

1545-1432

Note to: Glenn P. Kirkland
IRS Reports Clearance Office
Tax Forms and Publication SE:W:CAR:MP:T:T:SP

From: Kevin Cecco
Chief, Statistical Support Section
Statistics of Income RAS:S:S:S

Subject: OMB Approval Request for the SBSE Field Collection
Customer Satisfaction Survey, CS-08-084

Attached is the documentation needed by the Office of Management and Budget for the SBSE Field Collection Customer Satisfaction Survey, CS-08-084. The total estimated burden for this study is 308 hours.

If you have any questions regarding this project, please direct them to me at (202) 874-0464.

Attachments:

Cover Memorandum to OMB
OMB Form 83-C
Clearance Request

Attachments

SBSE Field Collection Automated Questionnaire
SBSE Field Collection Pre-notice letter
SBSE Field Collection Cover Letter
SBSE Field Collection Postcard Thank you/Reminder
SBSE Field Collection Follow-up Letter

NOTE TO THE REVIEWER OF: OMB Clearance # 1545-1432

From: Kevin Cecco
Chief, Statistical Support Section
Statistics of Income RAS:S:S:S

Subject: OMB Approval Request for the SBSE Field Collection Customer
Satisfaction Survey, CS-08-084

Please accept the enclosed materials for approval under the OMB Clearance package 1545-1432, "Customer Satisfaction". In accordance with our agreement with OMB, I am submitting a brief description of the study and the materials to be used in the study at least two weeks in advance of the start of the study.

The total estimated burden for this study is 308 hours.

If there are any questions regarding this project, please direct them to me at (202) 874-0464.