

ATTACHMENT L:

**THREE-WEEK POSTCARD REMINDER AND SUBSEQUENT POSTCARD REMINDERS FOR MAIL
SURVEY NONRESPONDENTS**

[Dear X]:

We recently mailed you a survey about the Agency for Healthcare Research and Quality (AHRQ)'s assessment of the Emergency Severity Index (ESI), a triage tool used in emergency departments. If you have already completed and mailed back this survey, thank you for your participation. If you have not yet had the chance to complete your survey, we would appreciate your timely response.

If you would like to complete the survey online, please do so by visiting <http://XXXXXXXX>. You may also complete the survey by phone, by calling 1-866-XXX-XXXX. Your participation in this study is critical to the success of this assessment, and will provide AHRQ with important information about the ESI tool.

If you have misplaced or lost your questionnaire and would like us to mail you another, would like to complete the survey in another form, or if you have any questions or concerns please email NORC at XXXX@norc.org or call toll free at 1-866-XXX-XXXX.

Thank you again for your participation in this very important study.

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