1545-1432

Note to: Glenn P. Kirkland

IRS Reports Clearance Office

Tax Forms and Publication SE:W:CAR:MP:T:T:SP

From: Kevin Cecco

Chief, Statistical Support Section Statistics of Income RAS:S:S:S

Subject: OMB Approval Request for the SBSE AUR Customer

Satisfaction Survey, CS-08-082

Attached is the documentation needed by the Office of Management and Budget for the SBSE CSCO Customer Satisfaction Survey, CS-08-082. The total estimated burden for this study is 211 hours.

If you have any questions regarding this project, please direct them to me at (202) 874-0464.

Attachments:

Cover Memorandum to OMB

OMB Form 83-C

Clearance Request

Attachments

SBSE CSCO Questionnaire

SBSE CSCO Pre-notification Letter

SBSE CSCO Cover Letter

SBSE CSCO Postcard Thank you / Reminder

SBSE CSCO Follow-up Cover Letter

NOTE TO THE REVIEWER OF: OMB Clearance # 1545-1432

From: Kevin Cecco

Chief, Statistical Support Section Statistics of Income RAS:S:S:S

Subject: OMB Approval Request for the SBSE CSCO Customer Satisfaction

Survey, CS-08-082

Please accept the enclosed materials for approval under the OMB Clearance package 1545-1432, "Customer Satisfaction". In accordance with our agreement with OMB, I am submitting a brief description of the study and the materials to be used in the study at least two weeks in advance of the start of the study.

The total estimated burden for this study is 211 hours.

If there are any questions regarding this project, please direct them to me at (202) 874-0464.