Interactive Tax Assistant (ITA) Application Survey Questions Wireframe

ITA Application Survey Text

Please take 30 seconds to complete our voluntary survey. Your feedback will help improve our content on the web site.

1. How easy was it to use the Interactive Tax Assistant?

○ Easy ○ Somewhat Easy ○ Somewhat Difficult ○ Difficult

2. Was your question on this topic answered?

○ Yes ○ No ○ Somewhat

3. If you still need help on this topic, what will your next step be?

○ No additional help is needed ○ Continue to search IRS.gov ○ Call ○ Write ○ Visit IRS Office ○ Contact Tax Professional ○ Other

4. If you choose to seek additional help on this topic, what is the reason?

○ Not applicable ○ Answer received was incomplete ○ Did not understand answer ○ Not sure how to use answer ○ Want to ensure answer is correct ○ Other

[Submit]

The OMB number for this study is 1545-1432. (OMB number needs to be finalized)
If you have any comments regarding this study, please write to:
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