

CUSTOMER/STAKEHOLDER SATISFACTION SURVEYS

0579-XXXX

DESCRIPTION	TOTAL SAMPLE POPULATION	ESTIMATED RESPONSE RATE	ESTIMATED NUMBER OF RESPONDENTS	NUMBER OF RESPONSES PER RESPONDENT	TOTAL ANNUAL RESPONSES	HOURS PER RESPONSE	TOTAL HOURS FOR RESPONDENTS	TOTAL HOURS NON RESPONSE
CWD Study Participant Survey	3,900	30%	1,170	1	1,170	0.25	293	44
2007 U.S. Animal Health Report Survey	2,100	10%	210	1	210	0.25	53	30
Beef 2007-08 Study Participant Survey	1,300	30%	390	1	390	0.25	98	15
Beef 2007-08 Descriptive Reports Survey	1,300	10%	130	4	520	0.08	42	6
2008 U.S. Animal Health Report Survey	2,100	10%	210	1	210	0.25	53	30
2008 NVSL Performance Survey	5,000	30%	1,500	1	1,500	0.25	375	56
Goat 2009 Study Participant Survey	1,300	30%	390	1	390	0.25	98	15
Goat 2009 Descriptive Reports Survey	1,300	10%	130	4	520	0.08	42	6
2009 NVSL Performance Survey	5,000	30%	1,500	1	1,500	0.25	375	56
2009 U.S. Animal Health Report Survey	2,100	10%	210	1	210	0.25	53	30
2010 NVSL Performance Survey	5,000	30%	1,500	1	1,500	0.25	375	56
2010 U.S. Animal Health Report Survey	2,100	10%	210	1	210	0.25	53	30
Catfish 2010 Study Participant Survey	600	30%	180	1	180	0.25	45	7
Catfish 2010 Descriptive Reports Survey	600	10%	60	2	120	0.08	10	8
Poultry 2010 Study Participant Survey	1,000	30%	300	1	300	0.25	75	11
Poultry 2010 Descriptive Reports Survey	1,000	10%	100	3	300	0.08	24	11
<b>TOTAL</b>	<b>35,700</b>		<b>8,190</b>		<b>9,230</b>		<b>2,059</b>	<b>412</b>
revised: 11/20/07								
			NOTE: Actual number of hours may vary due to rounding					

FORM NO.	TOTAL ANNUAL RESPONDENT	AVERAGE TIME PER RESPONSE	TOTAL HOURS PER YEAR	GRADE & AVG RATE OF PROGRAM PERSONNEL (Avg rate=Hourly Wage)	PROGRAM COSTS	OVERHEAD COSTS (.139)	TOTAL COSTS
<u>CWD Study Participant Survey</u>							
Analysis	1,170	0.02	23.40	GS-13 (\$42.35)	\$ 990.99		
Data Entry		0.02	23.40	GS-07 (\$20.08)	\$ 469.87		
Clerical		0.01	11.70	GS-07 (\$20.08)	\$ 234.94		
					<u>1,695.80</u>	\$235.72	\$1,931.51
<u>2007 US Animal Health Report Survey</u>							
Analysis	210	0.02	4.20	GS-13 (\$42.35)	\$ 177.87		
Data Entry		0.02	4.20	GS-07 (\$20.08)	\$ 84.34		
Clerical		0.01	2.10	GS-07 (\$20.08)	\$ 42.17		
					<u>304.37</u>	\$42.31	\$346.68
<u>Beef 2007-08 Study Participant Survey</u>							
Analysis	390	0.02	7.80	GS-13 (\$42.35)	\$ 330.33		
Data Entry		0.02	7.80	GS-07 (\$20.08)	\$ 156.62		
Clerical		0.01	3.90	GS-07 (\$20.08)	\$ 78.31		
					<u>565.27</u>	\$78.57	\$643.84
<u>Beef 2007-08 Descriptive Reports Survey</u>							
Analysis	520	0.08	41.6	GS-13 (\$42.35)	\$ 1,761.76		
Data Entry		0.08	41.6	GS-07 (\$20.08)	\$ 835.33		
Clerical		0.04	20.8	GS-07 (\$20.08)	\$ 417.66		
					<u>\$3,014.75</u>	\$419.05	\$3,433.80
<u>2008 US Animal Health Report Survey</u>							
Analysis	210	0.02	4.20	GS-13 (\$42.35)	\$ 177.87		
Data Entry		0.02	4.20	GS-07 (\$20.08)	\$ 84.34		
Clerical		0.01	2.10	GS-07 (\$20.08)	\$ 42.17		
					<u>304.37</u>	\$42.31	\$346.68
<u>2008 NVSL Performance Survey</u>							
Analysis	1,500	0.04	60	GS-13 (\$39.75)	\$ 2,385.00		
Data Entry		0.04	60	GS-06 (\$16.96)	\$ 1,017.60		
Clerical		0.02	30	GS-06 (\$16.96)	\$ 508.80		
					<u>3,911.40</u>	\$543.68	\$4,455.08
<u>Goat 2009 Study Participant Survey</u>							
Analysis	390	0.02	7.80	GS-13 (\$42.35)	\$ 330.33		
Data Entry		0.02	7.80	GS-07 (\$20.08)	\$ 156.62		
Clerical		0.01	3.90	GS-07 (\$20.08)	\$ 78.31		
					<u>565.27</u>	\$78.57	\$643.84
<u>Goat 2009 Descriptive Reports Survey</u>							
Analysis	520	0.08	41.6	GS-13 (\$42.35)	\$ 1,761.76		
Data Entry		0.08	41.6	GS-07 (\$20.08)	\$ 835.33		
Clerical		0.04	20.8	GS-07 (\$20.08)	\$ 417.66		
					<u>\$3,014.75</u>	\$419.05	\$3,433.80

FORM NO.	TOTAL ANNUAL RESPONDENT	AVERAGE TIME PER RESPONDENT	TOTAL HOURS PER YEAR	GRADE & AVG RATE OF PROGRAM PERSONNEL (Avg rate=Hourly Wage)	PROGRAM COSTS	OVERHEAD COSTS (.139)	TOTAL COSTS
<u>2009 NVSL Performance Survey</u>							
Analysis	1500	0.04	60	GS-13 (\$39.75)	\$ 2,385.00		
Data Entry		0.04	60	GS-06 (\$16.96)	\$ 1,017.60		
Clerical		0.02	30	GS-06 (\$16.96)	\$ 508.80		
					\$ 3,911.40	\$543.68	\$4,455.08
<u>2009 U.S. Animal Health Report Survey</u>							
Analysis	210	0.02	4.20	GS-13 (\$42.35)	\$ 177.87		
Data Entry		0.02	4.20	GS-07 (\$20.08)	\$ 84.34		
Clerical		0.01	2.10	GS-07 (\$20.08)	\$ 42.17		
					\$ 304.37	\$42.31	\$346.68
<u>2010 NVSL Performance Survey</u>							
Analysis	1500	0.04	60	GS-13 (\$39.75)	\$ 2,385.00		
Data Entry		0.04	60	GS-06 (\$16.96)	\$ 1,017.60		
Clerical		0.02	30	GS-06 (\$16.96)	\$ 508.80		
					\$ 3,911.40	\$543.68	\$4,455.08
<u>2010 U.S. Animal Health Report Survey</u>							
Analysis	210	0.02	4.20	GS-13 (\$42.35)	\$ 177.87		
Data Entry		0.02	4.20	GS-07 (\$20.08)	\$ 84.34		
Clerical		0.01	2.10	GS-07 (\$20.08)	\$ 42.17		
					\$ 304.37	\$42.31	\$346.68
<u>Catfish 2010 Participant Survey</u>							
Analysis	180	0.02	3.60	GS-13 (\$42.35)	\$ 152.46		
Data Entry		0.02	3.60	GS-07 (\$20.08)	\$ 72.29		
Clerical		0.01	1.80	GS-07 (\$20.08)	\$ 36.14		
					\$ 260.89	\$36.26	\$297.16
<u>Catfish 2010 Descriptive Reports Survey</u>							
Analysis	120	0.08	9.60	GS-13 (\$42.35)	\$ 406.56		
Data Entry		0.08	9.60	GS-07 (\$20.08)	\$ 192.77		
Clerical		0.04	4.80	GS-07 (\$20.08)	\$ 96.38		
					\$ 695.71	\$96.70	\$792.42
<u>Poultry 2010 Participant Survey</u>							
Analysis	300	0.02	6.00	GS-13 (\$42.35)	\$ 254.10		
Data Entry		0.02	6.00	GS-07 (\$20.08)	\$ 120.48		
Clerical		0.01	3.00	GS-07 (\$20.08)	\$ 60.24		
					\$ 434.82	\$60.44	\$495.26
<u>Poultry 2010 Descriptive Reports Survey</u>							
Analysis	300	0.08	24.00	GS-13 (\$42.35)	\$ 1,016.40		
Data Entry		0.08	24.00	GS-07 (\$20.08)	\$ 481.92		
Clerical		0.04	12.00	GS-07 (\$20.08)	\$ 240.96		
					\$ 1,739.28	\$241.76	\$1,981.04
<b>GRAND TOTAL</b>					<b>\$24,938.23</b>	<b>\$3,466.41</b>	<b>\$28,404.65</b>

updated 11/19/07