Occ.gov First Click Usability Testing Questions (www.occ.gov)

Label	Scenario Text
1. Bulletin	How many major items are in the current weekly bulletin?
2. Suspicious	Where can you find the 'Suspicious Activity' report?
3. Desist	How many 'Cease and Desist' orders did the OCC issue in 2006?
4. Rules	What are the risk-based capital rules for banks?
5. Tier 1	What is the permissibility of innovative capital instruments as Tier 1 capital?
6. Predatory	What are the OCC rules on predatory lending?
7. Derivatives	What are OCC policies on trading in commodity and equity derivatives?
8. Audit	Which Sarbanes Oxley Audit requirements are applicable to banks?
9. Accounting	Where can you find guidance on Financial Statement Accounting?
10. Meals	Can examiners accept meals from bankers?
11. Vendors	Where is the OCC policy on vendor management?
12. Validation	Where is the OCC guidance on Model Validation?
13. Identity	Where is information on identity theft?
14. Mortgage	Where is information about the consumer protection aspects of non-traditional mortgage products?
15. Credit Cards	Where is OCC guidance on credit card marketing and account management?
16. Flood	Where would you find flood insurance requirements?
17.CAMELS	What are the CAMELS Rating Definitions?
18.Exam	What is the CRA exam frequency for Intermediate Small Banks?
19.Insurance	Where is information about bank-owned life insurance?
20.BSA/AML	Where would you Find information about BSA/AML?
21.Basel	Where is information about Basel II?
22. Economic	Where is the latest economic reports about the automotive industry?
23. Preemption	Where is information about preemption?
24.Real Estate	Where is information about commercial real estate?
25. Percentage	Where is the tool for calculating annual percentage rates (APRWIN)?

Where is information about risk management?

26. Risk