

1545-1432

Note to: Glenn P. Kirkland
IRS Reports Clearance Office
Tax Forms and Publication SE:W:CAR:MP:T:T:SP

From: Laura R. Rasmussen
Chief, Statistical Support Team
Statistics of Income RAS:S:S:S

Subject: OMB Approval of Taxpayer Resources & Services Benchmark
Study-CS-09-146

Attached is the documentation needed by the Office of Management and Budget for OMB Approval of Taxpayer Resources & Services Benchmark Study-CS-09-146. The total estimated burden for this study is 3,570 hours.

If you have any questions regarding this project, please direct them to me at (202) 874-1269.

Attachments:
Cover Memorandum to OMB
Clearance Request
Attachments
Survey
Pre-notification Letter
Cover Letter
Follow-up Notice

NOTE TO THE REVIEWER OF: OMB Clearance # 1545-1432

From: Laura R. Rasmussen
Chief, Statistical Support Team
Statistics of Income RAS:S:S:S

Subject: OMB Approval Request for OMB Approval of Taxpayer Resources &
Services Benchmark Study-CS-09-146

Please accept the enclosed materials for approval under the OMB Clearance package 1545-1432, "Customer Satisfaction". In accordance with our agreement with OMB, I am submitting a brief description of the study and the materials to be used in the study at least two weeks in advance of the start of the study.

The total estimated burden for this study is 3570 hours.

If there are any questions regarding this project, please direct them to me at (202) 874-1269.