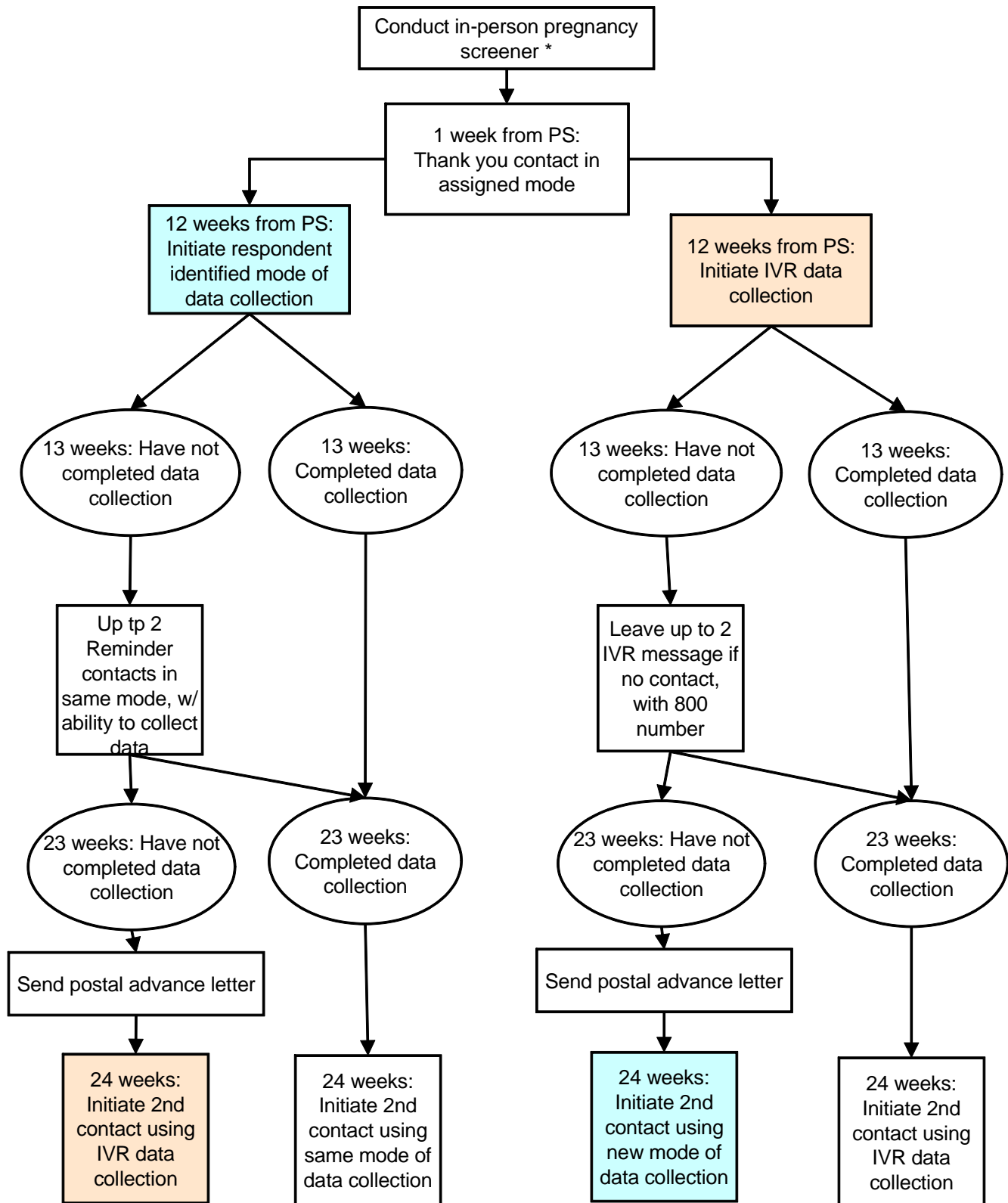


Protocol for 12 week cycle of data collection



* Only participants with more than one possible mode of contact will participate in experiment. Of those, half will be assigned to IVR and half to self-identified mode of response.