

1545-1432

Note to: Glenn P. Kirkland
IRS Reports Clearance Office
Tax Forms and Publication SE:W:CAR:MP:T:T:SP

From: Kevin Cecco
Chief, Statistical Support Section
Statistics of Income RAS:S:S:S

Subject: OMB Approval Request for 2008 Toll-Free Telephone/Focus
Group Study, CS-08-097

Attached is the documentation needed by the Office of Management and Budget for 2008 Toll-Free Study, CS-08-097. The total estimated burden for this study is 339 hours.

If you have any questions regarding this project, please direct them to me at (202) 874-0464.

Attachments:
Cover Memorandum to OMB
Clearance Request
Attachments
Screeners
Moderator's Guide
Survey
Call Script

NOTE TO THE REVIEWER OF: OMB Clearance # 1545-1432

From: Kevin Cecco
Chief, Statistical Support Section
Statistics of Income RAS:S:S:S

Subject: OMB Approval Request for Toll-Free Telephone/Focus Group Study, CS-08-097

Please accept the enclosed materials for approval under the OMB Clearance package 1545-1432, "Customer Satisfaction". In accordance with our agreement with OMB, I am submitting a brief description of the study and the materials to be used in the study at least two weeks in advance of the start of the study.

The total estimated burden for this study is 339 hours.

If there are any questions regarding this project, please direct them to me at (202) 874-0464.