

1545-1432

Note to: Glenn P. Kirkland
IRS Reports Clearance Office
Tax Forms and Publication SE:W:CAR:MP:T:T:SP

From: Laura R. Rasmussen
Chief, Statistical Support Team
Statistics of Income RAS:S:S:S

Subject: OMB Approval of IRS.gov ITA Customer Satisfaction Survey Study-
CS-09-178

Attached is the documentation needed by the Office of Management and Budget for OMB Approval of IRS.gov ITA Customer Satisfaction Survey Study, CS-09-178. The total estimated burden for this study is 4 hours.

If you have any questions regarding this project, please direct them to me at (202) 874-1269.

Attachments:
Cover Memorandum to OMB
Clearance Request
Attachments
Survey

NOTE TO THE REVIEWER OF: OMB Clearance # 1545-1432

From: Laura R. Rasmussen
Chief, Statistical Support Team
Statistics of Income RAS:S:S:S

Subject: OMB Approval Request for OMB Approval of IRS.gov ITA Customer
Satisfaction Survey Study-CS-09-178

Please accept the enclosed materials for approval under the OMB Clearance package 1545-1432, "Customer Satisfaction". In accordance with our agreement with OMB, I am submitting a brief description of the study and the materials to be used in the study at least two weeks in advance of the start of the study.
4 hours.

If there are any questions regarding this project, please direct them to me at (202) 874-1269.