



P.O. Box 474 Toledo, OH 43654
Toll-Free Number: **1-800-537-4097**
Mon – Fri, 8:00 AM to 11:00 PM EST
Sat & Sun, 10:00 AM to 6:00 PM EST
e-mail address: **carol@nfoi.com**
<http://mysurvey.com/privacy.cfm>

Shaping the Future with Your Opinions

Dear MySurvey Member,

Thank you for participating in this survey!

Please give this letter and the enclosed questionnaire to the person whose age and sex is indicated at the top of the enclosed questionnaire (this may be you).

TO THE HOUSEHOLD MEMBER HELPING WITH THIS STUDY:

Enclosed is an important survey being conducted on behalf of the IRS. The purpose of the study is to help determine how the IRS can improve the services it provides to you. You were randomly selected to participate in this survey and the answers you provide will be kept confidential and will only be analyzed in aggregate.

Most of the questions can be answered by simply placing an "X" in the appropriate box or boxes.

Please complete the questionnaire **as soon as possible** and return it in the enclosed postage-paid envelope. We would like to receive all surveys by XXX XX, 2008. Remember, YOU ARE SHAPING THE FUTURE WITH YOUR OPINIONS!

As always, we appreciate your help!

Sincerely,

A handwritten signature in black ink that reads "Carol".

Carol Adams



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Thanks you for participating in our online survey. The portion of the survey should take no more than 5 minutes to complete. The following X questions are being asked on behalf of the IRS. The overall goal of this research is to help the IRS provide better service to you as a taxpayer. You can help the IRS improve its service to you and other taxpayers by answering the questions below. You were randomly selected to participate in this survey and your responses will be confidential, and only aggregate information will be provided to the IRS.

The Paperwork Reduction Act requires that the IRS display an OMB control number on all public information requests. The OMB Control Number for this study is 1545-1432. Also, if you have any comments regarding the time estimates associated with this study or suggestions on making this process simpler, please write to the, Internal Revenue Service, Tax Products Coordinating Committee, SE:W:CAR:MP:T:T:SP, 1111 Constitution Ave. NW, Washington, DC 20224.