November 26th, 2007

AHRQ Reports Clearance Officer,

Information Collection Approval Request for - "Voluntary Customer Satisfaction Survey Generic Clearance for the AHRQ 0935-0106" for the Agency for Healthcare Research and Quality

Karen Matsuoka,
Human Resources and Housing Branch, OIRA/OMB
Through: Seleda Perryman, Desk Officer, OS/HHS ______

The Agency for Healthcare Research and Quality (AHRQ) hereby requests reauthorization of a previously approved information collection titled "Voluntary Customer Satisfaction Survey Generic Clearance for the AHRQ 0935-0106." Changes have been made since the previous OMB clearance. These changes relate to the methods used to collect data, an increase in the number of respondents (200 more) and an increase in the respondent burden hours (5,762 more).

Attached are the supporting statement and other supporting documents for the requested clearance.

These data collection activities are not required by regulation and will not be used by AHRQ to regulate or sanction its customers. Participation by the public is entirely voluntary and confidentiality of respondents and their responses will be preserved.

If you have any questions, please contact me at 301.427.1477.

Doris Lefkowitz