1545-1432

- Note to: Glenn P. Kirkland IRS Reports Clearance Office Tax Forms and Publication SE:W:CAR:MP:T:T:SP
- From: Laura R. Rasmussen Chief, Statistical Support Team Statistics of Income RAS:S:S:S
- Subject: OMB Approval of Field Estate and Gift Tax Customer Satisfaction Survey -CS-09-191

Attached is the documentation needed by the Office of Management and Budget for OMB Approval of Field Estate and Gift Tax Customer Satisfaction Survey – CS-09-191. The total estimated burden for this study is 475 hours.

If you have any questions regarding this project, please direct them to me at (202) 874-1269.

Attachments: Cover Memorandum to OMB Clearance Request Attachments Survey Pre and Post Letters Reminder Notice

## NOTE TO THE REVIEWER OF: OMB Clearance # 1545-1432

- From: Laura R. Rasmussen Chief, Statistical Support Team Statistics of Income RAS:S:S:S
- Subject: OMB Approval Request for OMB Approval of Field Estate and Gift Tax Customer Satisfaction Survey -CS-09-191

Please accept the enclosed materials for approval under the OMB Clearance package 1545-1432, "Customer Satisfaction". In accordance with our agreement with OMB, I am submitting a brief description of the study and the materials to be used in the study at least two weeks in advance of the start of the study. The total estimated burden for this study is 475 hours.

If there are any questions regarding this project, please direct them to me at (202) 874-1269.