2008 Post-Election Voting Survey of Local Election Officials

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This is an official survey. The Secretary of Defense requests your assistance with this survey, which is designed to improve the absentee voting process. Your answers to these questions, along with your comments or opinions, can bring about changes to make it easier for you to carry out your duties as an election official. Please have a staff member who is familiar with absentee voting complete out this survey.

Agency Disclosure Notice (ADN)

The public reporting burden for this collection of information is estimated to average 30 minutes per response, including the time for reviewing the instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the burden, to the Department of Defense, Executive Services Directorate (0704-0125). Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently

PLEASE DO NOT RETURN YOUR FORM TO THE ABOVE ORGANIZATION, RETURN COMPLETED FORM TO:

valid OMB control number.

[Insert Address Here]

Privacy Act Statement

This survey does not collect or use personally identifiable information and is not retrieved by personal identifier. Therefore, the information

collected is not subject to the Privacy Act of 1974, as amended (5 U.S.C. § 552a).

Informed Consent Information for 2008 Post-Election Voting Survey of Local Election Officials

This notice informs you of the purpose of the 2008 Post-Election Voting Surveys and how the findings of these surveys will be used. Please read it carefully.

Authority: 42 United States Code, Section 1973ff

Principal Purpose: This survey is conducted by the Federal Voting Assistance Program (FVAP), which informs and educates United States citizens covered by the Uniformed and Overseas Citizens Absentee Voting Act (*UOCAVA*). The *UOCAVA* covers members of the Uniformed Services, their family members, and citizens residing outside the United States.

Reports will be provided to the President and to Congress.

Please take a few minutes to complete and return this survey. You may also complete this survey using the Internet. We strongly urge you to use the electronic version because it takes less time to complete than the paper version. To access the Internet version, go to: www.drcsurveys.com/FVAP-LEO

Your access code is on the back page of this survey.

Disclosure: Providing information on this survey is voluntary. Your survey responses will be treated as confidential.

Returning this survey indicates your agreement to participate in this research.

ABOUT YOUR JURISDICTION

	ABOUT TOOK COMODIOTION		many special state absentee/advance	
1.	Which of the following best describes your local election jurisdiction? County/Parish		(e.g., advance Federal office ballots, si write-in ballots) were sent by your loca election jurisdiction? Please enter a n each box. To indicate none, enter "0".	al number in
	City		a. Military in the U.S.	
	✓ Township/Village✓ Other		b. Military overseas (usually designated by an APO/FPO address)	
2.	In the November 2008 general election, how many people were registered to vote in your		c. Civilians overseas	
	local election jurisdiction? Please enter a number in each box. To indicate none, enter "0". a. Number of active	6.	What was the total number of all abser advance ballots that were returned undeliverable to your local election jurisdiction? Please enter a number in	
	registrants		box. To indicate none, enter "0".	
	b. Number of <u>inactive</u> registrants		a. Military in the U.S.	
3.	In the November 2008 general election, what was the total number who voted in your local election jurisdiction, including in-person voters		b. Military overseas (usually designated by an APO/FPO address)	
	and those who cast absentee and advance ballots? <i>To indicate none, enter "0"</i> .		c. Civilians overseas	
	Total number who voted	7.	How many absentee/advance ballots woted and returned by any means (e.g. fax, e-mail) to you local election jurisd	., mail, iction?
Plea	ABSENTEE BALLOTS ase answer the following five questions about the 2008		Please enter a number in each box. Cone ballot returned per voter. To indicenter "0".	
	ember general election for military in the U.S., military rseas, and civilians overseas only.		a. Military in the U.S.	
1.	What was the total number of regular absentee/ advance ballots issued to these citizens by any means (e.g., mail, fax, e-mail) from your local election jurisdiction? <i>Please enter a number in</i>		b. Military overseas (usually designated by an APO/FPO address)	
	each box. To indicate none, enter "0".		c. Civilians overseas	
	a. Military in the U.S.	8.	How many of the absentee/advance ba	allots
	b. Military overseas (usually designated by an APO/FPO address)		returned by these citizens were counted election totals? Please enter a number box. To indicate none, enter "0".	ed in your
	c. Civilians overseas		a. Military in the U.S.	
			b. Military overseas (usually designated by an APO/FPO address)	
			o Civiliana avarages	

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9.	In the November 2008 general did your local election jurisd mail regular absentee/advance military in the U.S., military ocivilians overseas?	iction first begin to ce ballots to	11.	[Ask if Q9 > 0] How many a ballots were not counted in jurisdiction's election total no voter signature? Pleas each box. To indicate non	n your local election is because <u>there was</u> e enter a number in
	On or before September 25			a. Military in the U.S.	
	September 26 to October 2			a. Willitary III the 0.0.	
	October 3 to October 9			b. Military overseas (usually designated by an APO/FPO	
	October 10 to October 16			address)	
	October 17 to October 23			c. Civilians overseas	
	October 24 to October 30				
	Ocotber 31 or later		12.	[Ask if Q9 > 0] How many a ballots were not counted in	
	No absentee ballots were mai November 2008 general elect			jurisdiction's election total signature could not be ver number in each box. To in	s because the <u>voter</u> ified? <i>Please enter a</i>
10.	[Ask if Q9 > 0] In the Novembelection, how many absented were not counted in your loc jurisdiction's election totals lacked a postmark? Please each box. To indicate none,	e/advanced ballots al election pecause <u>they</u> enter a number in		"0".a. Military in the U.S.b. Military overseas (usually designated by an APO/FPO address)	
	a. Military in the U.S.			c. Civilians overseas	
	b. Military overseas (usually designated by an APO/FPO address) c. Civilians overseas		13.	[Ask if Q9 > 0] How many a ballots were not counted in jurisdiction's election total no date of voter signature? number in each box. To in	n your local election s because <u>there was</u> ? Please enter a
				"0".	
				a. Military in the U.S.	
				b. Military overseas (usually designated by an APO/FPO address)	
				c. Civilians overseas	
			14.	[Ask if Q9 > 0] How many a ballots were not counted in jurisdiction's election total no notary/witness signatur number in each box. To in "0".	n your local election is because <u>there was</u> re? Please enter a
				a. Military in the U.S.	
				b. Military overseas (usually designated by an APO/FPO address)	

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	c. Civilians overseas		c. Civilians overseas	
15.	[Ask if Q9 > 0] How many absentee/advance ballots were not counted in your local election jurisdiction's election totals because there we	on Forr	Federal Write-In Absentee Ball n 186, is a a backup absentee b rseas and do not receive regula	pallot if voters are
	no date of notary/witness signature? Please enter a number in each box. To indicate nor enter "0".	, 19.	In the November 2008 gene many Federal Write-in Abs (FWABs) were <u>submitted</u> fr	entee Ballots om military in the
	a. Military in the U.S.		U.S., military overseas, and to your local election juriso a number in each box. To "0".	diction. <i>Please ente</i>
	b. Military overseas (usually designated by an APO/FPO address)		a. Military in the U.S.	
	c. Civilians overseas		b. Military overseas (usually designated by an APO/FPO address)	
16.	[Ask if Q9 > 0] How many absentee/advance ballots were not counted in your local election jurisdiction's election totals because they were received too late? Please enter a number in	on <u>ere</u>	c. Civilians overseas	
	each box. To indicate none, enter "0".	20.	[Ask if Q19 > 0] In the Nove	
	a. Military in U.S.		election, how many Federa Ballots (FWABs) were coun number in each box. To in "0".	nted? Please enter a
	b. Military overseas (usually designated by an APO/FPO address)		a. Military in the U.S.	
	c. Civilians overseas		b. Military overseas (usually designated by an APO/FPO address)	
17.	[Ask if Q9 > 0] How many absentee/advance		,	
	ballots were not counted in your local election jurisdiction's election totals because they we		c. Civilians overseas	
	returned as undeliverable? Please enter a			
	number in each box. To indicate none, enter "0".	_r 21.	[Ask if Q19 > 0] In the Nove election, how many Federa Ballots (FWABs) were not of	I Write-In Absentee
	a. Military in the U. S.		election jurisdiction's elect they lacked a postmark? F	ion totals because
	b. Military overseas (usually designated by an APO/FPO address)		number in each box. To in "0".	dicate none, enter
	c. Civilians overseas		a. Military in the U.S.	
18.	[Ask if Q9 > 0] How many absentee/advance ballots were not counted in your local election		 b. Military overseas (usually designated by an APO/FPO address) 	
	jurisdiction's election totals for <u>some other</u> <u>reason</u> ? <i>Please enter a number in each box To indicate none, enter "0"</i> .		c. Civilians overseas	
	a. Military in the U.S.			
	b. Military overseas (usually designated by an APO/FPO address)			

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22.	[Ask if Q19 > 0] How many Federal Write-In Absentee Ballots (FWABs) were not counted in your local election jurisdiction's election totals		c. Civilians overseas	
	because there was no voter signature? Please	26	[Ask if Q19 > 0] How many	Fodoral Write-In
	enter a number in each box. To indicate none, enter "0".	20.	Absentee Ballots (FWABs) your local election jurisdic	were not counted in tion's election totals
	a. Military in the U.S.		because they were receive enter a number in each box enter "0".	
	b. Military overseas (usually designated by an APO/FPO address)		a. Miltary in the U.S.	
	c. Civilians overseas		 b. Military overseas (usually designated by an APO/FPO address) 	
23.	[Ask if Q19 > 0] How many Federal Write-In Absentee Ballots (FWABs) were not counted in your local election jurisdiction's election totals		c. Civilans overseas	
	because was no date of voter signature?	27.	[Ask if Q19 > 0] How many	Federal Write-In
	Please enter a number in each box. To indicate none, enter "0".		Absentee Ballots (FWABs) your local election jurisdic because there was no absented the second secon	were not counted in tion's election totals
	a. Military in the U.S.		on file? Please enter a nur indicate none, enter "0".	
	b. Military overseas (usually designated by an APO/FPO address)		a. Military in the U.S.	
	c. Civilians overseas		 Military overseas (usually designated by an APO/FPO address) 	
24.	[Ask if Q19 > 0] How many Federal Write-In Absentee Ballots (FWABs) were not counted in your local election jurisdiction's election totals		c. Civilians overseas	
	there was no notary/witness signature? <i>Please</i>	20	[Ack if O10 > 0] How many	Endaral Write In
	enter a number in each box. To indicate none,	20.	[Ask if Q19 > 0] How many	
	enter "0".		Absentee Ballots (FWABs) your local election jurisdic because they were returne	tion's election totals
	a. Military in the U.S.		Please enter a number in e none, enter "0".	
	b. Military overseas (usually designated by an APO/FPO address)		a. Military in the U. S.	
	c. Civilians overseas		 b. Military overseas (usually designated by an APO/FPO address) 	
25.	[Ask if Q19 > 0] How many Federal Write-In Absentee Ballots (FWABs) were not counted in your local election jurisdiction's election totals		c. Civilians overseas	
	because there was no date of notary/witness signature? Please enter a number in each box. To indicate none, enter "0".	29.	[Ask if Q19 > 0] How many Absentee Ballots (FWABs) your local election jurisdic	were not counted in
	10 maiota nono, enter 0 .		because state ballots were	
	a. Military in the U.S.		Please enter a number in e none, enter "0".	
	b. Military overseas (usually designated by an APO/FPO address)		a. Military in the U.S.	

	b. Military overseas (usually designated by an APO/FPO address)c. Civilians overseas			foll bal Ap	sk if Q31 > 0] In 2008, did your office owing methods of acknowledgment lot requests made by Federal Post (plication (FPCA)? Mark "Yes" or "Neth item.	for Card	е
							No
30.	[Ask if Q19 > 0] How many Absentee Ballots (FWABs					Yes	
	your local election jurisdiction other reasons? Please	ction's election totals e enter a number in		a.	Federal Post Card Application (FPCA) acknowledgement card		
	each box. To indicate nor	ne, enter "0".		b.	Letter		X
	a. Military in the U.S.			c.	Telephone		\times
	h Military avarages (veuglly			d.	E-mail	X	\times
	b. Military overseas (usually designated by an APO/FPO			e.	Fax	X	\boxtimes
	address)			f.	Notified relative of requestor	X	\times
	c. Civilians overseas			g.	FVAP toll-free telephone service	X	\boxtimes
				h.	Ballot sent as acknowledgment	X	\boxtimes
			1	i.	State voter verification Web site		\boxtimes
	FERERAL POST CARD	APPLICATION		j.	Some other method	X	\boxtimes
-,	Federal Post Card Application (-DOA): : !	-	k.	No acknowledgement sent	X	\times
	In 2008, how many Federa Application (FPCA) forms election jurisdiction <u>received</u> U.S., military overseas, an	did your local <u>/e</u> from military in the		•	plication (FPCA)? Mark "Yes" or "Nethitem.		No
	by any means (e.g., mail, i enter a number in each bo	ax, email)? Please				Yes	No
	enter "0".		1	a.	No, or inadequate, voting residence		
	a. Military in the U.S.				address	\	
	b. Military overseas (usually			b. c.	Inadequate mailing address Applicant failed to indicate political party preference	X	
	designated by an APO/FPO address)			d.	Mail too slow	X	X
	Q1 III			а. e.	Mailed to wrong local election jurisdiction	X	X
	c. Civilians overseas			f.	Missing signature		X
32.	[Ask if Q31 > 0] In 2008, he	ow many Federal Post		g.	Missing date of birth	\	
	Card Application (FPCA) f	orms was your local		h.	Missing social security number	\	\overline{X}
	election jurisdiction <u>unable</u> register or complete a bale			i.	Federal Post Card Aapplication (FPCA)		
	military in the U.S., militar	y overseas, and		j.	not witnessed or notarizedFederal Post Card Aapplication (FPCA)		
	civilians overseas? To in-	dicate none, enter		,-	received too late		\boxtimes
	0.			k.	Writing illegible	X	\boxtimes
	a. Military in the U.S.			I.	Duplicate Federal Post Card Application (FPCA) received		X
	b. Military overseas (usually designated by an APO/FPO			m.	Some other problem	\ /	\boxtimes
	address) c. Civilians overseas						

your local election jurisdiction accept faxed

FAXED TRANSMISSION OF ELECTION MATERIALS

FA	KED TRANSMISSION OF ELECTION MATERIALS		ballots from the military in overseas, or civilians over	
35.	In 2008, did your local election jurisdiction accept faxed Federal Post Card Applications (FPCA) from military members in the U.S., military members overseas, or civilians			
	overseas? Yes No	40.	[Ask if Q39 = 'Yes'] In the N general election, how many military in the U.S., military civilians overseas were <u>vo</u> fax? Please enter a numbe indicate none, enter "0".	y ballots from y overseas, and ted and returned by
36.	[Ask if Q35 = 'Yes'] In 2008, how many faxed Federal Post Card Applications (FPCA) did your local election jurisdiction successfully		a. Military in the U.S.	
	register or complete ballot request from each of the following groups? Please enter a number in each box. To indicate none, enter "0".		b. Military overseas (usually designated by an APO/FPO address)	
	a. Military in the U.S.		c. Civilians overseas	
	b. Military overseas (usually designated by an APO/FPO address) c. Civilians overseas	41.	[Ask if Q39 = 'Yes'] In the N general election, how many from military in the U.S., m civilians overseas were <u>co</u> election jurisdiction's election	y faxed voted ballots ilitary overseas, and <u>unted</u> in your local
37.	In the 2008 November general election, did your local election jurisdiction fax blank absentee/advance ballots to military in the U.S., military overseas, or overseas civilians?		a. Military in the U.S.b. Military overseas (usually designated by an APO/FPO address)	
	No No		c. Civilians overseas	
38.	[Ask if Q37 = 'Yes'] In the November 2008 general election, how many blank absentee/ advance ballots did your local election jurisdiction fax to each of the following groups? Please enter a number in each box. To indicate none, enter "0".	42.	[Ask if Q39 = 'Yes'] In the Nageneral election, how many received were not counted election jurisdiction's election in each box. To in "0".	y faxed voted ballots in your local tion totals because <u>re?</u> <i>Plea</i> se enter a
	a. Military in the U.S.		a. Military in the U.S.	
	b. Military overseas (usually designated by an APO/FPO address)		b. Military overseas (usually designated by an APO/FPO address)	
	c. Civilians overseas		c. Civilians overseas	

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43.	[Ask if Q39 = 'Yes'] How many faxed voted ballots were not counted in your local election jurisdiction's election totals because there was		c. Civilians overseas
	no date of voter signature? Please enter a number in each box. To indicate none, enter "0".	47.	[Ask if Q39 = 'Yes'] How many faxed voted ballots were not counted in your local election jurisdiction's election totals because they were illegible? Please enter a number in each box.
	a. Military in the U.S.		To indicate none, enter "0".
	b. Military overseas (usually designated by an APO/FPO address)		a. Military in the U.S.b. Military overseas (usually
	c. Civilians overseas		designated by an APO/FPO address)
44.	[Ask if Q39 = 'Yes'] How many faxed voted ballots were not counted in your local election		c. Civilians overseas
	jurisdiction's election totals because there was no notary/witness signature? Please enter a number in each box. To indicate none, enter "0".	48.	[Ask if Q39 = 'Yes'] How many faxed voted ballots were not counted in your local election jurisdiction's election totals because they were misrouted? Please enter a number in each box. To indicate none, enter "0".
	a. Military in the U.S.		a. Military in the U.S.
	b. Military overseas (usually designated by an APO/FPO address)		b. Military overseas (usually designated by an APO/FPO address)
	c. Civilians overseas		c. Civilians overseas
45.	[Ask if Q39 = 'Yes'] How many faxed voted ballots were not counted in your local election jurisdiction's election totals because there was no date of notary/witness signature? Please enter a number in each box. To indicate none, enter "0".	49.	[Ask if Q39 = 'Yes'] How many faxed voted ballots were not counted in your local election jurisdiction's election totals because of an incomplete voting package? Please enter a number in each box. To indicate none, enter
	a. Military in the U.S.		"0". a. Military in the U.S.
	b. Military overseas (usually designated by an APO/FPO address)		b. Military overseas (usually designated by an APO/FPO address)
	c. Civilians overseas		c. Civilians overseas
46.	[Ask if Q39 = 'Yes'] In the November 2008 general election, how many faxed voted ballots were not counted in your local election jurisdiction's election totals because they were received too late? Please enter a number in each box. To indicate none, enter "0". a. Military in the U.S.	50.	[Ask if Q39 = 'Yes'] How many faxed voted ballots were not counted in your local election jurisdiction's election totals for some other reason? Please enter a number in each box. To indicate none, enter "0". a. Military in the U.S.
	b. Military overseas (usually designated by an APO/FPO address)		b. Military overseas (usually designated by an APO/FPO address)

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51.	c. Civilians overseas [Ask if Q37 = 'Yes'] In faxing ballots in November 2008 general election to mil the U.S., military overseas, or civilians overseas, how easy or difficult was eafollowing for your local election jurisdi	itary in ch of the	34.	your local election jurisdiction e-mail be absentee/advance ballots to military in military overseas, or overseas civilians Yes No	lank the U.S.
	V	ery difficult	55.	[Ask if Q54 = 'Yes'] In the November 200 general election, how many blank abset	
	Neither easy nor difficu	ifficult ilt		advance ballots did your local election jurisdiction e-mail to each of the follow groups? <i>Please enter a number in each</i>	ing
	Easy			To indicate none, enter "0".	DOX.
	Very easy			a. Military in the U.S.	
	a. Access to fax machine			b. Military overseas (usually designated by an APO/FPO address)	
	c. Receiving legible copy from voters			c. Civilians overseas	
	E-MAILED TRANSMISSION OF ELECT MATERIALS	TION	56.	In the November 2008 general election, your local election jurisdiction accept e ballots from the military in the U.S., military overseas, or civilians overseas?	-mailed
52.	In 2008, did your local election jurisdic accept e-mailed Federal Post Card App (FPCAs) from military members in the military members overseas, or civilians overseas? Yes No	olications U.S.,	57.	Yes No [Ask if Q56 = 'Yes'] In the November 200 general election, how many ballots from military in the U.S., military overseas, a civilians overseas were voted and return e-mail? Please enter a number in each indicate none, enter "0".	n nd <u>ned</u> by
53.	[Ask if Q52= 'Yes'] In 2008, how many applications did your local election jur successfully register or complete ballo request from each of the following gro Please enter a number in each box. To none, enter "0".	isdiction o <u>t</u> ups?		a. Military in the U.S. b. Military overseas (usually designated by an APO/FPO address)	
	a. Military in the U.S.			c. Civilians overseas	
	b. Military overseas (usually designated by an APO/FPO address) c. Civilians overseas		58.	[Ask if Q56 = 'Yes'] In the November 200 general election, how many e-mailed voballots from military in the U.S., military overseas, and civilians overseas were gin your local election jurisdiction's electionals?	oted / counted
				a. Military in the U.S.	

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59.	b. Military overseas (usually designated by an APO/FPO address) c. Civilians overseas [Ask if Q56 = 'Yes'] In the November 2008	62.	[Ask if Q56 = 'Yes'] In the November 2008 general election, how many e-mailed voted ballots were not counted in your local electic jurisdiction's election totals because there we no date of notary/witness signature? Please enter a number in each box. To indicate non enter "0".	<u>/as</u>
	general election, how many e-mailed voted ballots received were not counted in your local election jurisdiction's election totals because there was no voter signature? Please enter a number in each box. To indicate none, enter "0".		a. Military in the U.S. b. Military overseas (usually designated by an APO/FPO address)	
	a. Military in the U.S.		c. Civilians overseas	
	b. Military overseas (usually designated by an APO/FPO address) c. Civilians overseas	63.	[Ask if Q56 = 'Yes'] In the November 2008 general election, how many e-mailed voted ballots were not counted in your local electic jurisdiction's election totals because they we received too late? Please enter a number in each box. To indicate none, enter "0".	<u>ere</u>
60.	[Ask if Q56 = 'Yes'] In the November 2008 general election, how many e-mailed voted ballots were not counted in your local election jurisdiction's election totals because there was no date of voter signature? Please enter a number in each box. To indicate none, enter "0".		a. Military in the U.S. b. Military overseas (usually designated by an APO/FPO address)	
	a. Military in the U.S.		c. Civilians overseas	
	b. Militray overseas (usually designated by an APO/FPO address) c. Civilinas overseas	64.	[Ask if Q56 = 'Yes'] In the November 2008 general election, how many e-mailed voted ballots were not counted in your local electic jurisdiction's election totals because they we illegible? Please enter a number in each box To indicate none, enter "0".	<u>ere</u>
61.	[Ask if Q56 = 'Yes'] In the November 2008 general election, how many e-mailed voted ballots were not counted in your local election jurisdiction's election totals because there was no notary/witness signature? Please enter a number in each box. To indicate none, enter		a. Military in the U.S. b. Military overseas (usually designated by an APO/FPO address)	
	number in each box. To indicate none, enter "0".		c. Civilians overseas	
	a. Military in the U.S. b. Military overseas (usually designated by an APO/FPO address)			
	c. Civilians overseas			

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68. [Ask if Q54 = 'Yes'] In e-mailing ballots in the

65.	[Ask if Q56 = 'Yes'] In the November 2008 general election, how many e-mailed voted ballots were not counted in your local election jurisdiction's election totals because they were misrouted? Please enter a number in each	68.	[Ask if Q54 = 'Yes'] In e-mailing ballots in the November 2008 general election to military in the U.S., military overseas, or civilians overseas, how easy or difficult was each of the following for your local election jurisdiction?
	box. To indicate none, enter "0".		Very difficul
	a. Military in the U.S.		Difficult
	b. Military overseas (usually designated by an APO/FPO		Neither easy nor difficult
	address)		Easy Very easy
	c. Civilians overseas		
66.	[Ask if Q56 = 'Yes'] In the November 2008 general election, how many e-mailed voted		a. Access to e-mail b. Sending legible copy to voters by e-mail
	ballots were not counted in your local election jurisdiction's election totals because of an incomplete voting package? Please enter a number in each box. To indicate none, enter "0".		c. Receiving legible copy from voters by e-mail
	a. Military in the U.S.		e-mail
67.	b. Military overseas (usually designated by an APO/FPO address) c. Civilians oversaes [Ask if Q56 = 'Yes'] In the November 2008 general election, how many e-mailed voted ballots were not counted in your local election jurisdiction's election totals for some other reason? Please enter a number in each box. To indicate none, enter "0". a. Military in the U.S. b. Military overseas (usually designated by an APO/FPO address) c. Civilans overseas		The Department of Defense 2008-09 Voting Assistance Guide (VAG) is a publication that provides state-by-state information to assist citizens in registering and voting absentee. Did you or your staff refer to the 2008-09 Voting Assistance Guide (VAG) for any purpose? Yes No Don't know [Ask if Q69 = 'Yes'] How did you obtain a copy of the 2008-09 Voting Assistance Guide (VAG)? Requested it from the Federal Voting Assistance Program (FVAP) Accessed it electronically on the Federal Voting Assistance Program (FVAP) Web site Obtained it from another source

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71.	[Ask if Q69 = 'Yes'] What information in the
	2008-09 Voting Assistance Guide (VAG) did you
	or your staff find most useful?

- Absentee registration and voting procedures of your voting procedures of your state
- Absentee registration and voting procedures of other states
- Mailing addresses of local election officials in other states
- Information on Federal Post Card Aapplication (FPAC)
- Information on Federal Write-In Absentee Ballot (FWAB)
- X Other

LOCAL ELECTION OFFICIAL NEWSLETTER

- 72. The Military and Overseas Citizens Voting
 News for State and Local Election Officials
 newsletter is a monthly publication from the
 Federal Voting Assistance Program containing
 timely information on elections and absentee
 voting. Do you or your staff currently receive
 this newsletter?
 - X Yes
 - X No
 - Don't know
- 73. [Ask if Q72 = 'Yes'] How useful is the *Military* and Overseas Citizens Voting News for State and Local Election Officials newsletter to you or your staff?
 - Very useful
 - Somewhat useful
 - Moderately useful
 - Not very useful
 - Not at all useful
 - Non't know

TOLL-FREE FAXING SERVICE

- 74. The Federal Voting Assistance Program (FVAP) provides a toll-free electronic transmission (faxing) service that allows you or your staff to fax election materials to military in the U.S., military overseas, and civilians overseas. Did you or anyone on your staff use the toll-free faxing service during the 2008 election year?
 - X Yes
 - X No
 - Don't know
- 75. [Ask if Q74 = 'Yes'] Overall, how satisfied were you with the voting information or assistance you received from the Federal Voting Assistance Program (FVAP) toll-free faxing service during the 2008 election year?
 - Very satisfied
 - X Somewhat satisfied
 - Neither satisfied nor dissatisfied
 - Somewhat dissatisfied
 - Very dissatisfied

TOLL-FREE TELEPHONE SERVICE

- 76. The Federal Voting Assistance Program (FVAP) provides a toll-free telephone service that allows you or your staff to talk to FVAP staff for voting assistance. Did you or anyone on your staff use the toll-free telephone service to request voting assistance during the 2008 election year?
 - X Yes
 - No No
 - Non't know
- 77. [Ask if Q76 = 'Yes'] For which of the reasons did you or anyone else on your staff use the toll-free telephone service during the 2008 election year? Mark "Yes" or "No" for each item.

		Yes	
a.	To obtain voter mailing addresses	X	\boxtimes
b.	To request Federal Voting Assistance Program (FVAP) publications/forms		\boxtimes

		Yes	
C.	To give information on the Federal Post Card Application (FPCA)		\boxtimes
d.	To give information on the Federal Write-In Absentee Ballot (FWAB)		\boxtimes
e.	To clarify something in the Voting Assistance Guide (VAG) 2008-09		\boxtimes
f.	To resolve a voting problem for a military or overseas citizen		\boxtimes
g.	To make suggestions or changes in Federal Voting Aassistance Program publications or programs		
h.	Some other reason	X	\times

78. [Ask if Q76 = 'Yes'] Overall, how satisfied or dissatisfied were you with the voting information or assistance you received from the Federal Voting Assistance Program (FVAP) toll-free telephone service during the 2008 election year?

Very satisfied

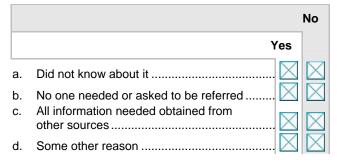
Somewhat satisfied

Neither satisfied nor dissatisfied

Somewhat dissatisfied

X Very dissatisfied

80. [Ask if Q76 = 'No'] Did you or your staff <u>not</u> use the Federal Voting Assistance Program (FVAP) toll-free telephone service during the 2008 election year for the following reasons? *Mark* "Yes" or "No" for each item.



COMMENTS

81. If you have comments or concerns that you were not able to express in answering this survey, please enter them in the space provided.