

## Attachment B

### Locations and Characteristics of Focus Group Participants

Region	City	Group #	Persons Managing Chronic Conditions or Multiple Providers	Persons NOT Managing Chronic Conditions	Persons insured by an HMO plan	Persons not insured by an HMO plan	Spanish-Speaking Persons	Persons living in Rural Area
<b>Mid-Atlantic</b> MD NY	Rockville	1	x		x			
	Rockville	2		x		x		
	Rockville	3		x				
	New York	4	x				x	
<b>West</b> CO	Denver	5	x					
	Denver	6		x	x			
	Denver	7		x			x	
	Denver	8	x				x	
<b>Midwest</b> OH	Columbus	9	x					
	Columbus	10		x		x		
	Columbus	11		x				
	TBD (rural)	12	x					x
<b>Northeast</b> RI	Providence	13		x	x			
	Providence	14	x			x		
	Providence	15	x					
	Providence	16		x				
<b>South</b> FL AL or GA	Miami	17		x				
	Miami	18	x				x	
	Miami	19	x					
	TBD (rural)	20		x				x

NOTE: All groups will have a mix of participants on the following characteristics:

- Gender (no more than two-thirds of one gender)
- Racial/ethnic background (at least 3 Hispanic or non-white)
- Age
- Education level
- Experience/comfort level with computers

Groups that are not homogenous with respect to HMO coverage will have at least 2 persons covered by either Medicare or Medicaid, and at least one persons without health insurance.