1545-1432

Note to: Glenn P. Kirkland

IRS Reports Clearance Office

Tax Forms and Publication SE:W:CAR:MP:T:T:SP

From: Kevin Cecco

Chief, Statistical Support Section Statistics of Income RAS:S:S:S

Subject: OMB Approval Request for the SBSE Field Compliance

Center Exam Customer Satisfaction Survey, CS-08-085

Attached is the documentation needed by the Office of Management and Budget for the SBSE Compliance Center Exam Customer Satisfaction Survey, CS-08-085. The total estimated burden for this study is 211 hours.

If you have any questions regarding this project, please direct them to me at (202) 874-0464.

Attachments:

Cover Memorandum to OMB

OMB Form 83-C

Clearance Request

Attachments

SBSE Compliance Center Exam (CCE) Questionnaire

SBSE CCE Pre-notice letter

SBSE CCE Cover Letter

SBSE CCE Postcard Thank you/Reminder

SBSE CCE Follow-up Letter

NOTE TO THE REVIEWER OF: OMB Clearance # 1545-1432

From: Kevin Cecco

Chief, Statistical Support Section Statistics of Income RAS:S:S:S

Subject: OMB Approval Request for the SBSE Compliance Center Exam Customer

Satisfaction Survey, CS-08-085

Please accept the enclosed materials for approval under the OMB Clearance package 1545-1432, "Customer Satisfaction". In accordance with our agreement with OMB, I am submitting a brief description of the study and the materials to be used in the study at least two weeks in advance of the start of the study.

The total estimated burden for this study is 211 hours.

If there are any questions regarding this project, please direct them to me at (202) 874-0464.