

Summary of SONLINE Applicant Survey Questions:

Page 1 Questions

Is this the first time that you have applied for a vacancy announcement using the FAA Career Opportunities Online Application System?

I was able to navigate around the system with no difficulty.

Page 2 Questions

I was able to successfully complete and submit my application with no difficulty.

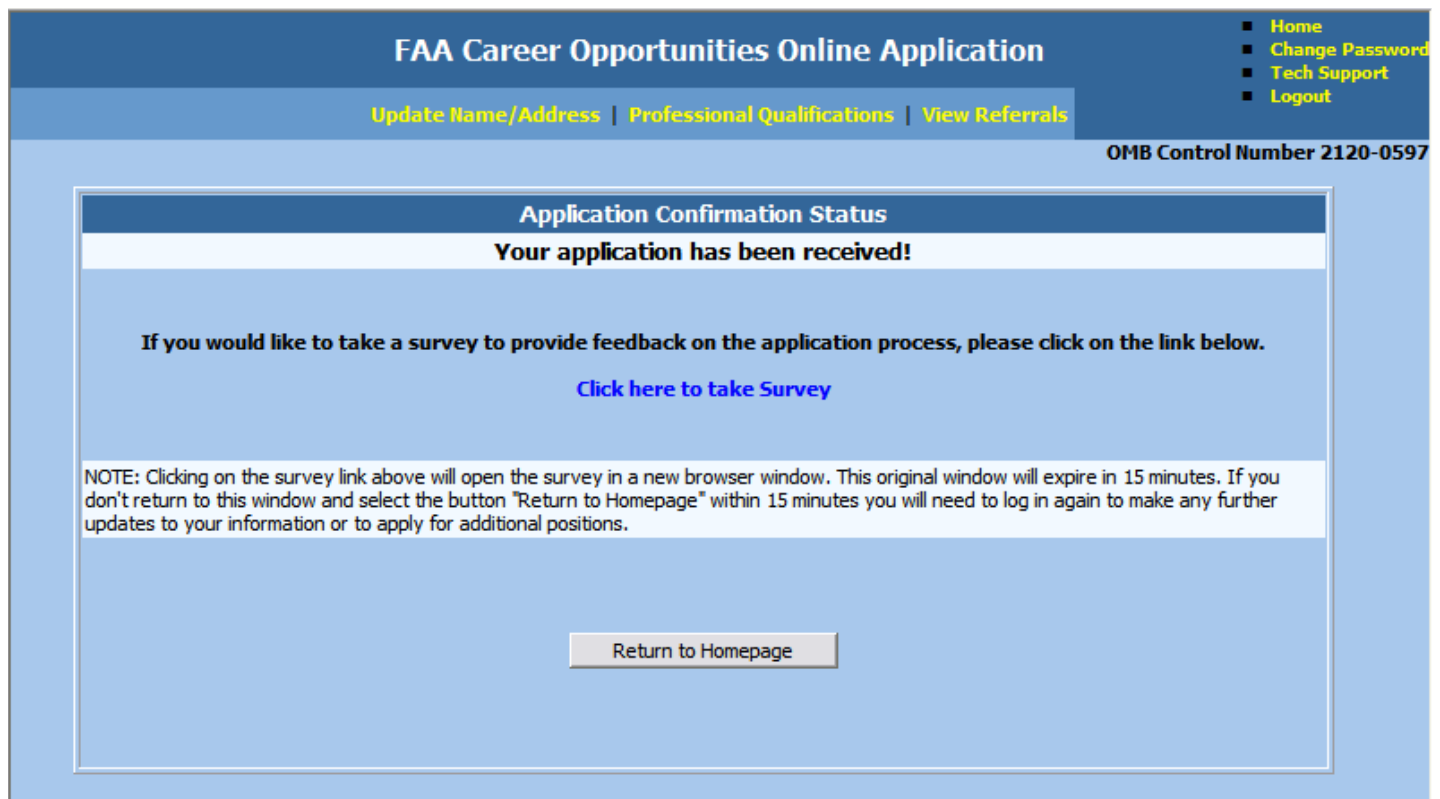
I found it easier to enter my employment information on-line compared to completing a paper form.

Page 3 Questions

I like being able to apply on-line.

Overall, my experience using this automated staffing solution was positive.

Applicants access the SONLINE Applicant survey from the following location:



The screenshot displays the FAA Career Opportunities Online Application interface. At the top, the title 'FAA Career Opportunities Online Application' is centered. To the right, a navigation menu includes links for Home, Change Password, Tech Support, and Logout. Below the title, there are links for 'Update Name/Address', 'Professional Qualifications', and 'View Referrals'. The OMB Control Number 2120-0597 is visible in the top right corner. The main content area features a blue header for 'Application Confirmation Status' and a white box with the message 'Your application has been received!'. Below this, a blue box contains the text 'If you would like to take a survey to provide feedback on the application process, please click on the link below.' and a blue link 'Click here to take Survey'. A white box with a note follows, stating that clicking the survey link will open a new browser window that expires in 15 minutes and that users must return to the window and click 'Return to Homepage' within 15 minutes to log in again for updates or additional applications. At the bottom, there is a 'Return to Homepage' button.



FAA Career Opportunities Online Survey

Thank you for visiting and/or using the FAA Career Opportunities On-line Application System. Please take a minute or two to answer a few questions. The feedback you provide will help us enhance SWIFT and serve you better in the future.

Note: The survey responses are not read immediately. If you have questions or need help using SWIFT, call the Tech Support Desk at 405-954-0911, or e-mail them at 9-AMC-AMI-SWIFT@faa.gov.

Important: After 15 minutes of inactivity, you are automatically logged out of the survey and the information you entered may be lost. Continuous typing does not guarantee that your information has been saved. Do not use your browser navigation buttons within this site. Use the navigation buttons provided at the bottom of each page. To ensure that your survey information is saved, click the '**Continue Survey**' or '**Back**' buttons at the bottom of the page often. Do not click the '**SUBMIT SURVEY**' button until you are satisfied with the responses that you have entered on the survey.

Continue

Cancel



800 Independence Ave., SW
Washington, DC 20591

Application Submission Survey

OMB Control Number 2120-0699

Important: Do not use your browser navigation buttons within this site. Use the navigation buttons provided at the bottom of each page.

Is this the first time that you have applied for a vacancy announcement using the FAA Career Opportunities Online Application System?

Yes

No

I was able to navigate around the system with no difficulty.

Strongly Agree

Agree

Neither

Disagree

Strongly Disagree

No Basis to Judge

If you have selected "Disagree" or "Strongly Disagree" to the statement above, please tell us why.

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Page 1

CONTINUE SURVEY >>

Application Submission Survey

OMB Control Number 2120-0699

Important: Do not use your browser navigation buttons within this site. Use the navigation buttons provided at the bottom of each page.

I was able to successfully complete and submit my application with no difficulty.

- Strongly Agree
- Agree
- Neither
- Disagree
- Strongly Disagree
- No Basis to Judge

If you have selected "Disagree" or "Strongly Disagree" to the statement above, please tell us why.

I found it easier to enter my employment information on-line compared to completing a paper form.

- Strongly Agree
- Agree
- Neither
- Disagree
- Strongly Disagree
- No Basis to Judge

If you have selected "Disagree" or "Strongly Disagree" to the statement above, please tell us why.

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[CONTINUE SURVEY](#)

Application Submission Survey

OMB Control Number 2120-0699

Important: Do not use your browser navigation buttons within this site. Use the navigation buttons provided at the bottom of each page.

I like being able to apply on-line.

- Strongly Agree
- Agree
- Neither
- Disagree
- Strongly Disagree
- No Basis to Judge

If you have selected "Disagree" or "Strongly Disagree" to the statement above, please tell us why.

Overall, my experience using this automated staffing solution was positive.

- Strongly Agree
- Agree
- Neither
- Disagree
- Strongly Disagree
- No Basis to Judge

If you have selected "Disagree" or "Strongly Disagree" to the statement above, please tell us why.

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Page 3

[SUBMIT SURVEY](#)



FAA Career Opportunities On-line Survey

Thank you for completing our survey

Note: The survey responses are not read immediately. If you have questions or need help using SWIFT, call the Tech Support Desk at 405-954-0911 or e-mail them at 9-AMC-AMI-SWIFT@faa.gov.

[Exit Survey](#)



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