1545-1432

Note to: Glenn P. Kirkland

IRS Reports Clearance Office

Tax Forms and Publication SE:W:CAR:MP:T:T:SP

From: Kevin Cecco

Chief, Statistical Support Section Statistics of Income RAS:S:S:S

Subject: OMB Approval Request for 2009 Toll Free Option 2 Survey

Study, CS-08-099

Attached is the documentation needed by the Office of Management and Budget for 2009 Toll Free Option 2 Survey Study, CS-08-099. The total estimated

burden for this study is 52 hours.

If you have any questions regarding this project, please direct them to me at (202) 874-0464.

Attachments:
Cover Memorandum to OMB
Clearance Request
Attachments
Survey

NOTE TO THE REVIEWER OF: OMB Clearance # 1545-1432

From: Kevin Cecco

Chief, Statistical Support Section Statistics of Income RAS:S:S:S

Subject: OMB Approval Request for 2009 Toll Free Option 2 Survey Study, CS-08-

099

Please accept the enclosed materials for approval under the OMB Clearance package 1545-1432, "Customer Satisfaction". In accordance with our agreement with OMB, I am submitting a brief description of the study and the materials to be used in the study at least two weeks in advance of the start of the study.

The total estimated burden for this study is 52 hours.

If there are any questions regarding this project, please direct them to me at (202) 874-0464.