

Protected Critical Infrastructure Information (PCII) Program Training Survey Screenshots (9/08)



Protected Critical Infrastructure Information (PCII) Program Training Survey



Your opinion counts!
Please tell us about your experience with the PCII Program.

The information will be kept private or anonymous to the extent allowable by law.

OMB No: 1670-NEW Expiration Date: MM/DD/YYYY

The public reporting burden for this form is estimated to be eight minutes. The burden estimate includes time for reviewing instructions, researching existing data sources, gathering and maintaining the needed data, and completing and submitting the form. Send comments regarding the accuracy of the burden estimate and any suggestions for reducing the burden to: NPPD/OIP/IICD, Attention: Veronica Heller, Team Lead, Planning and Policy Integration, U.S. Department of Homeland Security, Ballston One, 5th Floor, 4601 N. Fairfax Dr., Arlington, VA 22203. NOTE: DO NOT send your completed form to this address. You are not required to respond to this collection of information unless a valid OMB control number is displayed.

1) Date of Training:

Format: YYYY-MM-DD

2) Which PCII Program training course did you take?

Select one answer.

- PCII Officer Training
- PCII Authorized User Training
- PCII Program Manager Designee Training

3) Which of the following best describes your employment status?

Select one answer.

- Federal government employee
- State government employee
- Local government employee
- Tribal government employee
- Government contractor
- Other (please specify)

If you selected other, please specify:



Team Lead, Planning and Policy Integration, U.S. Department of Homeland Security, Ballston One, 5th Floor, 4601 N. Fairfax Dr., Arlington, VA 22203. NOTE: DO NOT send your completed form to this address. You are not required to respond to this collection of information unless a valid OMB control number is displayed.

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If you selected other, please specify:

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4) Overall, how satisfied are you with the training?

Select one answer.

- Very Satisfied
- Satisfied
- Somewhat Satisfied, Somewhat Dissatisfied
- Dissatisfied
- Very Dissatisfied

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Protected Critical Infrastructure Information (PCII) Program Training Survey

5) Methodology, tool(s) and materials presented increased my knowledge/understanding of PCII Program.

Select one answer.

- Strongly Agree
- Agree
- Somewhat Agree, Somewhat Disagree
- Disagree
- Strongly Disagree
- Not Applicable

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30%



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6) Communications, including presentation, materials, instruction, were clear, comprehensive and useful.

Select one answer.

- Strongly Agree
- Agree
- Somewhat Agree, Somewhat Disagree
- Disagree
- Strongly Disagree
- Not Applicable

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40%



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7) PCII Program online training and materials were clear and easy to understand.

Select one answer. Select "Not Applicable" if you did not do online training.

- Strongly Agree
- Agree
- Somewhat Agree, Somewhat Disagree
- Disagree
- Strongly Disagree
- Not Applicable

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50%



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B) PCII Program personnel were knowledgeable.

Select one answer.

- Strongly Agree
- Agree
- Somewhat Agree, Somewhat Disagree
- Disagree
- Strongly Disagree
- Not Applicable

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60%



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9) PCII Program personnel were responsive.

Select one answer.

- Strongly Agree
- Agree
- Somewhat Agree, Somewhat Disagree
- Disagree
- Strongly Disagree
- Not Applicable

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10) I will recommend the PCII Program to my colleagues.

Select one answer.

- Strongly Agree
- Agree
- Somewhat Agree, Somewhat Disagree
- Disagree
- Strongly Disagree
- Not Applicable

Additional comments:

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80%



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11) To what extent are the following service aspects important to you?

Select one answer for each service aspect.

	Most Important	Very Important	Important	Somewhat Important	Least Important	Not Applicable
Timeliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Completeness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Accuracy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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90%



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12) What was most useful about your training experience?

13) How would you improve this training?

14) Additional Comments

Thank you for taking part in the PCII Program Training and participating in this survey. Your feedback is the means we use to guide future improvements.

The information will be kept private or anonymous to the extent allowable by law.

For more information about the PCII Program, please e-mail: pci-info@dhs.gov

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