

1545-1432

Note to: Glenn P. Kirkland
IRS Reports Clearance Office
Tax Forms and Publication SE:W:CAR:MP:T:T:SP

From: Kevin Cecco
Chief, Statistical Support Section
Statistics of Income RAS:S:S:S

Subject: Customer Satisfaction OMB Generic Clearance 1545-1432
Proposed Change Request for IRS.gov Help Desk Customer
Survey CS-08-093C

Attached is the Proposed Change Request Documentation needed by the Office Of Management and Budget for IRS.gov Help Desk Customer Survey CS-08-093C. The current approved burden is estimated at 80 hours. The requested burden is 80 hours.

If you have any questions regarding this project, please direct them to me at (202) 874-0464.

Attachments

- Justification
- Approved Package (Collection Date Changed)
- Approved Survey (Proposed Changes Highlighted)

NOTE TO THE REVIEWER OF: OMB Clearance # 1545-1432

From: Kevin Cecco
Chief, Statistical Support Section
Statistics of Income RAS:S:S:S

Subject: Customer Satisfaction OMB Generic Clearance 1545-1432 Proposed
Change Request for IRS.gov Help Desk Customer Survey CS-08-093C

Please accept the enclosed Proposed Change Request under the Customer Satisfaction OMB Generic Clearance 1545-1432,

The current approved burden is estimated at 1,252. The requested burden is 2,504 hours, an increase of 1,252 hours.

If there are any questions regarding this project, please direct them to me at (202) 874-0464.