

**Communications & Liaison Office of National Public Liaison  
Customer Satisfaction Survey for Nationwide Tax Forum Program  
OMB # 1545-1432**

The Nationwide Tax Forum is trying to improve its service to the public. You can help in this important mission by answering the questions below. This voluntary survey takes about 10 minutes to complete. Your individual responses will be kept completely private and the results will be presented to the Nationwide Tax Forum in aggregate form. If you have any questions about this survey, please email Keia kdipietro@traintech.com

**Paperwork Reduction Act Notice**

The Paperwork Reduction Act requires IRS to display an OMB Control Number on all approved information requests. About 10 minutes will be needed to complete this voluntary questionnaire. If you have comments about the time estimate, or suggestions for simplifying the form, please write to the Tax Products Coordinating Committee, 1111 Constitution Ave. NW, Washington, DC 20224.

OMB Control Number 1545-1432

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*Please indicate your level of satisfaction with the following questions regarding the Nationwide Tax Forum you attended by choosing a number from 1 to 5, where 1 means "Very Dissatisfied" and 5 means "Very Satisfied":*

<i>Very dissatisfied</i>						<i>Very satisfied</i>	<i>Does Not Apply</i>
1	2	3	4	5		9	

1. Convenience of Nationwide Tax Forum locations
2. Ease of using the registration process
3. Effectiveness of seminar and workshop schedule in allowing you to attend those of interest
4. Variety of seminar topics
5. Depth of seminar content
6. Professionalism of the Nationwide Tax Forum representatives
7. Comfort of facility set-up (room temperature, sound system, lighting)
8. Subject expertise of presenters
9. Quality of presentations in maintaining your interest
10. Ease of access to presenters for follow-up questions
11. Effectiveness of seminar handouts and materials



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23. After attending the Nationwide Tax Forum, were you able to get your issues resolved?

1. Yes
  2. No
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**DEMOGRAPHICS**

24. How many times have you attended the Nationwide Tax Forum? [Please mark one]

1. This was my first Forum
2. Twice
3. 3-5 times
4. 6-8 times
5. 9 or more times

25. Which of the following best describes your current position?

1. CPA
2. Attorney
3. Enrolled Agent
4. Tax Preparer
5. Accountant
6. ERO
7. Financial Planner
8. Other, please specify \_\_\_\_\_

26. I found out about this year's Forum from:

1. My Professional Association
2. IRS Website
3. Nationwide Tax Forum "Save the Date" Card
4. Nationwide Tax Forum Registration Booklet
  
5. From a friend/associate
6. Taxforuminfo.com Website
7. [irstaxforumonline.com](http://irstaxforumonline.com) Website
8. E-Mail
9. Other, please specify \_\_\_\_\_

27. During 2007, how many returns did you prepare?

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1. Fewer than 50
2. 50-150
3. 151-500
4. 501-1000
5. 1001-2000
6. 2001 or more

*Thank you for completing this survey. The results will be used to help identify areas of service that need improvement in the IRS Nationwide Tax Forum.*