

Note to: Glenn P. Kirkland
IRS Reports Clearance Office
Tax Forms and Publication SE:W:CAR:MP:T:T:SP

From: Kevin Cecco
Chief, Statistical Support Section
Statistics of Income RAS:S:S:S

Subject: OMB Approval Request of Form 83-C Paperwork Reduction
Act Change Worksheet (PRA-3-CS-08-095) Appeals

Customer

Satisfaction Study

Please find attached, documentation needed by the Office of Management and Budget for their review of Form 83-C Paperwork Reduction Act Change Worksheet (PRA-3-CS-08-095) Appeals Customer Satisfaction Study. The burden associated with this study has increased from 138 to 658.

If you have any questions regarding this project, please direct them to me at (202) 874-0464.

Attachments:
Cover Memorandum to OMB
OMB Form 83-C
Clearance Request
Attachments
SOW
Collection Instrument

NOTE TO THE REVIEWER OF: OMB Clearance #
1545-1349

From: Kevin Cecco
Chief, Statistical Support Section
Statistics of Income RAS:S:S:S

Subject: OMB Approval of Form 83-C Paperwork Reduction Act Change
Worksheet (PRA-3-CS-08-095) Appeals Customer Satisfaction
Study

Please accept the enclosed materials for approval under the OMB Clearance package 1545-1349, "Cognitive and Psychological Research". In accordance with our agreement with OMB, I am submitting a brief description of the study and the materials to be used in the study at least two weeks in advance of the start of the study.

The total estimated burden for this study is 658 hours.

If there are any questions regarding this project, please direct them to me at (202) 874-0464.