

Survey Processing Center

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[DATE]

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Dear Tax Professional:

A few days ago, you received a letter from Mark Pursley, Director, IRS, Wage & Investment Research, asking for your assistance in improving the resources available to you to serve your clients available to tax professionals. The IRS is committed to improving its performance and service to the American public and our partners. As part of this improvement effort, we are conducting a survey with tax professionals who prepare individual returns and assist individual taxpayers.

You were chosen at random from tax professionals who filed multiple returns for individual taxpayers in Tax Year 2008. Macro International Inc., an independent research company, is administering the survey. You may complete the survey either by mail or online. If you choose to complete it online, please go to the following weblink www.taxpro2009survey.com

Once you access the website for the survey, you will be asked for a unique password. Please enter the password below:

PASSWORD [Note: Password will be generated from sample for each survey recipient.]

The password will protect any data you have entered if you experience any computer disruptions. Macro International will not share these passwords with the IRS at any time during or after this study.

Macro International will keep your responses and individual identity anonymous. Macro will not provide any identifying information to the IRS along with your responses. Your responses will be reported to the IRS in aggregate with the responses from other tax professionals. While your participation is voluntary, we strongly encourage you to complete and return the survey.

The survey should take less than 20 minutes to complete. If you are completing the survey by mail, please use the postage-paid reply envelope to return your completed survey. If you have any questions or concerns, please feel free to call us toll free at 1-866-377-8208.

Thank you in advance for your cooperation.

Sincerely,

John Hurley
Project Director