

Proposed Privacy Protection Center (PPC)  
Help Desk Survey  
*October 2008*

Survey Questions:

1. Do you feel your question was answered properly? (Yes or No)
2. Do you feel the Help Desk Technician was courteous? (Yes or No)
3. Were you satisfied with the service you received? (Yes or No)
4. What comments or suggestions do you have regarding your experience with the PPC Help Desk?

Public reporting burden for this collection of information is estimated to average 5 minute per response, the estimated time required to complete the survey. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. Form Approved: OMB Number 0935-0106 Exp. Date xx/xx/20xx. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: AHRQ Reports Clearance Officer Attention: PRA, Paperwork Reduction Project (0935-XXXX) AHRQ, 540 Gaither Road, Room # 5036, Rockville, MD 20850.