

1545-1432

Note to: Glenn P. Kirkland
IRS Reports Clearance Office
Tax Forms and Publication SE:W:CAR:MP:T:T:SP

From: Kevin Cecco
Chief, Statistical Support Section
Statistics of Income RAS:S:S:S

Subject: OMB Approval Request for Tax Professional Customer
Satisfaction Study, CS-08-102

Attached is the documentation needed by the Office of Management
and Budget for Tax Professional Customer Satisfaction Study, CS-08-102.
The total estimated burden for this study is 669 hours.

If you have any questions regarding this project, please
direct them to me at (202) 874-0464.

Attachments:
Cover Memorandum to OMB
Clearance Request
Attachments
 Pre-notification Letter
 Survey
 Cover Letter

NOTE TO THE REVIEWER OF: OMB Clearance # 1545-1432

From: Kevin Cecco
Chief, Statistical Support Section
Statistics of Income RAS:S:S:S

Subject: OMB Approval Request for Tax Professional Customer Satisfaction Study,
CS-08-102

Please accept the enclosed materials for approval under the OMB Clearance package 1545-1432, "Customer Satisfaction". In accordance with our agreement with OMB, I am submitting a brief description of the study and the materials to be used in the study at least two weeks in advance of the start of the study.

The total estimated burden for this study is 669 hours.

If there are any questions regarding this project, please direct them to me at (202) 874-0464.