

From: [IRS.SPEC.Partners@mmail.orcmacro.com](mailto:IRS.SPEC.Partners@mmail.orcmacro.com)

To: [e-mail address]

Subject: 2009 IRS SPEC Partner Satisfaction Survey

Dear IRS SPEC Partner:

The IRS office of Stakeholder Partnerships, Education, and Communication (SPEC) is asking you, as one of their valued local partners, to help them determine where to focus their attention in 2008/09. To do this, we invite you to participate in the 2009 SPEC Partner Satisfaction Survey. This web-based survey can be easily completed over the internet at your convenience. Your participation will help SPEC direct their efforts and resources to the programs needing them the most.

Macro International, an independent consulting firm, is administering this survey via the Internet. Macro International will hold your individual identities and responses strictly confidential. Your comments and feedback throughout the survey will be provided to the IRS without any identifying information at all.

The survey is located on the Internet at [Hyperlink](#)

You can access the survey from any computer that has Internet access by clicking on the above Internet address or by copying the Internet address into your browser. The web address above includes a password that will enable you to exit the survey and re-enter at a later time. It will also protect any data you have entered if you experience any computer disruptions. Macro International will not share these passwords with the IRS at any time during or after this study.

Please complete this survey no later than Friday, March 30, 2009. If you have any questions about the survey administration or are having problems accessing the survey, please contact Sherri Settle at Macro International at [IRS.SPEC.Partners@mmail.orcmacro.com](mailto:IRS.SPEC.Partners@mmail.orcmacro.com) or 1-888-285-7976.

If you have any general questions about the nature of the study, please contact Ronald Deaett of the IRS at 401-525-4214 or [Ronald.Deaett@irs.gov](mailto:Ronald.Deaett@irs.gov).

Thank you in advance for your participation.

Larry Luskin, Project Director  
Macro International