



2008 National Survey of Mental Health Treatment Facilities

Substance Abuse and Mental Health Services Administration

PLEASE REVIEW THE INFORMATION PRINTED BELOW IN THE LEFT COLUMN. PLEASE MAKE ANY CORRECTIONS USING THE RIGHT COLUMN BELOW.

Current Information FACILITY INFO	Corrections					
Facility Name (Line 1)	Facility Name (Line 1)					
Facility Name (Line 2)	Facility Name (Line 2)					
Street Address	Street Address					
Silver Address	Sileet Address					
Mailing Address (if different)	Mailing Address (if different)					
City State Zip Code ZipFour	City State Zip Code Zip Four					
Phone Number Extension	Phone Number Extension					
Fax Number	Fax Number					
Facility Director	Facility Director					
Comment West City Address - May - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1						
<u>Current Web Site Address</u> If the web address in the box below is o	orrect, please check here: □					
<u>Corrected Web Site Address</u> If the box above is blank or the web a	address is incorrect, enter the correct address below.					
A. Is this the Main Administrative Facility? Yes ☐ No ☐						
B. Are mental health services provided at this facility? Yes [(G						
C. Which of the following statements best describes this facility?	Go to Question C)————————————————————————————————————					
CHECK ONE ONLY						
	me other service. Please specify:					
☐ It provides substance abuse services ☐ It provides developmental disability services						
☐ it provides developmental disability services	Draft					
	lete the contact information in Section E					
	d return the questionnaire.					

PLEASE READ THIS ENTIRE PAGE BEFORE COMPLETING THE QUESTIONNAIRE

INSTRUCTIONS

Most of the questions in this questionnaire ask about <u>this facility</u>. By <u>this facility</u> we mean the specific treatment facility whose name and location are printed in the Facility Information Box on the front cover. If you have any questions about how the phrase <u>this facility</u> applies to your facility, please call the survey helpline at 1-800-722-6194.

[NOTE: If you have corrected the address, please consider the facility at the corrected address.]

- Answer ONLY for the specific facility whose name and location are printed on the front cover, unless otherwise specified in the questionnaire.
- Return the completed questionnaire in the envelope provided. Please keep a copy for your records.
- If you have any further questions or need additional blank forms, contact the survey helpline at:

1-800-722-6194 mhsurvey@s-3.com

Or write to: Social & Scientific Systems, Inc. PO Box 8548 Silver Spring, MD 20907-9907

Would You Rather Complete the Questionnaire Online?

You can choose to respond to this questionnaire using the Internet at http://mhsurvey.s-3.com/. See the pink information sheet enclosed in your questionnaire packet for your unique user ID and password. If this information has been misplaced, please contact the survey helpline at 1-800-722-6194.

IMPORTANT INFORMATION

- Information from asterisked (*) questions will be published in SAMHSA's online *Mental Health Services Locator* and will be available online at http://mentalhealth.samhsa.gov/databases/.
- Note that complete and accurate name and address information is needed for SAMHSA's online *Mental Health Services Locator* so it can correctly map the facility's location.
- Only facilities designated as eligible by SAMHSA will be listed in SAMHSA's online Mental Health Services
 Locator. The orange information sheet included in your packet describes the criteria used to determine eligibility.
 If you have any further concerns or questions regarding eligibility, please contact the survey helpline
 at 1-800-722-6194.





SECTION A: SERVICE CHARACTERISTICS

Section A asks about this facility's client/patients and services. Remember: This questionnaire asks about this facility *only*, the facility at the location listed in the Facility Information Box on the front cover.

1.	In which of following settings are mental health services provided at this facility?
	CHECK ALL SETTINGS THAT APPLY 24-hour hospital inpatient care
	□ 24-hour residential care
	☐ Less than 24-hour outpatient/partial care
'2.	Are substance abuse services also provided <u>at this</u> <u>facility</u> (the facility listed in the Facility Information Box on the front cover of the questionnaire)?
	☐ Yes —➤ CONTINUE WITH QUESTION 2a
	□ No → SKIP TO QUESTION 3
	*2a. In which of the following settings are substance abuse services provided at this facility?
	(CHECK ALL SETTINGS THAT APPLY)
	☐ 24-hour hospital inpatient care
	24-hour residential care
	☐ Less than 24-hour outpatient/partial care
'3 .	What is the <u>primary</u> service focus <u>at this facility</u> ?
	CHECK ONE ONLY
	☐ Mental health services
	☐ Substance abuse services
	☐ Mix of mental health and substance abuse services (neither is primary)
	☐ General health care (neither mental health nor substance abuse services is primary)
	☐ Other service focus; please specify:

ANSWER ALL REMAINING QUESTIONS FOR MENTAL HEALTH SERVICES ONLY. (EXCLUDE ALL NON-MENTAL HEALTH SERVICES FROM YOUR RESPONSES.)

*4. What telephone number(s) should a potential client/patient call to schedule a mental health intake appointment at this facility?

appointment at this facility?
INTAKE TELEPHONE NUMBER(S)
1. (Extension
2. (
Extension
4a. What are the hours of operation for the intake telephone number(s)?
FromAM ToAM PM PM
Days of the Week:
☐ This facility does not accept telephone calls for mental health intake appointments.
*5. Does this facility operate a 24/7 hotline that responds to persons experiencing acute mental health problems?
 A hotline is a telephone service, available and staffed 24 hours a day, 7 days a week, that provides information, referral, and immediate counseling to the client/patient in a crisis situation.
 DO NOT consider 911, or the local police number, a hotline for the purpose of this survey.
☐ Yes — CONTINUE WITH QUESTION 5a
□ No → SKIP TO QUESTION 6
*5a. Enter the hotline telephone number(s) below.
HOTLINE TELEPHONE NUMBER(S): (
(





Which of the following mental health services are provided at this facility? For definitions of mental health services, please see the blue information sheet.	8.	Many people in recovery benefit from a number of supportive practices. Which of the following are provided by this facility? For definitions of the supportive			
CHECK ALL THAT APPLY		practices listed, please see the green information sheet.			
a. Intake services		CHECK ALL THAT APPLY			
D. ☐ Diagnostic evaluation		ADULTS			
☐ Information and referral services		a. Supported housing			
I. ☐ Psychiatric emergency walk-in services		b. Supported employment			
Suicide prevention services		c. Assertive community treatment			
f. Case management		d. Family psychoeducation			
□ Psychosocial rehabilitation services		e. Integrated dual disorders treatment			
□ Vocational rehabilitation services		f. Illness management and recovery (IMR)			
i. 🔲 Legal advocacy		CHILDREN/ADOLESCENTS			
j. Education services		g. Therapeutic foster care			
c. ☐ Housing services		h. Multisystemic therapy			
I. Consumer-run services		i. ☐ Functional family therapy			
n. ☐ Chronic disease/illness management	9.	Does an acute care crisis intervention treatment team			
Other; please specify:	.	Does an acute care crisis intervention treatment team operate from this facility?			
		☐ Yes, within facility only			
		☐ Yes, off site only			
		☐ Yes, within facility and off site			
	_	□No			
Thich of the following mental health treatment opposite are provided at this facility? For definition mental health treatment approaches, please see the arple information sheet.	s *10.	Please identify the following functions at your facility that are accomplished <u>using computerized systems:</u>			
HECK ALL THAT APPLY		 a. Computerized results reporting (e.g., laboratory results, psychological testing) 			
☐ Interpersonal psychotherapy ☐ Group therapy		 b. Computerized Physician Order Entry (CPOE) or outpatient prescriptions/directions 			
Couples counseling/family therapy		 Sending to and receiving clinical data from other providers 			
d. Behavior modification		d. Creating and transmitting referrals to other providers or			
e. ☐ Cognitive/Behavioral therapy f. ☐ Activity therapy		services (e.g., employment placement, housing assistance, vocational training)			
g. ☐ Electroconvulsive therapy		e. Treatment plan creation and maintenance			
□ Psychotropic medication therapy		f. ☐ Problem list creation and maintenance			
_ , ,		g. Medication interaction checking			
i. Other; please specify:	_	h. ☐ Billing/claims preparation and submission			
		i. ☐ Patient scheduling			
1	Ш	j. Process note-taking			
		,			

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Indicate which age/gender categories of are accepted for treatment at this facility		atients	15.	Indicate whether the following quality a practices are in place at this facility?	assuran	ice
CHECK YES OR NO FOR	EACH CA	TEGORY		CHECK YES OR NO	FOR EAC	H PRACTI
	<u>YES</u>	<u>NO</u>				
a. Children/adolescents (17 or younger)					YES	<u>NO</u>
b. Adult women (18-64)				 Required continuing education for staff 		
c. Adult men (18-64)					_	
d. Seniors (65 or Older)				 Regularly scheduled case review with a supervisor 		
Indicate whether the specially designed programs listed below are provided <u>at the state</u>		<u>ty</u> .		c. Regularly scheduled case review by an appointed quality review committee		
CHECK YES OR NO FOR EACH SPECIA	L PROGR	AM TYPE		d. Client/patient outcome follow-up		
	<u>YES</u>	<u>NO</u>		after discharge		
 Specially designed program to treat children who are severely emotionally disturbed (SED) 				e. Periodic utilization review		
 Specially designed program to treat adults with severe and persistent mental illness (SPMI) 				 f. Periodic client/patient satisfaction surveys 		
c. Specially designed program to			16.	In the 12-month period beginning Januer ending December 31, 2007:	ary 1, 2	007, ar
treat seniors with Alzheimer's/ dementia	_	_		ending December 31, 2007.	YES	NO
 d. Specially designed program to treat persons with co-occurring mental illness and substance abuse disorders 				a. Have staff <u>at this facility</u> used seclusion or restraint practices with clients?		
e. Specially designed program to treat forensic (referred from your State's judicial system) client/patients				b. Has training been provided to staff at this facility on alternatives to seclusion and restraint practices?		
Specially designed programs to treat post-traumatic stress disorder				SECTION B: GENE		100
g. Other special program; please specify:				FACILITY CHARACTER	(151)	ics
Does this facility provide mental health shearing-impaired? Yes No In what languages does staff provide meservices at this facility? CHECK ALL THAT APPLY a. □ English b. □ Spanish c. □ Other; please specify:			17.	Sometimes there is a reason (e.g., the primarily a residence) when a mental h would not want to be listed in a public Indicate below whether this facility (the the Facility Information Box on the from questionnaire) should, or should not, it SAMHSA's online Mental Health Services CHECK ONE ONLY Publish Do not publish; please explain:	ealth fa director e facility nt cover ne publi	cility ry. <i>y listed</i> r of the shed i
			I		Dra	

	Questions? Call 1-800-722-6194	
*18.	Check one box below that best describes this type of facility (the facility listed in the Facility Information Box on the front cover of the questionnaire). Use the yellow information sheet, Mental Health Facilities Type Definitions, to classify this facility correctly. CHECK ONE ONLY Psychiatric hospital Residential treatment center for emotionally disturbed children Residential treatment center for adults Separate psychiatric unit of a general hospital Outpatient/partial care mental health facility Multi-setting (non-hospital) mental health facility Other; please specify:	23. Does this facility offer treatment at no charge to client/patients who cannot afford to pay? Note that the answer to this question will not be published in SAMHSA's online Mental Health Services Locator. ☐ Yes ☐ No 24. Which of the following types of client/patient payments (direct or indirect) or insurance are accepted by this facility for mental health services? CHECK ALL THAT APPLY a. ☐ Medicaid b. ☐ Medicare c. ☐ State mental health agency (or equivalent) funds d. ☐ Other state government funds; specify:
		d. Dotner state government runds, specify.
*19.	This facility is owned by: CHECK ONE ONLY A private partnership A private corporation State mental health agency (SMHA) State government (e.g., Department of Health) other than the SMHA Regional/district (e.g., hospital district authority) County government City or municipal government Other; please describe:	e.
20.	Is this facility part of a <u>for-profit</u> or part of a <u>non-profit</u> organization?	
	CHECK ONE ONLY ☐ For-profit ☐ Non-profit (includes not-for-profit)	j. ☐ Client/patient fees
*21.	Is this facility affiliated with a religious organization?	k. ☐ Private Insurance
	☐ Yes; please specify: ☐ No	I. Other private funds; specify:
22.	Does this facility use a sliding fee scale? Note that the answer to this question will not be published in SAMHSA's online Mental Health Services Locator.	
	☐ Yes ☐ No	
	CMHS FACILITY ID	Draft Inc. Inc.
		6

25.	Does this facility provide mental health services through any managed care or (MCOs)?	ganization	s	27. If available, enter the National Provider Identifier (NPI) for this facility. NPI						
	 Managed care plans have arrangement health care providers who give services members, usually at discounted rates. include managed behavioral healthcare (MBHOs), health maintenance organizations (F 	s to plan Examples e organizati ations (HMC	ons	SECTION C: CLIENT/PATIENT COUNTS						
	☐ Yes - Continue with Q25a	1 03).		IMPORTANT: Questions in this section ask for counts at different time periods, e.g., the single day of December 31, 2007, the month of December 2007, the last 90						
	-									
	No - Skip to Q26 *25a. What is the main MCO your facility provides n treatment services? P	nental heal	lth	December 31, 2007, the month of December 2007, the last 90 days before December 31, 2007, and the full 12-month period ending on December 31, 2007. Please pay close attention to the time period specified in each question. If the counts are not available for December 31, 2007, use the last day of the most recent month for which data are available. Include in your counts all client/patients receiving mental health						
				treatment, even if mental health is their secondary diagnosis or if a mental illness has not yet been formally determined.						
*26.	Does this facility have licensing, certifacted accreditation from any of the following Include only licensing, accreditation, provision of behavioral health service Do not include general business licenses, personal-level credentials licenses, etc.	g organiza etc., relate es. nses, fire m s, food servi	tions? d to the narshal ice	28. For the client/patient counts requested in this section, indicate below the number of facilities that are included in your counts. Although counts for this facility only are preferred, it may be that you are unable to break your data down into separate facilities. □ Only this facility □ This facility plus others						
	CHECK YES OR NO FO			The identy pide official						
	a. State mental health agency	YES	<u>NO</u> □	This Facility 1 + Additional Facilities						
	b. State substance abuse agencyc. State department of health			= Total Facilities						
	d. Hospital licensing authority			When we receive your questionnaire, we will contact you for a list of the other facilities included in your client counts.						
	e. JCAHO (Joint Commission on Accreditation of Healthcare Organizations)			IMPORTANT: The questions in this section ask for counts or percents based on the service settings <u>you checked in</u> question 1 at the beginning of the questionnaire.						
	f. CARF (Commission on Accreditation of Rehabilitation Facilities)			If you checked 24-Hour Hospital Inpatient Setting, complete Section C1.						
	g. NCQA (National Committee for Quality Assurrance)			If you checked <u>24-Hour Residential Care Setting</u> , complete Section <u>C2</u> .						
	 h. COA (Council on Accreditation for Children & Family Services) 			If you checked <u>Less than 24-Hour Outpatient/Partial</u> Care Setting, complete Section C3.						
	Another state or local agency or other organization; please specify:			Section <u>C4</u> (and the remainder of the questionnaire) should be completed by <u>all</u> mental health providers.						
	CMHS FACILITY ID			Draft						

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Questions? Call 1-800-722-6194

SECTION C1: 24-HOUR HOSPITAL INPATIENT CARE SETTING

29. On December 31, 2007, did any client/patients receive mental health services in a 24-hour hospital inpatient care setting at this facility (the facility listed in the Facility Information Box on the front cover of the questionnaire)? ☐ Yes → ANSWER QUESTIONS 29a, 29b, AND 29c ☐ No → SKIP TO QUESTION 30 29a. On December 31, 2007, how many client/patients received mental health services in a 24-hour hospital inpatient care setting at this facility? • DO NOT count family members, friends, or other non-treatment client/patients **HOSPITAL INPATIENT**

TOTAL BOX

29b. For each category below enter <u>either</u> the number <u>or</u> the percent of client/patients from the HOSPITAL INPATIENT TOTAL BOX in Question 29a.

Using the total number of client/patients specified in Question 29a, please give a breakdown of the client/patient population for each category below. You may use numbers (#) **OR** percents (%). Numbers in each box should add to the total in Question 29a. Percents should add to 100%.

USE NUMBERS (#) OR PERCENTS (%)

	- (/	- (/
SEX	#	%
Male		
Female		
	TOTAL= Q29a	100%
AGE	#	%
0-17		
18-64		
65 & up		
	TOTAL= Q29a	100%
ETHNICITY	#	%
Hispanic		
Non-Hispanic		
	TOTAL= Q29a	100%
RACE	TOTAL= Q29a #	100% %
RACE White		
White		
White Black American Indian		
White Black American Indian or Alaskan Native		
White Black American Indian or Alaskan Native Asian or Pacific Islander		
White Black American Indian or Alaskan Native Asian or Pacific Islander	#	%
White Black American Indian or Alaskan Native Asian or Pacific Islander Mixed Race	# TOTAL= Q29a	%
White Black American Indian or Alaskan Native Asian or Pacific Islander Mixed Race LEGAL STATUS	# TOTAL= Q29a	%
White Black American Indian or Alaskan Native Asian or Pacific Islander Mixed Race LEGAL STATUS Voluntary	# TOTAL= Q29a	%





Questions? Call 1-800-722-6194

29c. On December 31, 2007, how many hospital inpatient beds <u>at this facility</u> were set up and staffed for the provision of mental health services?

ENTER A NUMBER (IF NONE WERE SET UP ON DECEMBER 31, ENTER "0")

Number of beds

SECTION C2: 24-HOUR RESIDENTIAL CARE SETTING

- 30. On December 31, 2007, did any client/patients receive mental health services in a 24-hour residential care setting at this facility (the facility listed in the Facility Information Box on the front cover of the questionnaire)?
 - ☐ Yes → ANSWER QUESTIONS 30a, 30b, AND 30c
 - ☐ No → SKIP TO QUESTION 31
 - 30a. On December 31, 2007, how many client/patients received mental health services in a 24-hour residential care setting at this facility?
 - DO NOT count family members, friends, or other non-treatment client/patients

RESIDENTIAL TOTAL BOX

30b. For each category below enter <u>either</u> the number <u>or</u> the percent of client/patients from the RESIDENTIAL TOTAL BOX in Question 30a.

Using the total number of client/patients specified in Question 30a, please give a breakdown of the client/patient population for each category below. You may use numbers (#) **OR** percents (%). Numbers in each box should add to the total in Question 30a. Percents should add to 100%.

USE NUMBERS (#) OR PERCENTS (%)

SEX	#	%
Male		
Female		$\Box\Box$
	TOTAL= Q30a	100%
AGE	#	%
0-17		
18-64		
65 & up		
	TOTAL= Q30a	100%
ETHNICITY	#	%
Hispanic		
Non-Hispanic		而
	TOTAL= Q30a	100%
RACE	#	%
White		
Black		
American Indian or Alaskan Native		
Asian an Dasifia Islandan		
Asian or Pacific Islander		
Mixed Race		
	TOTAL= Q30a	100%
	TOTAL= Q30a	100%
Mixed Race		
Mixed Race LEGAL STATUS		
Mixed Race LEGAL STATUS Voluntary		





30c. On December 31, 2007, how many residential beds <u>at this facility</u> were set up and staffed for the provision of mental health services?

ENTER A NUMBER (IF NONE WERE SET UP ON DECEMBER 31, ENTER "0")

Number of beds

SECTION C3: LESS THAN 24-HOUR OUTPATIENT/PARTIAL CARE SETTING

- 31. During the month of December 2007, did any client/patients receive mental health services in an outpatient care setting at this facility (the facility listed in the Facility Information Box on the front cover of the questionnaire)?
 - ☐ Yes—► ANSWER QUESTIONS 31a AND 31b
 - ☐ No → SKIP TO QUESTION 32
 - 31a. As of December 31, 2007, how many active client/patients were enrolled for services in an outpatient care setting at this facility?

An active outpatient client/patient is someone who: (1) was seen at this facility at least once during the 90 days before December 31, 2007;

AND

(2) was still enrolled in treatment on December 31, 2007.

 DO NOT count family members, friends, or other non-treatment client/patients

OUTPATIENT TOTAL BOX

31b. For each category below enter <u>either</u> the number <u>or</u> the percent of client/patients from the OUTPATIENT TOTAL BOX in Question 31a.

Using the total number of client/patients specified in Question 31a, please give a breakdown of the client/patient population for each category below. You may use numbers (#) **OR** percents (%). Numbers in each box should add to the total in Question 31a. Percents should add to 100%.

USE NUMBERS (#) OR PERCENTS (%)

SEX	#	%
Male		
Female		
	TOTAL= Q31a	100%
AGE	#	%
0-17		
18-64		
65 & up		
	TOTAL= Q31a	100%
ETHNICITY	#	%
Hispanic		
Non-Hispanic		
	TOTAL= Q31a	100%
RACE	#	%
RACE White	#	%
-	#	%
White	#	%
White Black American Indian	#	%
White Black American Indian or Alaskan Native	#	%
White Black American Indian or Alaskan Native Asian or Pacific Islander	#	%
White Black American Indian or Alaskan Native Asian or Pacific Islander		
White Black American Indian or Alaskan Native Asian or Pacific Islander Mixed Race	TOTAL= Q31a	100%
White Black American Indian or Alaskan Native Asian or Pacific Islander Mixed Race LEGAL STATUS	TOTAL= Q31a	100%
White Black American Indian or Alaskan Native Asian or Pacific Islander Mixed Race LEGAL STATUS Voluntary	TOTAL= Q31a	100%





SECTION C4: ALL MENTAL HEALTH CARE SETTINGS

32. Approximately what percent of the mental health treatment client/patients enrolled on December 31, 2007, at the facility listed in the Facility Information Box on the front cover of the questionnaire, had a diagnosed co-occurring mental health and substance abuse disorder?

> PERCENT OF CLIENT/PATIENTS (IF NONE, ENTER "0")

- 33. In the 12-month period beginning January 1, 2007, and ending December 31, 2007, what was the total number of admissions, readmissions, and transfers to this facility that received mental health treatment? Count every admission and re-admission in this 12-month period. If a person was admitted 3 times, count this as 3 admissions. Exclude returns from unauthorized absence (escape, AWOL, elopement).
 - FOR OUTPATIENT CLIENT/PATIENTS. consider an admission to be the initiation of a course of treatment. Count admissions into treatment, not individual treatment visits.
 - IF DATA FOR THIS TIME PERIOD are not available, use the most recent 12-month period for which data are available.
 - Count all admissions in which client/patients received mental health treatment, even if mental health was their secondary diagnosis.

NUMBER OF MENTAL **HEALTH ADMISSIONS IN 12-MONTH PERIOD**

34. Of the total number of admissions listed in the box above, what proportion were military veterans?

Please give your best estimate _____ %

- ☐ Data collected but not available
- ☐ Data not collected

SECTION D: COMMENTS

Please use the box below to elaborate on any of the information requested or provided in this questionnaire. Use additional sheets of paper if more space is needed. If applicable, indicate the number of the question to which your comments refer.



SECTION E: CONTACT INFORMATION

Person Responsible for Completing This Survey

CHECK ONE ONLY									
☐ Ms. ☐ Miss	☐ Mrs.	☐ Mr.	☐ Dr.	☐ Other; p	please specify:	<u>L</u>			
First Name					Last Name				
Title									
Email Address							•		
Phone Number					Extension				
()	-] - [
Fax Number									
()	-] - [

Thank you for your participation. Please return this questionnaire in the envelope provided. If you no longer have the envelope, please mail this questionnaire to:

Social & Scientific Systems, Inc. P.O. Box 8548 Silver Spring, MD 20907-9907

Public burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to SAMHSA Reports Clearance Officer, Room 7-1044, 1 Choke Cherry Road, Rockville, Maryland 20857. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. The OMB control number for this project is 0930-XXXX.

