2008 Post-Election Voting Survey of Local Election Officials

This is an official survey. The Secretary of Defense requests your assistance with this survey, which is designed to improve the absentee voting process. Your answers to these questions, along with your comments or opinions, can bring about changes to make it easier for you to carry out your duties as an election official. Please have a staff member who is familiar with absentee voting complete out this survey.

Agency Disclosure Notice (ADN)

The public reporting burden for this collection of information is estimated to average 30 minutes per response, including the time for reviewing the instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the burden, to the Department of Defense, Executive Services Directorate (0704-0125). Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number.

PLEASE DO NOT RETURN YOUR FORM TO THE ABOVE ORGANIZATION, RETURN COMPLETED FORM TO:

[Insert Address Here]

Privacy Act Statement

This survey does not collect or use personally identifiable information and is not retrieved by personal identifier. Therefore, the information collected is not subject to the Privacy Act of 1974, as amended (5 U.S.C. § 552a).

Informed Consent Information for 2008 Post-Election Voting Survey of Local Election Officials

This notice informs you of the purpose of the 2008 Post-Election Voting Surveys and how the findings of these surveys will be used. Please read it carefully.

Authority: 42 United States Code, Section 1973ff

Principal Purpose: This survey is conducted by the Federal Voting Assistance Program (FVAP), which informs and educates United States citizens covered by the Uniformed and Overseas Citizens Absentee Voting Act (*UOCAVA*). The *UOCAVA* covers members of the Uniformed Services, their family members, and citizens residing outside the United States.

Reports will be provided to the President and to Congress.

Please take a few minutes to complete and return this survey. **You may also complete this survey using the Internet.** We strongly urge you to use the electronic version because it takes less time to complete than the paper version. To access the Internet version, go to: www.drcsurveys.com/FVAP-LEO

Your access code is on the back page of this survey.

Disclosure: Providing information on this survey is voluntary. Your survey responses will be treated as confidential.

Returning this survey indicates your agreement to participate in this research.

ABOUT YOUR JURISDICTION

1. **Which of the following best describes your local election jurisdiction?**

    ☒ County/Parish

    ☒ City

    ☒ Township/Village

    ☒ Other

2. **In the November 2008 general election, how many people were registered to vote in your local election jurisdiction?** *Please enter a number in each box. To indicate none, enter "0".*

    a. Number of <u>active</u> registrants

    b. Number of <u>inactive</u> registrants

3. **In the November 2008 general election, what was the total number who voted in your local election jurisdiction, including in-person voters and those who cast absentee and advance ballots?** *To indicate none, enter "0".*

    Total number who voted

ABSENTEE BALLOTS

Please answer the following five questions about the 2008 November general election for military in the U.S., military overseas, and civilians overseas only.

4. **What was the total number of regular absentee/ advance ballots issued to these citizens by any means (e.g., mail, fax, e-mail) from your local election jurisdiction?** *Please enter a number in each box. To indicate none, enter "0".*

    a. Military in the U.S.

    b. Military overseas (usually designated by an APO/FPO address)

    c. Civilians overseas

5. **Some states send out special state ballots in advance of the regular ballot mailing. How many special state absentee/advance ballots (e.g., advance Federal office ballots, state write-in ballots) were sent by your local election jurisdiction?** *Please enter a number in each box. To indicate none, enter "0".*

    a. Military in the U.S.

    b. Military overseas (usually designated by an APO/FPO address)

    c. Civilians overseas

6. **What was the total number of all absentee/ advance ballots that were returned undeliverable to your local election jurisdiction?** *Please enter a number in each box. To indicate none, enter "0".*

    a. Military in the U.S.

    b. Military overseas (usually designated by an APO/FPO address)

    c. Civilians overseas

7. **How many absentee/advance ballots were voted and returned by any means (e.g., mail, fax, e-mail) to you local election jurisdiction?** *Please enter a number in each box. Count only one ballot returned per voter. To indicate none, enter "0".*

    a. Military in the U.S.

    b. Military overseas (usually designated by an APO/FPO address)

    c. Civilians overseas

8. **How many of the absentee/advance ballots returned by these citizens were counted in your election totals?** *Please enter a number in each box. To indicate none, enter "0".*

    a. Military in the U.S.

    b. Military overseas (usually designated by an APO/FPO address)

    c. Civilians overseas

9. **In the November 2008 general election, when did your local election jurisdiction first begin to mail regular absentee/advance ballots to military in the U.S., military overseas, and civilians overseas?**

    ☒ On or before September 25

    ☒ September 26 to October 2

    ☒ October 3 to October 9

    ☒ October 10 to October 16

    ☒ October 17 to October 23

    ☒ October 24 to October 30

    ☒ Ocotber 31 or later

    ☒ No absentee ballots were mailed for the November 2008 general election

10. **[Ask if Q9 > 0] In the November 2008 general election, how many absentee/advanced ballots were not counted in your local election jurisdiction's election totals because they lacked a postmark?** *Please enter a number in each box. To indicate none, enter "0".*

    a. Military in the U.S.

    b. Military overseas (usually designated by an APO/FPO address)

    c. Civilians overseas

11. **[Ask if Q9 > 0] How many absentee/advanced ballots were not counted in your local election jurisdiction's election totals because there was no voter signature?** *Please enter a number in each box. To indicate none, enter "0".*

    a. Military in the U.S.

    b. Military overseas (usually designated by an APO/FPO address)

    c. Civilians overseas

12. **[Ask if Q9 > 0] How many absentee/advanced ballots were not counted in your local election jurisdiction's election totals because the voter signature could not be verified?** *Please enter a number in each box. To indicate none, enter "0".*

    a. Military in the U.S.

    b. Military overseas (usually designated by an APO/FPO address)

    c. Civilians overseas

13. **[Ask if Q9 > 0] How many absentee/advanced ballots were not counted in your local election jurisdiction's election totals because there was no date of voter signature?** *Please enter a number in each box. To indicate none, enter "0".*

    a. Military in the U.S.

    b. Military overseas (usually designated by an APO/FPO address)

    c. Civilians overseas

14. **[Ask if Q9 > 0] How many absentee/advanced ballots were not counted in your local election jurisdiction's election totals because there was no notary/witness signature?** *Please enter a number in each box. To indicate none, enter "0".*

    a. Military in the U.S.

    b. Military overseas (usually designated by an APO/FPO address)

c. Civilians overseas

c. Civilians overseas

15. [Ask if Q9 > 0] **How many absentee/advanced ballots were not counted in your local election jurisdiction's election totals because <u>there was no date of notary/witness signature?</u>** *Please enter a number in each box. To indicate none, enter "0".*

a. Military in the U.S.

b. Military overseas (usually designated by an APO/FPO address)

c. Civilians overseas

16. [Ask if Q9 > 0] **How many absentee/advanced ballots were not counted in your local election jurisdiction's election totals because <u>they were received too late</u>?** *Please enter a number in each box. To indicate none, enter "0".*

a. Military in U.S.

b. Military overseas (usually designated by an APO/FPO address)

c. Civilians overseas

17. [Ask if Q9 > 0] **How many absentee/advanced ballots were not counted in your local election jurisdiction's election totals because <u>they were returned as undeliverable</u>?** *Please enter a number in each box. To indicate none, enter "0".*

a. Military in the U. S.

b. Military overseas (usually designated by an APO/FPO address)

c. Civilians overseas

18. [Ask if Q9 > 0] **How many absentee/advanced ballots were not counted in your local election jurisdiction's election totals for <u>some other reason</u>?** *Please enter a number in each box. To indicate none, enter "0".*

a. Military in the U.S.

b. Military overseas (usually designated by an APO/FPO address)

The Federal Write-In Absentee Ballot (FWAB), Standard Form 186, is a a backup absentee ballot if voters are overseas and do not receive regular absentee ballots.

19. **In the November 2008 general election, how many Federal Write-in Absentee Ballots (FWABs) were <u>submitted</u> from military in the U.S., military overseas, and civilians overseas to your local election jurisdiction.** *Please enter a number in each box. To indicate none, enter "0".*

a. Military in the U.S.

b. Military overseas (usually designated by an APO/FPO address)

c. Civilians overseas

20. [Ask if Q19 > 0] **In the November 2008 general election, how many Federal Write-in Absentee Ballots (FWABs) were counted?** *Please enter a number in each box. To indicate none, enter "0".*

a. Military in the U.S.

b. Military overseas (usually designated by an APO/FPO address)

c. Civilians overseas

21. [Ask if Q19 > 0] **In the November 2008 general election, how many Federal Write-In Absentee Ballots (FWABs) were not counted in your local election jurisdiction's election totals because <u>they lacked a postmark?</u>** *Please enter a number in each box. To indicate none, enter "0".*

a. Military in the U.S.

b. Military overseas (usually designated by an APO/FPO address)

c. Civilians overseas

22. [Ask if Q19 > 0] **How many Federal Write-In Absentee Ballots (FWABs) were not counted in your local election jurisdiction's election totals because** there was no voter signature? *Please enter a number in each box. To indicate none, enter "0".*

a. Military in the U.S.

b. Military overseas (usually designated by an APO/FPO address)

c. Civilians overseas

23. [Ask if Q19 > 0] **How many Federal Write-In Absentee Ballots (FWABs) were not counted in your local election jurisdiction's election totals because** was no date of voter signature? *Please enter a number in each box. To indicate none, enter "0".*

a. Military in the U.S.

b. Military overseas (usually designated by an APO/FPO address)

c. Civilians overseas

24. [Ask if Q19 > 0] **How many Federal Write-In Absentee Ballots (FWABs) were not counted in your local election jurisdiction's election totals** there was no notary/witness signature? *Please enter a number in each box. To indicate none, enter "0".*

a. Military in the U.S.

b. Military overseas (usually designated by an APO/FPO address)

c. Civilians overseas

25. [Ask if Q19 > 0] **How many Federal Write-In Absentee Ballots (FWABs) were not counted in your local election jurisdiction's election totals because** there was no date of notary/witness signature*? Please enter a number in each box. To indicate none, enter "0".*

a. Military in the U.S.

b. Military overseas (usually designated by an APO/FPO address)

c. Civilians overseas

26. [Ask if Q19 > 0] **How many Federal Write-In Absentee Ballots (FWABs) were not counted in your local election jurisdiction's election totals because** they were received too late? *Please enter a number in each box. To indicate none, enter "0".*

a. Miltary in the U.S.

b. Military overseas (usually designated by an APO/FPO address)

c. Civilans overseas

27. [Ask if Q19 > 0] **How many Federal Write-In Absentee Ballots (FWABs) were not counted in your local election jurisdiction's election totals because** there was no absentee ballot request on file**? *Please enter a number in each box. To indicate none, enter "0".*

a. Military in the U.S.

b. Military overseas (usually designated by an APO/FPO address)

c. Civilians overseas

28. [Ask if Q19 > 0] **How many Federal Write-In Absentee Ballots (FWABs) were not counted in your local election jurisdiction's election totals because** they were returned as undeliverable**? *Please enter a number in each box. To indicate none, enter "0".*

a. Military in the U. S.

b. Military overseas (usually designated by an APO/FPO address)

c. Civilians overseas

29. [Ask if Q19 > 0] **How many Federal Write-In Absentee Ballots (FWABs) were not counted in your local election jurisdiction's election totals because** state ballots were received in time**? *Please enter a number in each box. To indicate none, enter "0".*

a. Military in the U. S.

b. Military overseas (usually designated by an APO/FPO address)

c. Civilians overseas

30. [Ask if Q19 > 0] **How many Federal Write-In Absentee Ballots (FWABs) were not counted in your local election jurisdiction's election totals <u>for other reasons</u>?** *Please enter a number in each box. To indicate none, enter "0".*

a. Military in the U.S.

b. Military overseas (usually designated by an APO/FPO address)

c. Civilians overseas

FERERAL POST CARD APPLICATION

The Federal Post Card Application (FPCA) is a simultaneous request for registration and absentee ballot used by military and overseas voters.

31. In 2008, how many Federal Post Card Application (FPCA) forms did your local election jurisdiction <u>receive</u> from military in the U.S., military overseas, and civilians overseas by any means (e.g., mail, fax, email)? *Please enter a number in each box. To indicate none, enter "0".*

a. Military in the U.S.

b. Military overseas (usually designated by an APO/FPO address)

c. Civilians overseas

32. [Ask if Q31 > 0] **In 2008, how many Federal Post Card Application (FPCA) forms was your local election jurisdiction <u>unable to successfully register or complete a ballot request</u> for military in the U.S., military overseas, and civilians overseas?** *To indicate none, enter "0".*

a. Military in the U.S.

b. Military overseas (usually designated by an APO/FPO address)

c. Civilians overseas

33. [Ask if Q31 > 0] **In 2008, did your office use the following methods of acknowledgment for ballot requests made by Federal Post Card Application (FPCA)?** *Mark "Yes" or "No" for each item.*

	Yes	No
a. Federal Post Card Application (FPCA) acknowledgement card	☒	☒
b. Letter	☒	☒
c. Telephone	☒	☒
d. E-mail	☒	☒
e. Fax	☒	☒
f. Notified relative of requestor	☒	☒
g. FVAP toll-free telephone service	☒	☒
h. Ballot sent as acknowledgment	☒	☒
i. State voter verification Web site	☒	☒
j. Some other method	☒	☒
k. No acknowledgement sent	☒	☒

34. [Ask if Q31 > 0] **During 2008, did your local election jurisdiction experience the following problems in processing the Federal Post Card Application (FPCA)?** *Mark "Yes" or "No" for each item.*

	Yes	No
a. No, or inadequate, voting residence address	☒	☒
b. Inadequate mailing address	☒	☒
c. Applicant failed to indicate political party preference	☒	☒
d. Mail too slow	☒	☒
e. Mailed to wrong local election jurisdiction	☒	☒
f. Missing signature	☒	☒
g. Missing date of birth	☒	☒
h. Missing social security number	☒	☒
i. Federal Post Card Aapplication (FPCA) not witnessed or notarized	☒	☒
j. Federal Post Card Aapplication (FPCA) received too late	☒	☒
k. Writing illegible	☒	☒
l. Duplicate Federal Post Card Application (FPCA) received	☒	☒
m. Some other problem	☒	☒

FAXED TRANSMISSION OF ELECTION MATERIALS

35. **In 2008, did your local election jurisdiction accept faxed Federal Post Card Applications (FPCA) from military members in the U.S., military members overseas, or civilians overseas?**

☒ Yes

☒ No

36. [Ask if Q35 = 'Yes'] **In 2008, how many faxed Federal Post Card Applications (FPCA) did your local election jurisdiction successfully register or complete ballot request from each of the following groups?** *Please enter a number in each box. To indicate none, enter "0".*

a.   Military in the U.S.

b.   Military overseas (usually designated by an APO/FPO address)

c.   Civilians overseas

37. **In the 2008 November general election, did your local election jurisdiction fax blank absentee/advance ballots to military in the U.S., military overseas, or overseas civilians?**

☒ Yes

☒ No

38. [Ask if Q37 = 'Yes'] **In the November 2008 general election, how many blank absentee/ advance ballots did your local election jurisdiction fax to each of the following groups?** *Please enter a number in each box. To indicate none, enter "0".*

a.   Military in the U.S.

b.   Military overseas (usually designated by an APO/FPO address)

c.   Civilians overseas

39. **In the November 2008 general election, did your local election jurisdiction accept faxed ballots from the military in the U.S., military overseas, or civilians overseas?**

☒ Yes

☒ No

40. [Ask if Q39 = 'Yes'] **In the November 2008 general election, how many ballots from military in the U.S., military overseas, and civilians overseas were voted and returned by fax?** *Please enter a number in each box. To indicate none, enter "0".*

a.   Military in the U.S.

b.   Military overseas (usually designated by an APO/FPO address)

c.   Civilians overseas

41. [Ask if Q39 = 'Yes'] **In the November 2008 general election, how many faxed voted ballots from military in the U.S., military overseas, and civilians overseas were counted in your local election jurisdiction's election totals?**

a.   Military in the U.S.

b.   Military overseas (usually designated by an APO/FPO address)

c.   Civilians overseas

42. [Ask if Q39 = 'Yes'] **In the November 2008 general election, how many faxed voted ballots received were not counted in your local election jurisdiction's election totals because there was no voter signature?** *Please enter a number in each box. To indicate none, enter "0".*

a.   Military in the U.S.

b.   Military overseas (usually designated by an APO/FPO address)

c.   Civilians overseas

43. **[Ask if Q39 = 'Yes']** **How many faxed voted ballots were not counted in your local election jurisdiction's election totals because <u>there was no date of voter signature</u>?** *Please enter a number in each box. To indicate none, enter "0".*

a. Military in the U.S.

b. Military overseas (usually designated by an APO/FPO address)

c. Civilians overseas

44. **[Ask if Q39 = 'Yes']** **How many faxed voted ballots were not counted in your local election jurisdiction's election totals because <u>there was no notary/witness signature</u>?** *Please enter a number in each box. To indicate none, enter "0".*

a. Military in the U.S.

b. Military overseas (usually designated by an APO/FPO address)

c. Civilians overseas

45. **[Ask if Q39 = 'Yes']** **How many faxed voted ballots were not counted in your local election jurisdiction's election totals because <u>there was no date of notary/witness signature</u>?** *Please enter a number in each box. To indicate none, enter "0".*

a. Military in the U.S.

b. Military overseas (usually designated by an APO/FPO address)

c. Civilians overseas

46. **[Ask if Q39 = 'Yes']** **In the November 2008 general election, how many faxed voted ballots were not counted in your local election jurisdiction's election totals because <u>they were received too late</u>?** *Please enter a number in each box. To indicate none, enter "0".*

a. Military in the U.S.

b. Military overseas (usually designated by an APO/FPO address)

c. Civilians overseas

47. **[Ask if Q39 = 'Yes']** **How many faxed voted ballots were not counted in your local election jurisdiction's election totals because <u>they were illegible?</u>** *Please enter a number in each box. To indicate none, enter "0".*

a. Military in the U.S.

b. Military overseas (usually designated by an APO/FPO address)

c. Civilians overseas

48. **[Ask if Q39 = 'Yes']** **How many faxed voted ballots were not counted in your local election jurisdiction's election totals because <u>they were misrouted?</u>** *Please enter a number in each box. To indicate none, enter "0".*

a. Military in the U.S.

b. Military overseas (usually designated by an APO/FPO address)

c. Civilians overseas

49. **[Ask if Q39 = 'Yes']** **How many faxed voted ballots were not counted in your local election jurisdiction's election totals because <u>of an incomplete voting package?</u>** *Please enter a number in each box. To indicate none, enter "0".*

a. Military in the U.S.

b. Military overseas (usually designated by an APO/FPO address)

c. Civilians overseas

50. **[Ask if Q39 = 'Yes']** **How many faxed voted ballots were not counted in your local election jurisdiction's election totals for <u>some other reason</u>?** *Please enter a number in each box. To indicate none, enter "0".*

a. Military in the U.S.

b. Military overseas (usually designated by an APO/FPO address)

c.   Civilians overseas

51. **[Ask if Q37 = 'Yes']** **In faxing ballots in the November 2008 general election to military in the U.S., military overseas, or civilians overseas, how easy or difficult was each of the following for your local election jurisdiction?**

	Very difficult	Difficult	Neither easy nor difficult	Easy	Very easy
a. Access to fax machine	☒	☒	☒	☒	☒
b. Transmitting legible copy to voters	☒	☒	☒	☒	☒
c. Receiving legible copy from voters	☒	☒	☒	☒	☒
d. Ballots fitting in fax machine	☒	☒	☒	☒	☒

E-MAILED TRANSMISSION OF ELECTION MATERIALS

52. **In 2008, did your local election jurisdiction accept e-mailed Federal Post Card Applications (FPCAs) from military members in the U.S., military members overseas, or civilians overseas?**

☒ Yes

☒ No

53. **[Ask if Q52= 'Yes']** **In 2008, how many e-mailed applications did your local election jurisdiction** **successfully register or complete ballot request** **from each of the following groups?** *Please enter a number in each box. To indicate none, enter "0".*

a.   Military in the U.S.

b.   Military overseas (usually designated by an APO/FPO address)

c.   Civilians overseas

54. **In the 2008 November general election, did your local election jurisdiction e-mail blank absentee/advance ballots to military in the U.S., military overseas, or overseas civilians?**

☒ Yes

☒ No

55. **[Ask if Q54 = 'Yes']** **In the November 2008 general election, how many blank absentee/ advance ballots did your local election jurisdiction e-mail to each of the following groups?** *Please enter a number in each box. To indicate none, enter "0".*

a.   Military in the U.S.

b.   Military overseas (usually designated by an APO/FPO address)

c.   Civilians overseas

56. **In the November 2008 general election, did your local election jurisdiction accept e-mailed ballots from the military in the U.S., military overseas, or civilians overseas?**

☒ Yes

☒ No

57. **[Ask if Q56 = 'Yes']** **In the November 2008 general election, how many ballots from military in the U.S., military overseas, and civilians overseas were** **voted and returned** **by e-mail?** *Please enter a number in each box. To indicate none, enter "0".*

a.   Military in the U.S.

b.   Military overseas (usually designated by an APO/FPO address)

c.   Civilians overseas

58. **[Ask if Q56 = 'Yes']** **In the November 2008 general election, how many e-mailed voted ballots from military in the U.S., military overseas, and civilians overseas were** **counted** **in your local election jurisdiction's election totals?**

a.   Military in the U.S.

b.   Military overseas (usually designated by an APO/FPO address)

c.   Civilians overseas

59. **[Ask if Q56 = 'Yes']** **In the November 2008 general election, how many e-mailed voted ballots received were not counted in your local election jurisdiction's election totals because <u>there was no voter signature?</u>** *Please enter a number in each box. To indicate none, enter "0".*

a.   Military in the U.S.

b.   Military overseas (usually designated by an APO/FPO address)

c.   Civilians overseas

60. **[Ask if Q56 = 'Yes']** **In the November 2008 general election, how many e-mailed voted ballots were not counted in your local election jurisdiction's election totals because <u>there was no date of voter signature</u>?** *Please enter a number in each box. To indicate none, enter "0".*

a.   Military in the U.S.

b.   Militray overseas (usually designated by an APO/FPO address)

c.   Civilinas overseas

61. **[Ask if Q56 = 'Yes']** **In the November 2008 general election, how many e-mailed voted ballots were not counted in your local election jurisdiction's election totals because <u>there was no notary/witness signature?</u>** *Please enter a number in each box. To indicate none, enter "0".*

a.   Military in the U.S.

b.   Military overseas (usually designated by an APO/FPO address)

c.   Civilians overseas

62. **[Ask if Q56 = 'Yes']** **In the November 2008 general election, how many e-mailed voted ballots were not counted in your local election jurisdiction's election totals because <u>there was no date of notary/witness signature</u>*? Please enter a number in each box. To indicate none, enter "0".***

a.   Military in the U.S.

b.   Military overseas (usually designated by an APO/FPO address)

c.   Civilians overseas

63. **[Ask if Q56 = 'Yes']** **In the November 2008 general election, how many e-mailed voted ballots were not counted in your local election jurisdiction's election totals because <u>they were received too late</u>*? Please enter a number in each box. To indicate none, enter "0".***

a.   Military in the U.S.

b.   Military overseas (usually designated by an APO/FPO address)

c.   Civilians overseas

64. **[Ask if Q56 = 'Yes']** **In the November 2008 general election, how many e-mailed voted ballots were not counted in your local election jurisdiction's election totals because <u>they were illegible</u>*? Please enter a number in each box. To indicate none, enter "0".***

a.   Military in the U.S.

b.   Military overseas (usually designated by an APO/FPO address)

c.   Civilians overseas

65. [Ask if Q56 = 'Yes'] **In the November 2008 general election, how many e-mailed voted ballots were not counted in your local election jurisdiction's election totals because they were misrouted?** *Please enter a number in each box. To indicate none, enter "0".*

a.   Military in the U.S.

b.   Military overseas (usually designated by an APO/FPO address)

c.   Civilians overseas

66. [Ask if Q56 = 'Yes'] **In the November 2008 general election, how many e-mailed voted ballots were not counted in your local election jurisdiction's election totals because of an incomplete voting package?** *Please enter a number in each box. To indicate none, enter "0".*

a.   Military in the U.S.

b.   Military overseas (usually designated by an APO/FPO address)

c.   Civilians oversaes

67. [Ask if Q56 = 'Yes'] **In the November 2008 general election, how many e-mailed voted ballots were not counted in your local election jurisdiction's election totals for some other reason?** *Please enter a number in each box. To indicate none, enter "0".*

a.   Military in the U.S.

b.   Military overseas (usually designated by an APO/FPO address)

c.   Civilans overseas

68. [Ask if Q54 = 'Yes'] **In e-mailing ballots in the November 2008 general election to military in the U.S., military overseas, or civilians overseas, how easy or difficult was each of the following for your local election jurisdiction?**

	Very easy	Easy	Neither easy nor difficult	Difficult	Very difficult
a. Access to e-mail	☒	☒	☒	☒	☒
b. Sending legible copy to voters by e-mail	☒	☒	☒	☒	☒
c. Receiving legible copy from voters by e-mail	☒	☒	☒	☒	☒
d. Making electronic images of ballots that didn't exceed size limitations for e-mail	☒	☒	☒	☒	☒

VOTING ASSISTANCE GUIDE

69. **The Department of Defense *2008-09 Voting Assistance Guide (VAG)* is a publication that provides state-by-state information to assist citizens in registering and voting absentee. Did you or your staff refer to the *2008-09 Voting Assistance Guide (VAG)* for any purpose?**

☒ Yes

☒ No

☒ Don't know

70. [Ask if Q69 = 'Yes'] **How did you obtain a copy of the *2008-09 Voting Assistance Guide (VAG)*?**

☒ Requested it from the Federal Voting Assistance Program (FVAP)

☒ Accessed it electronically on the Federal Voting Assistance Program (FVAP) Web site

☒ Obtained it from another source

☒ Don't know

71. **[Ask if Q69 = 'Yes'] What information in the *2008-09 Voting Assistance Guide (VAG)* did you or your staff find most useful?**

☒ Absentee registration and voting procedures of your voting procedures of your state

☒ Absentee registration and voting procedures of other states

☒ Mailing addresses of local election officials in other states

☒ Information on Federal Post Card Aapplication (FPAC)

☒ Information on Federal Write-In Absentee Ballot (FWAB)

☒ Other

LOCAL ELECTION OFFICIAL NEWSLETTER

72. **The *Military and Overseas Citizens Voting News for State and Local Election Officials* newsletter is a monthly publication from the Federal Voting Assistance Program containing timely information on elections and absentee voting. Do you or your staff currently receive this newsletter?**

☒ Yes

☒ No

☒ Don't know

73. **[Ask if Q72 = 'Yes'] How useful is the *Military and Overseas Citizens Voting News for State and Local Election Officials* newsletter to you or your staff?**

☒ Very useful

☒ Somewhat useful

☒ Moderately useful

☒ Not very useful

☒ Not at all useful

☒ Don't know

TOLL-FREE FAXING SERVICE

74. **The Federal Voting Assistance Program (FVAP) provides a toll-free electronic transmission (faxing) service that allows you or your staff to fax election materials to military in the U.S., military overseas, and civilians overseas. Did you or anyone on your staff use the toll-free faxing service during the 2008 election year?**

☒ Yes

☒ No

☒ Don't know

75. **[Ask if Q74 = 'Yes'] Overall, how satisfied were you with the voting information or assistance you received from the Federal Voting Assistance Program (FVAP) toll-free faxing service during the 2008 election year?**

☒ Very satisfied

☒ Somewhat satisfied

☒ Neither satisfied nor dissatisfied

☒ Somewhat dissatisfied

☒ Very dissatisfied

TOLL-FREE TELEPHONE SERVICE

76. **The Federal Voting Assistance Program (FVAP) provides a toll-free telephone service that allows you or your staff to talk to FVAP staff for voting assistance. Did you or anyone on your staff use the toll-free telephone service to request voting assistance during the 2008 election year?**

☒ Yes

☒ No

☒ Don't know

77. **[Ask if Q76 = 'Yes'] For which of the reasons did you or anyone else on your staff use the toll-free telephone service during the 2008 election year? *Mark "Yes" or "No" for each item*.**

	Yes	No
a. To obtain voter mailing addresses	☒	☒
b. To request Federal Voting Assistance Program (FVAP) publications/forms	☒	☒

		No
		Yes
c.	To give information on the Federal Post Card Application (FPCA)...............................	☒	☒
d.	To give information on the Federal Write-In Absentee Ballot (FWAB)	☒	☒
e.	To clarify something in the Voting Assistance Guide (VAG) 2008-09.................	☒	☒
f.	To resolve a voting problem for a military or overseas citizen..	☒	☒
g.	To make suggestions or changes in Federal Voting Aassistance Program publications or programs.............................	☒	☒
h.	Some other reason	☒	☒

78. [Ask if Q76 = 'Yes'] **Overall, how satisfied or dissatisfied were you with the voting information or assistance you received from the Federal Voting Assistance Program (FVAP) toll-free telephone service during the 2008 election year?**
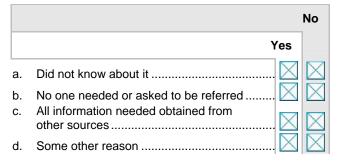
☒ Very satisfied

☒ Somewhat satisfied

☒ Neither satisfied nor dissatisfied

☒ Somewhat dissatisfied

☒ Very dissatisfied

80. [Ask if Q76 = 'No'] **Did you or your staff <u>not</u> use the Federal Voting Assistance Program (FVAP) toll-free telephone service during the 2008 election year for the following reasons?** *Mark "Yes" or "No" for each item.*

		No
		Yes
a.	Did not know about it	☒	☒
b.	No one needed or asked to be referred	☒	☒
c.	All information needed obtained from other sources	☒	☒
d.	Some other reason	☒	☒

COMMENTS

81. If you have comments or concerns that you were not able to express in answering this survey, please enter them in the space provided.