1545-1432

Note to: Glenn P. Kirkland

IRS Reports Clearance Office

Tax Forms and Publication SE:W:CAR:MP:T:T:SP

From: Kevin Cecco

Chief, Statistical Support Section Statistics of Income RAS:S:S:S

Subject: OMB Approval Request for GLD Customer Satisfaction

Study, CS-08-104

Attached is the documentation needed by the Office of Management and Budget for GLD Customer Satisfaction Study, CS-08-104. The total estimated burden for this study is 27 hours.

If you have any questions regarding this project, please direct them to me at (202) 874-0464.

Attachments:

Cover Memorandum to OMB

Clearance Request

Attachments

Survey

Cover Letter

Reminder Communciation

NOTE TO THE REVIEWER OF: OMB Clearance # 1545-1432

From: Kevin Cecco

Chief, Statistical Support Section Statistics of Income RAS:S:S:S

Subject: OMB Approval Request for GLD Customer Satisfaction Study, CS-08-104

Please accept the enclosed materials for approval under the OMB Clearance package 1545-1432, "Customer Satisfaction". In accordance with our agreement with OMB, I am submitting a brief description of the study and the materials to be used in the study at least two weeks in advance of the start of the study.

The total estimated burden for this study is 27 hours.

If there are any questions regarding this project, please direct them to me at (202) 874-0464.