

Note to: Glenn P. Kirkland  
IRS Reports Clearance Office  
Tax Forms and Publication SE:W:CAR:MP:T:T:SP

From: Laura R. Rasmussen  
Chief, Statistical Support Team  
Statistics of Income RAS:S:S:S

Subject: OMB Approval Request for Practitioner First Contact Resolution,  
SOI-347

Please find attached, documentation needed by the Office of Management and Budget for Practitioner First Contact Resolution, SOI-347. The burden associated with this study is 282 hours.

If you have any questions regarding this project, please direct them to me at (202) 874-1269.

Attachments:  
Cover Memorandum to OMB  
Clearance Request  
Attachments  
Screener/Moderator's Guide

NOTE TO THE REVIEWER OF: OMB Clearance #  
1545-1349

From: Laura R. Rasmussen  
Chief, Statistical Support Team  
Statistics of Income RAS:S:S:S

Subject: OMB Approval for Practitioner First Contact Resolution, SOI-347

Please accept the enclosed materials for approval under the OMB Clearance package 1545-1349, "Cognitive and Psychological Research". In accordance with our agreement with OMB, I am submitting a brief description of the study and the materials to be used in the study at least two weeks in advance of the start of the study.

The total estimated burden for this study is 282 hours.

If there are any questions regarding this project, please direct them to me at (202) 874-1269.