3a]

In what state was that institution?

- 1 Gave answer
- 8 Don't know
- 9 Refused

**PRIME:** Let us now turn to your experience with the *process* for joining (VISTA/NCCC/AmeriCorps) and identifying an organization through which to serve.

**All Q4** Overall, how would you rate the online recruitment system?

- 1. Excellent
- 2. Good
- 3. Fair
- 4. Poor
- 5. Don't know
- 6. N/A- Did not use the online recruitment system

**All Q5** How would you rate the application and selection process for (VISTA/NCCC/AmeriCorps)?

- 1. Excellent
- 2. Good

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3. Fair
4. Poor
5. Don't know

**PRIME:** We now are interested in hearing about your experiences with benefits, such as your living allowance, reimbursements, and/or health benefits.

**All Q6a** Overall, how would you rate the experience you have had obtaining or trying to obtain your living allowance benefit, travel and other reimbursements and/or health benefits provided to you as a (VISTA/NCCC/AmeriCorps) member?

1. Excellent
2. Good
3. Fair
4. Poor
5. Don't know

**ALL Q6b** If you rated and of your experiences in obtaining or trying to obtain benefits as fair or poor, which of those experiences did you rate as fair or poor?

1. Living Allowance
2. Reimbursements
3. Health Benefits

Answer Yes/No to each

**PRIME:** Next are some questions about your (VISTA/AmeriCorps) service experience.

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**ONLY FOR VISTA. Q7a** Looking back, how would you rate the adequacy of the pre-service orientation (PSO) you received to orient yourself to the mission of VISTA and to prepare you to serve with your sponsor organization? Would you rate it as excellent, good, fair or poor?

1. Excellent
2. Good
3. Fair
4. Poor
5. Don't know
6. Did not attend one

**ALL Q7b** Overall, how would you rate the adequacy of the training that you received from your **host site/ sponsor organization/ project sponsor**? (This is **training** you received during service to carry out your service assignments or work plan.)

1. Excellent
2. Good
3. Fair
4. Poor
5. Don't know

**ALL Q8** Overall, how would you rate the supervision provided by your host site/ sponsor organization/ project sponsor?

1. Excellent
2. Good
3. Fair
4. Poor
5. Don't know
6. Did not attend one

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**ALL Q9** Overall, how would you rate the quality of the support you received from your host site/  
sponsor organization/ project sponsor?

- 1      Excellent
- 2      Good
- 3      Fair
- 4      Poor
- 8      Don't know

**ALL Q10a** Overall, how would you rate your experience with (VISTA/NCCC/AmeriCorps)?

- 1. Excellent
- 2. Good
  
- 3. Fair
  
- 4. Poor
  
- 5. Don't know

**ALL Q10b** And why did you give it that rating?

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**PRIME:** In addition to the race, gender and other demographic we already have generally about our members, the following demographic questions will be used for reporting purposes and will help us ensure we are reaching out to a diversity of prospective members. Again, please be assured that your responses will be used only for purposes of this research. We will not provide any information that identifies individuals to anyone, except as required by law.

(DEMO= Demographic Question)

**All DEMO1** In the five years before you joined (VISTA/NCCC/AmeriCorps), did you or anyone else in your household receive some form of public assistance, such as welfare (TANF), food stamps or WIC?

1. Yes
2. No
3. Don't know

**All DEMO2** In the five years before you joined (VISTA/NCCC/AmeriCorps), did you or anyone else in your household live in public housing or subsidized housing?

1. Yes
2. No
3. Don't know

**All DEMO3** In the five years before you joined (VISTA/NCCC/AmeriCorps), did you or anyone else in your household receive other housing assistance, such as Section 8 or housing vouchers?

1. Yes
2. No
3. Don't know

**All DEMO4** In the five years before you joined (VISTA/NCCC/AmeriCorps), did you or anyone else in your household participate in the free or reduced-price lunch program in school?

1. Yes
2. No
3. Don't know

Thank You for taking the time to complete this survey about your AmeriCorps experience. Your input is very valuable.